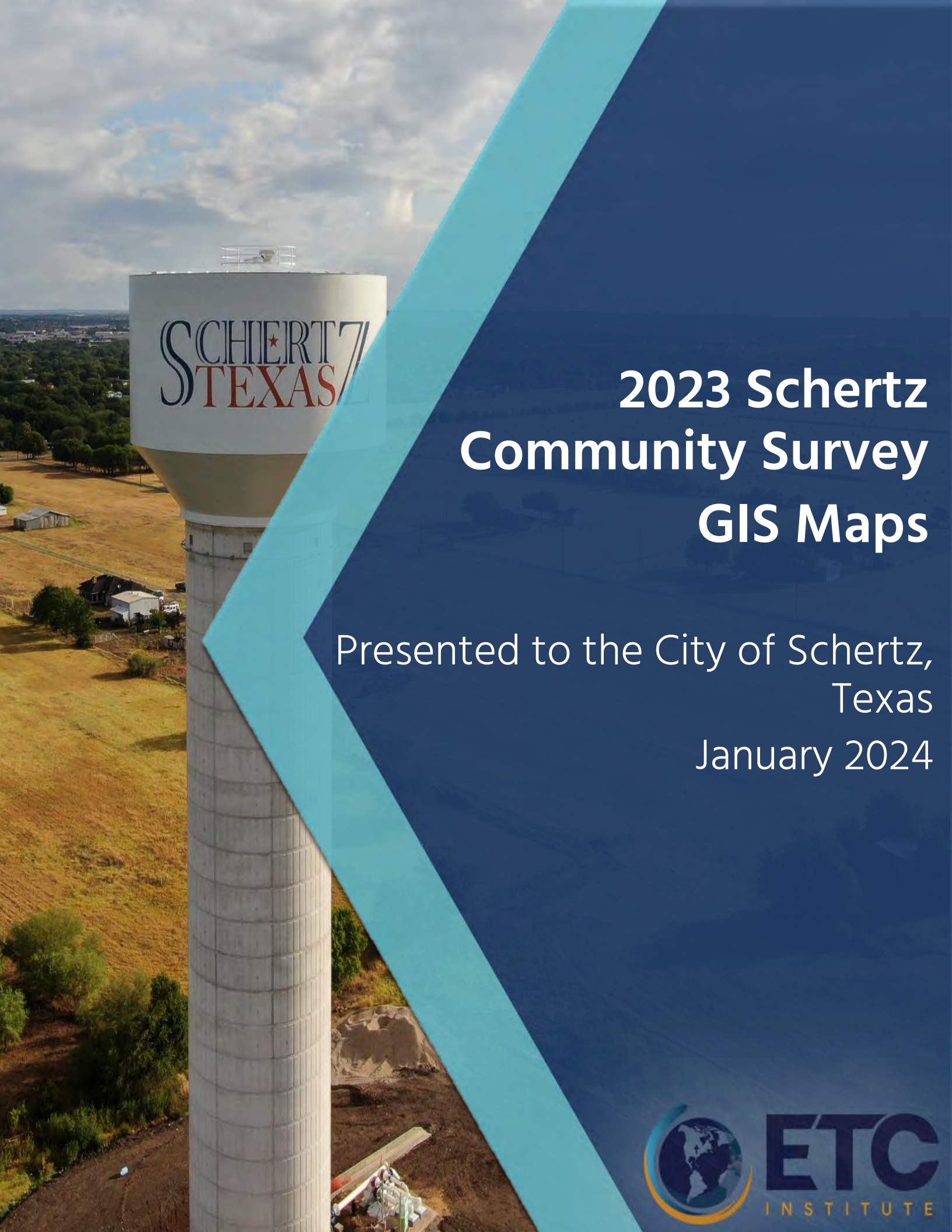




SCHERTZ
TEXAS

2023 Schertz Community Survey GIS Maps

Presented to the City of Schertz,
Texas
January 2024

Interpreting the Maps

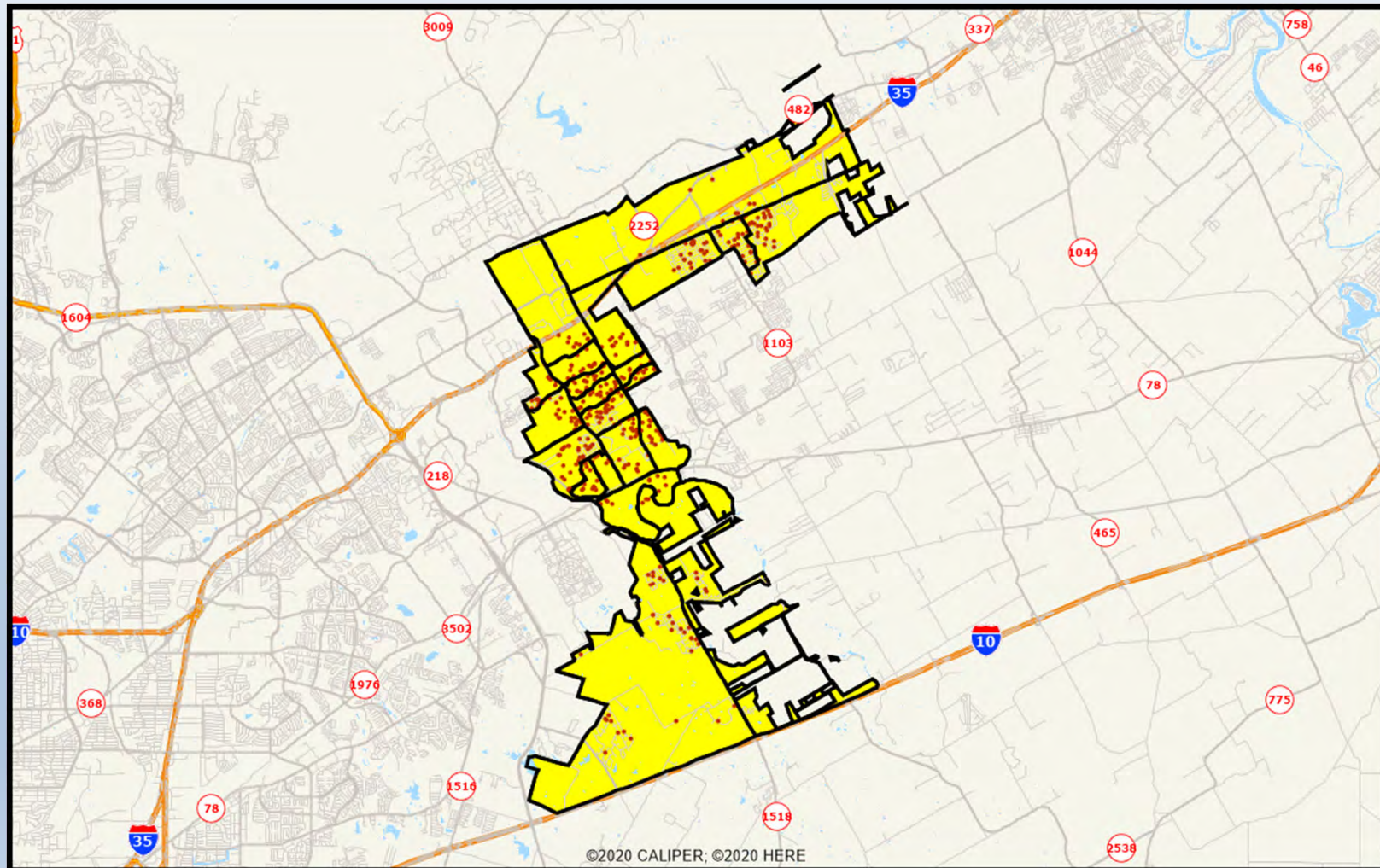
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

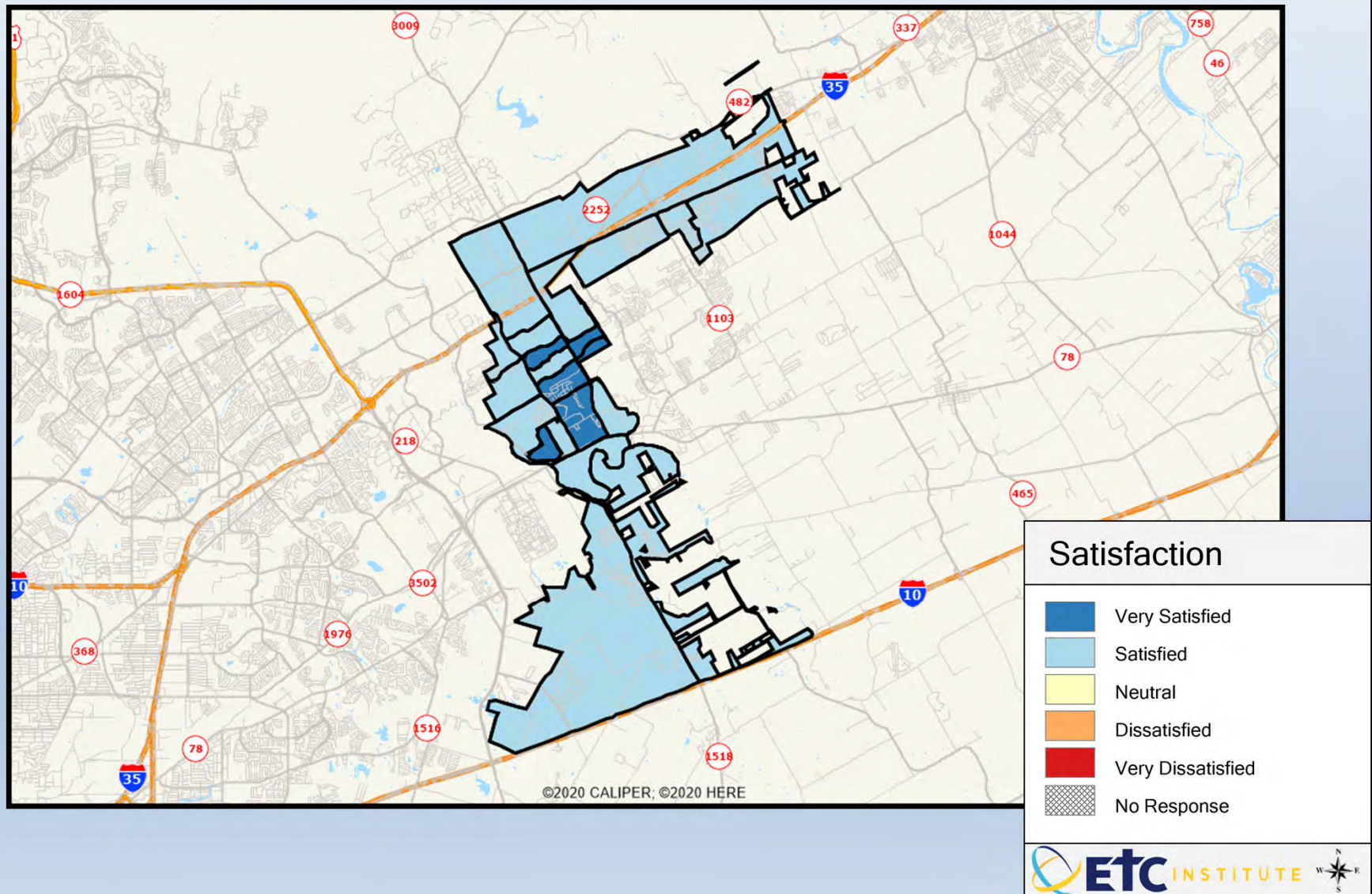
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents

(Boundaries by Census Block)



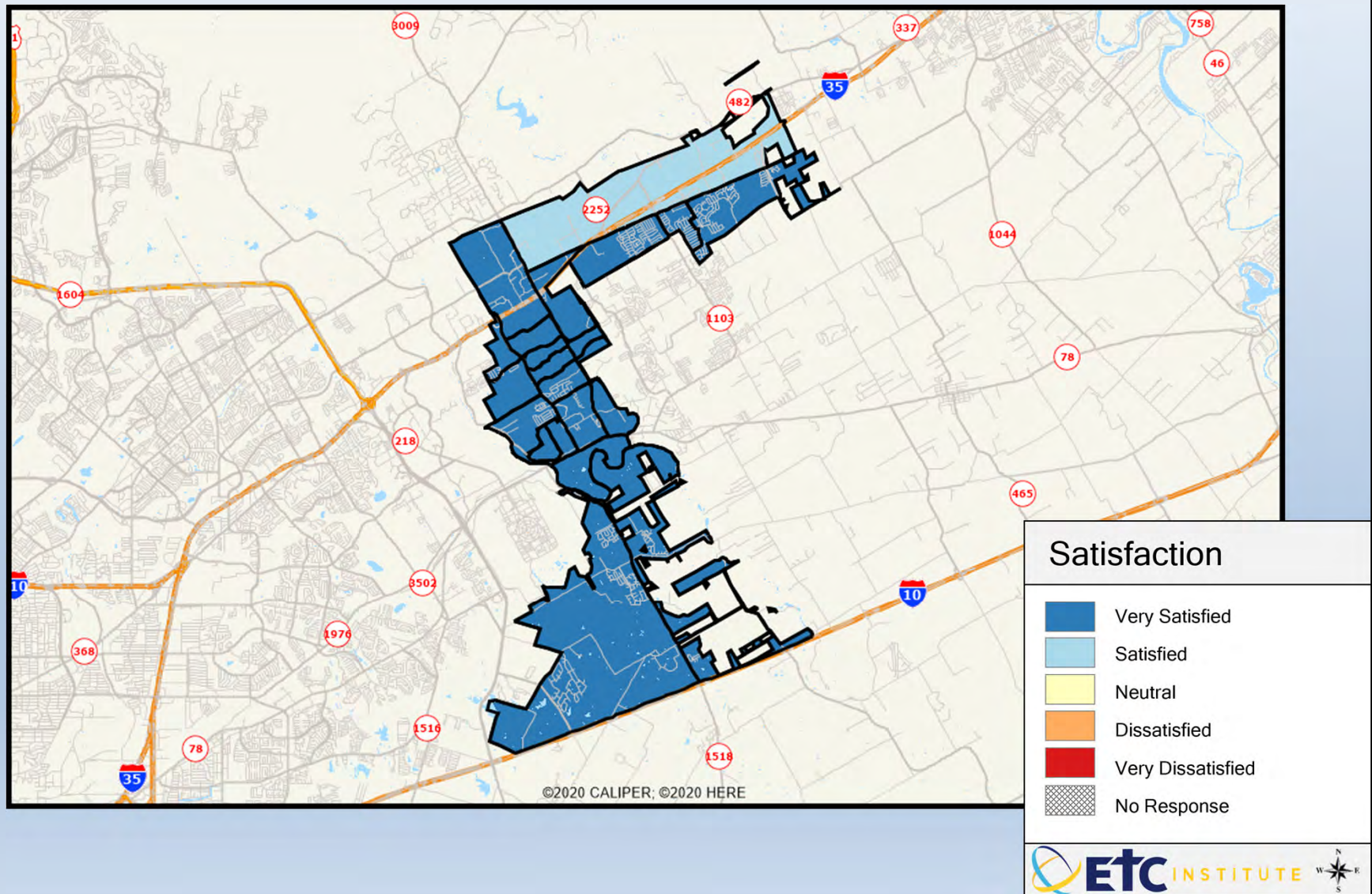
Q1-01. City parks and recreation programs



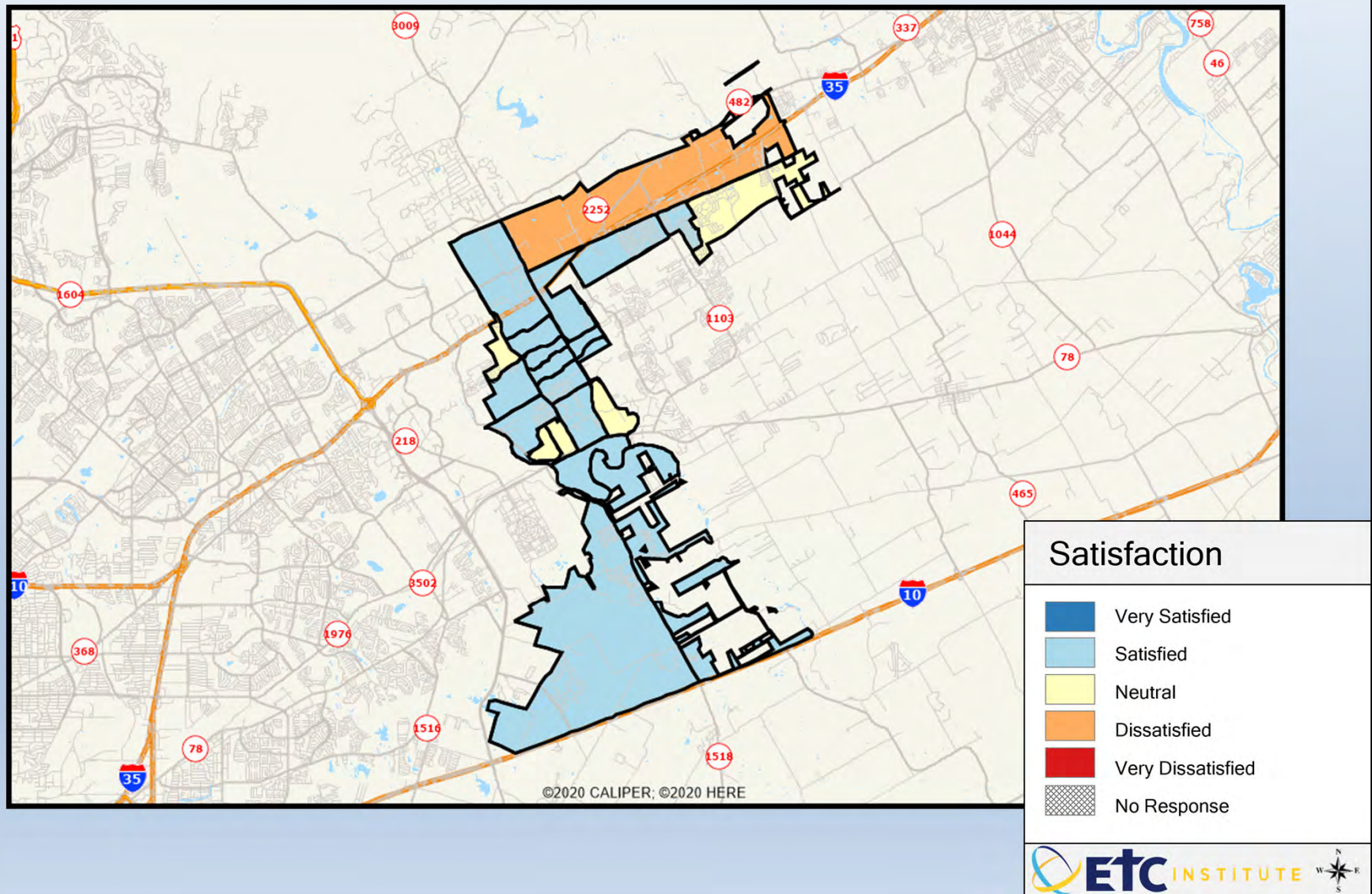
Page 4



Q1-03. Emergency medical services



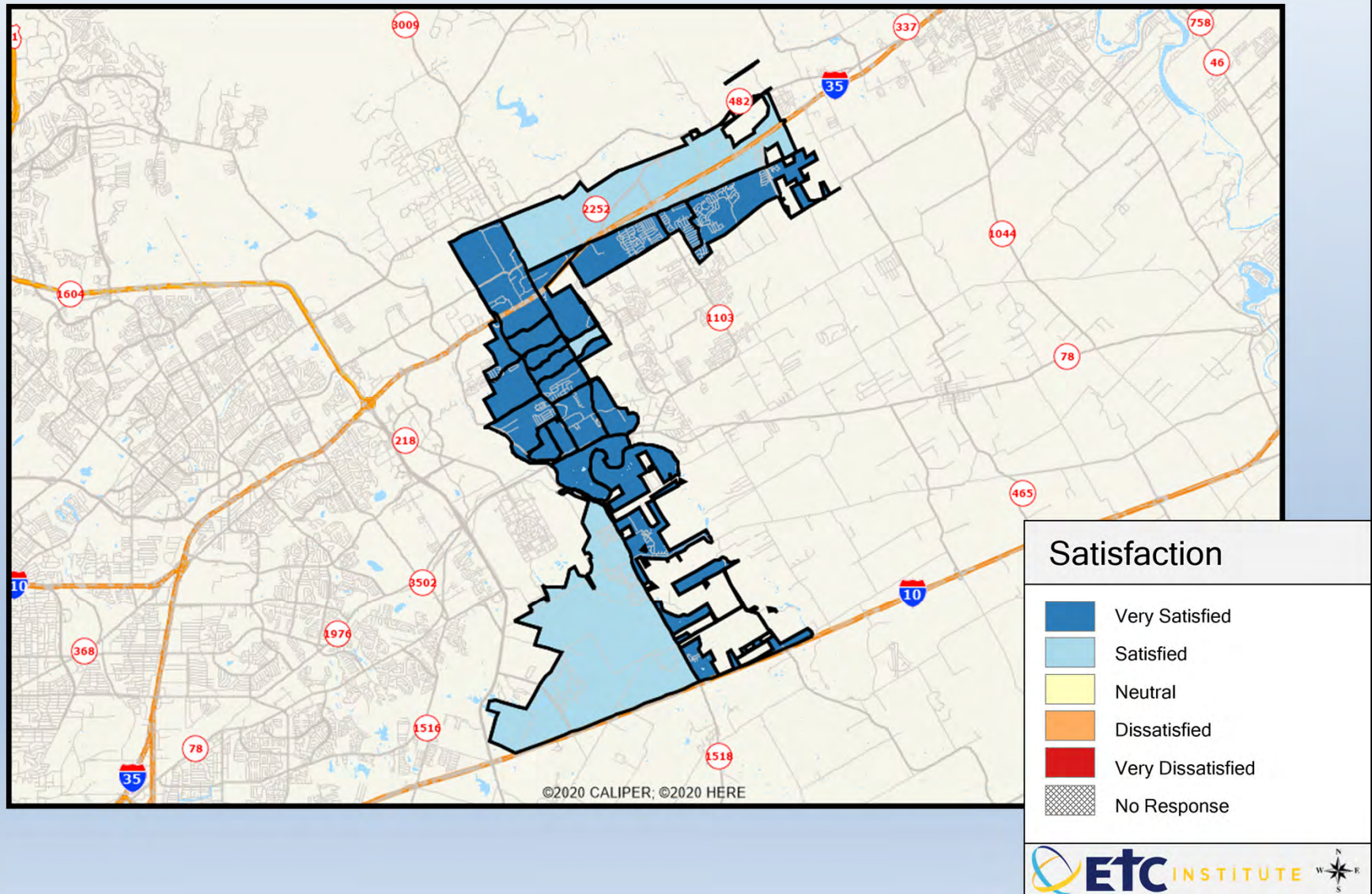
Q1-04. Enforcement of City codes and ordinances



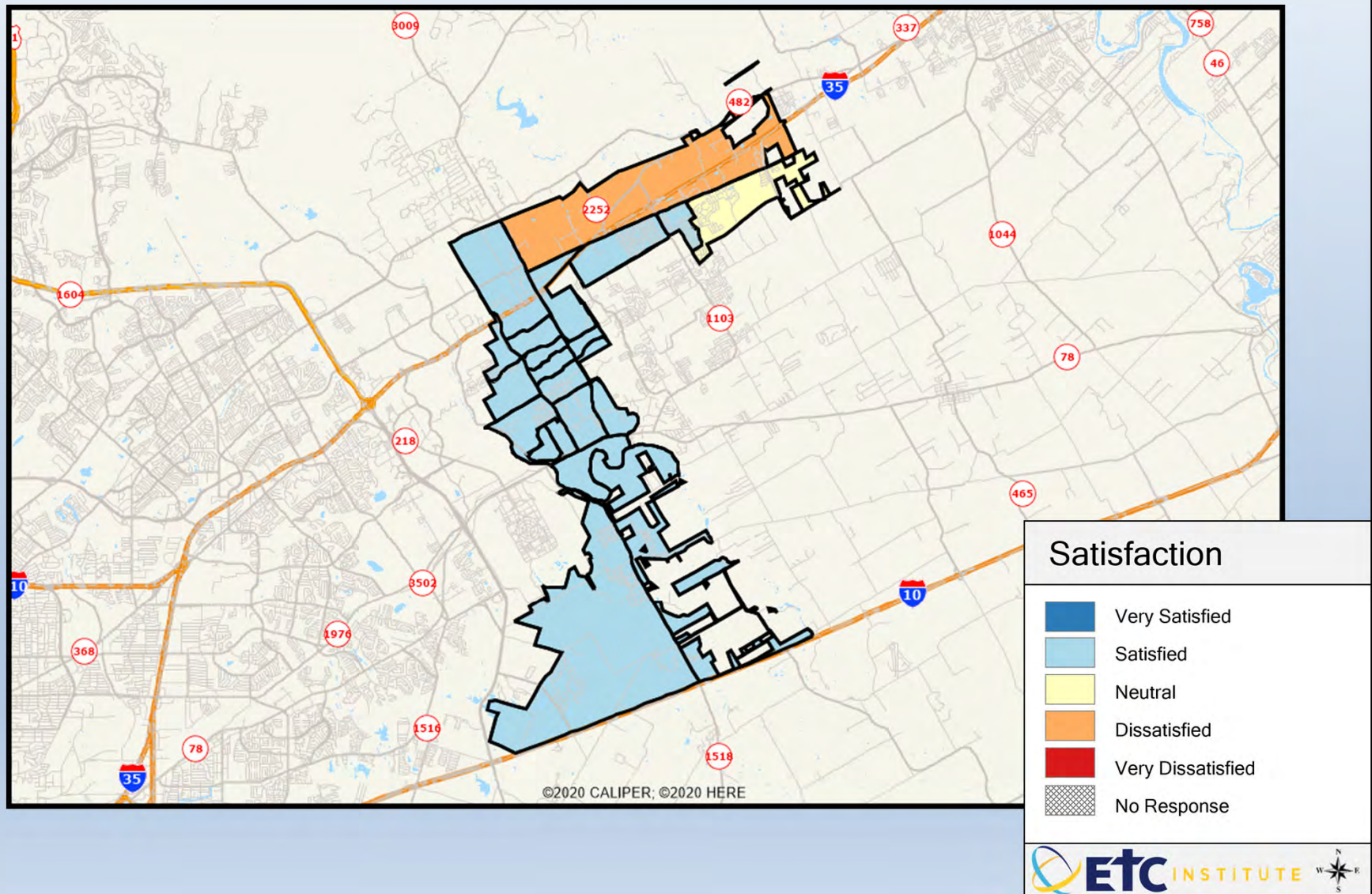
ETC Institute (2023)



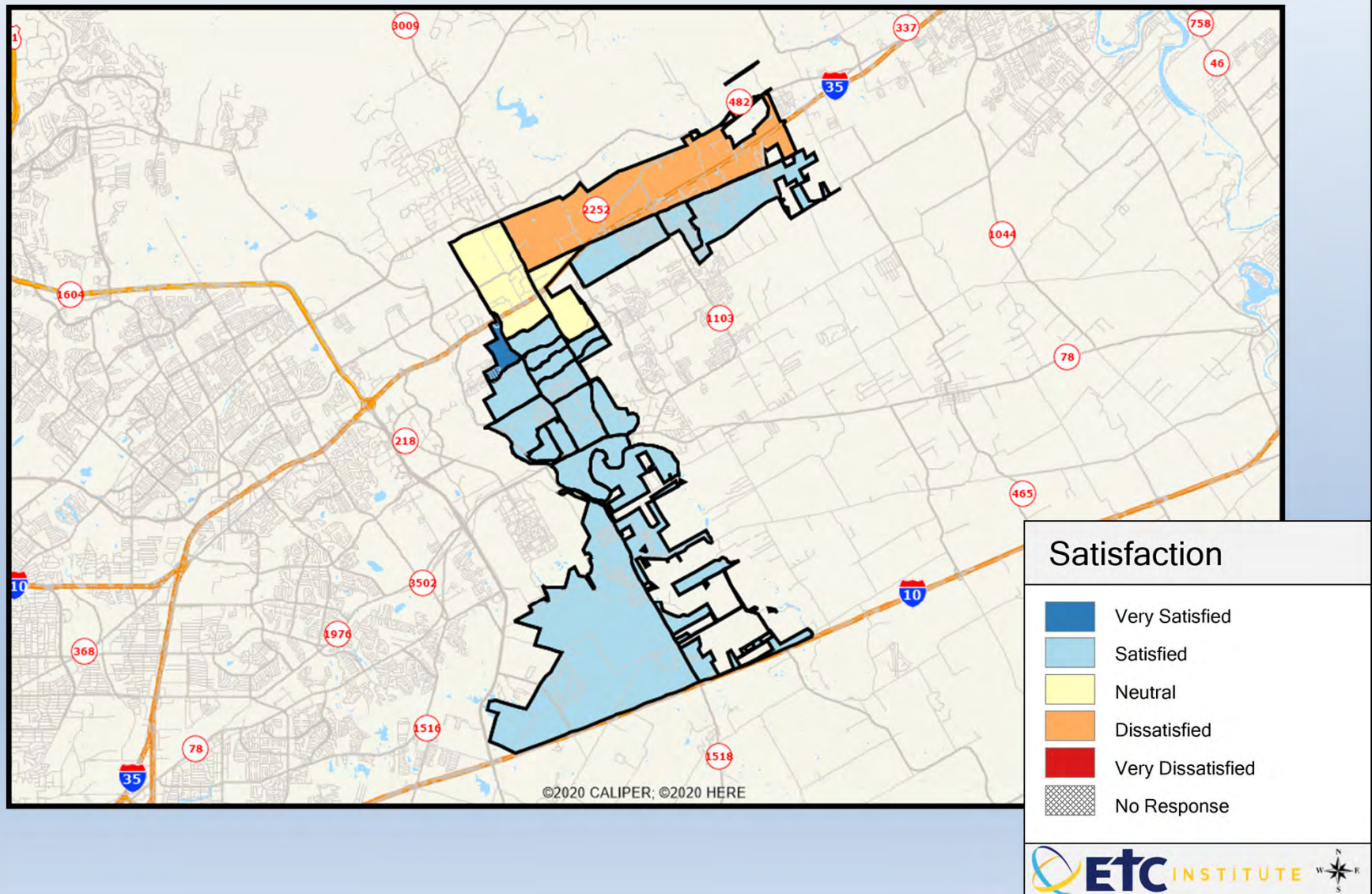
Q1-06. Library services



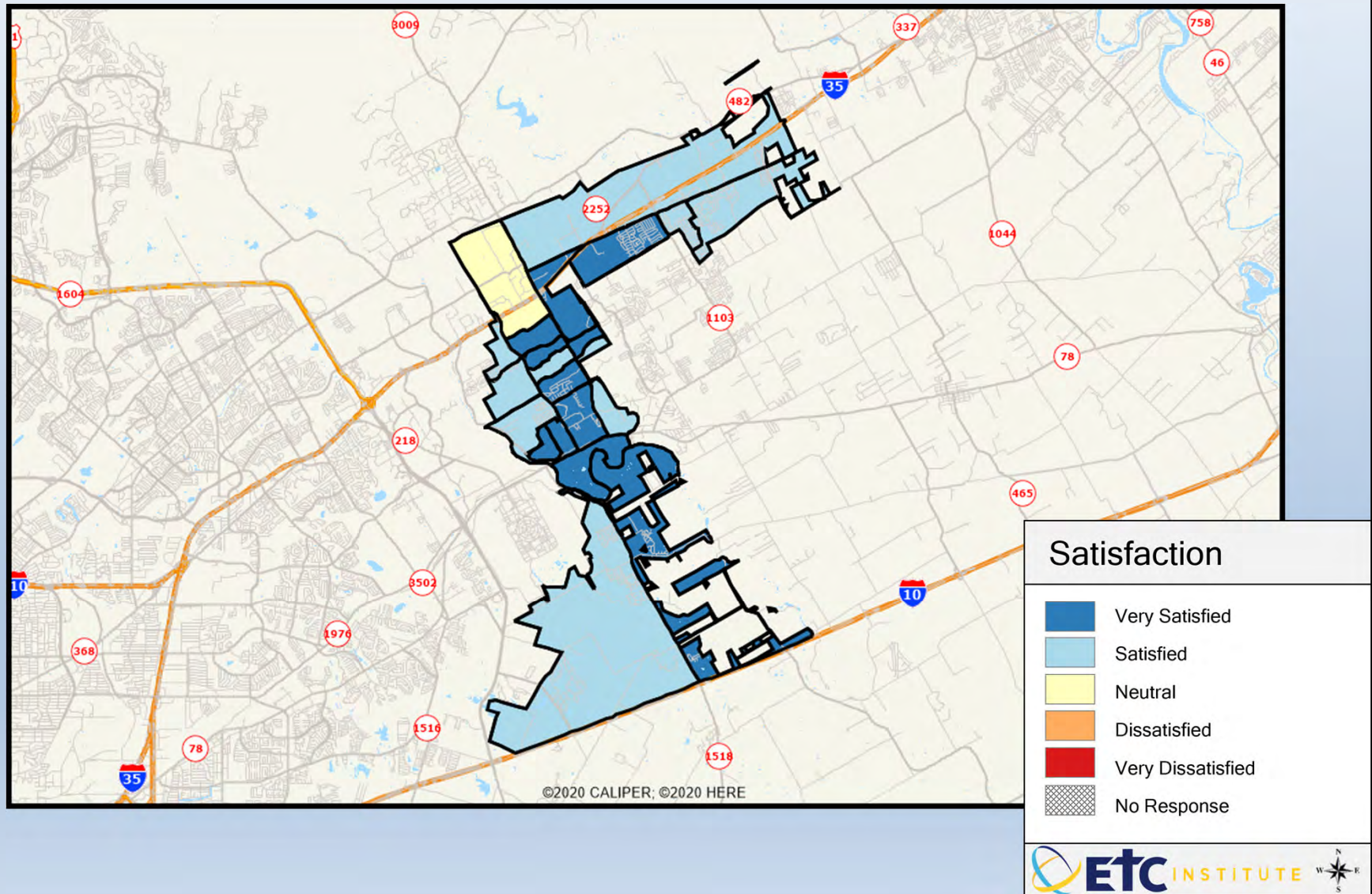
Q1-07. Management of stormwater runoff and flood prevention



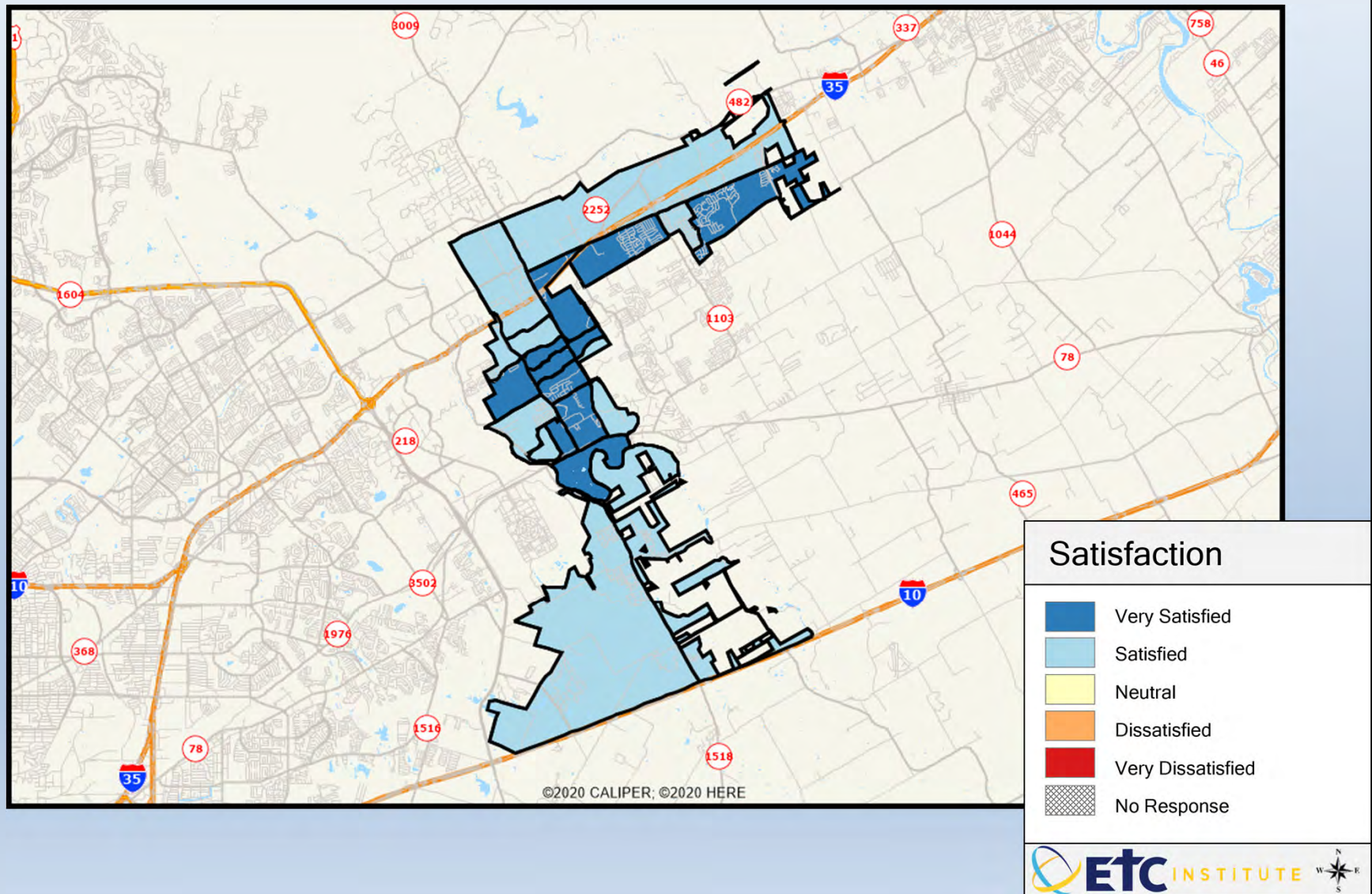
Q1-08. Municipal court services



Q1-09 Police services



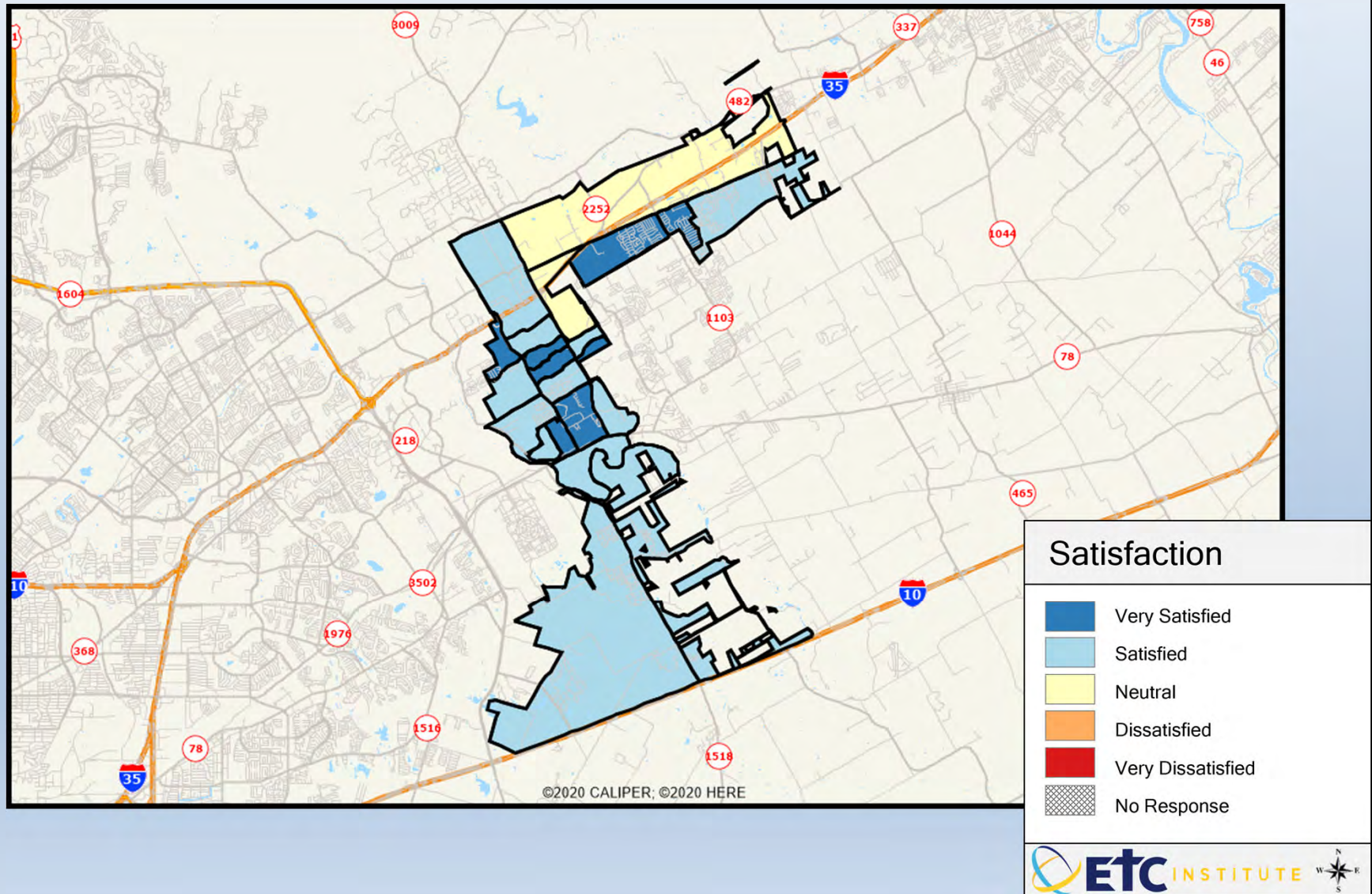
Q1-10. Trash, recycling, and yard waste collection services



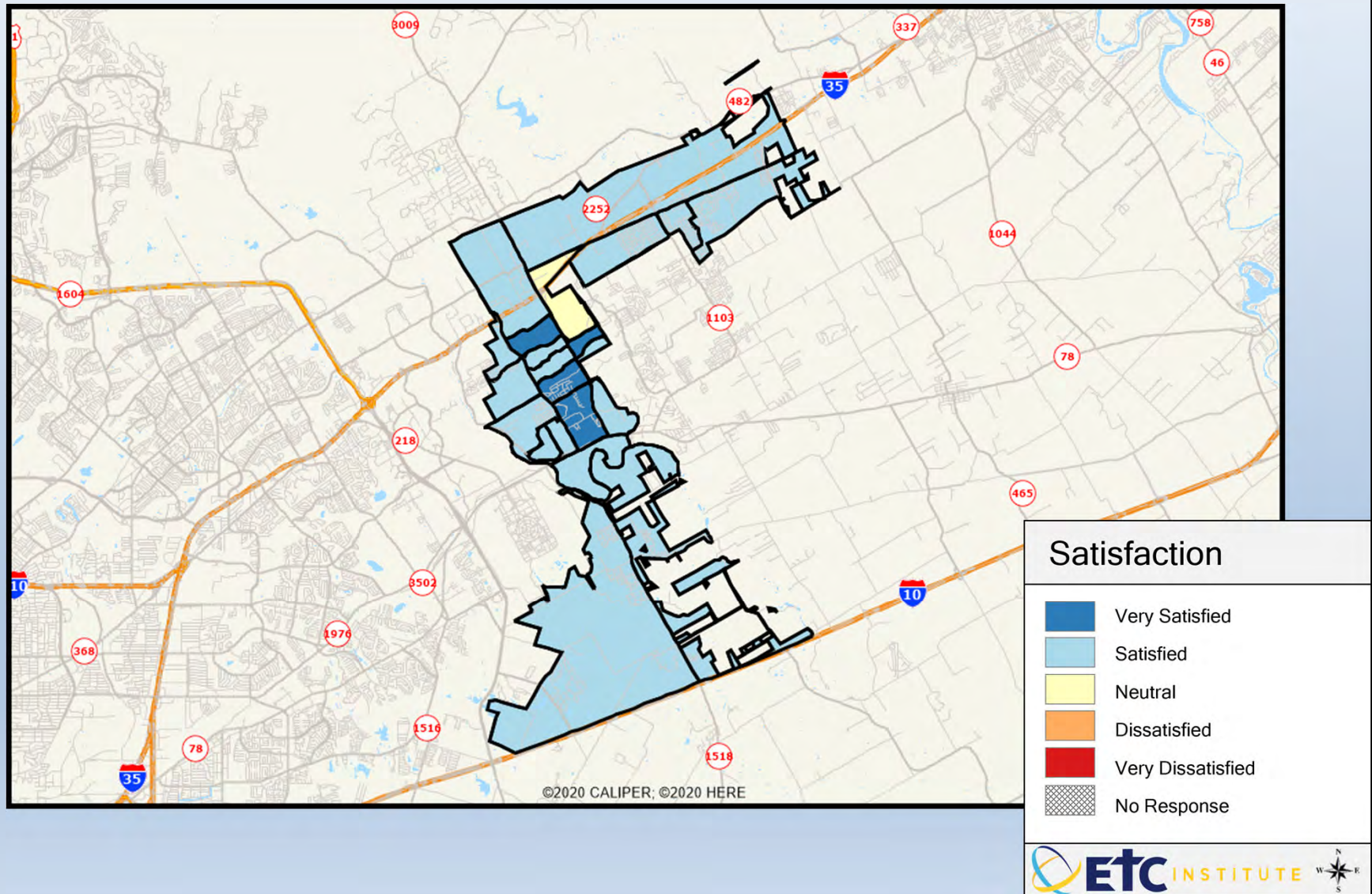
ETC Institute (2023)



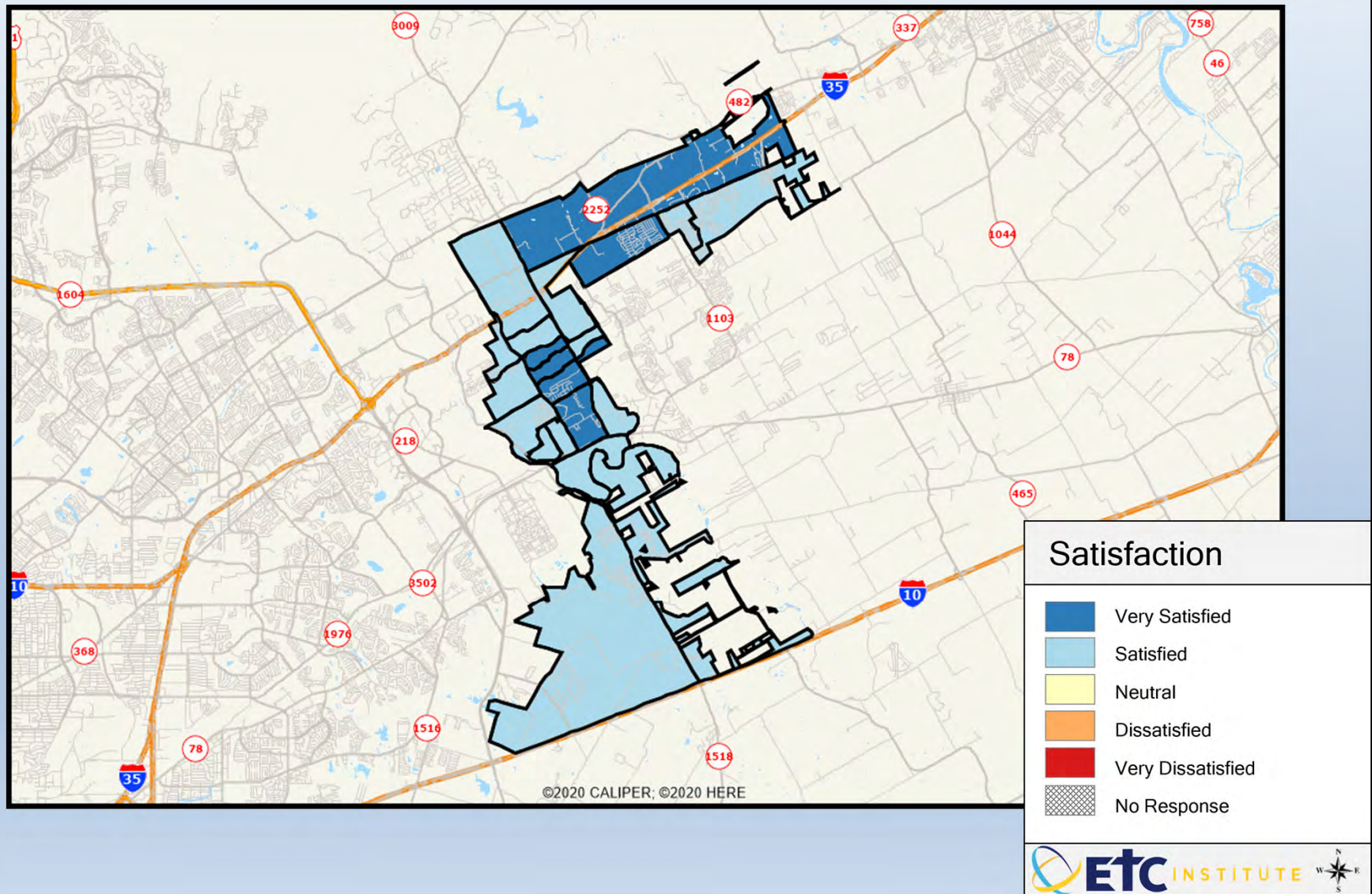
Q1-12. Customer service provided by City employees



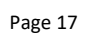
Q1-13. Animal services



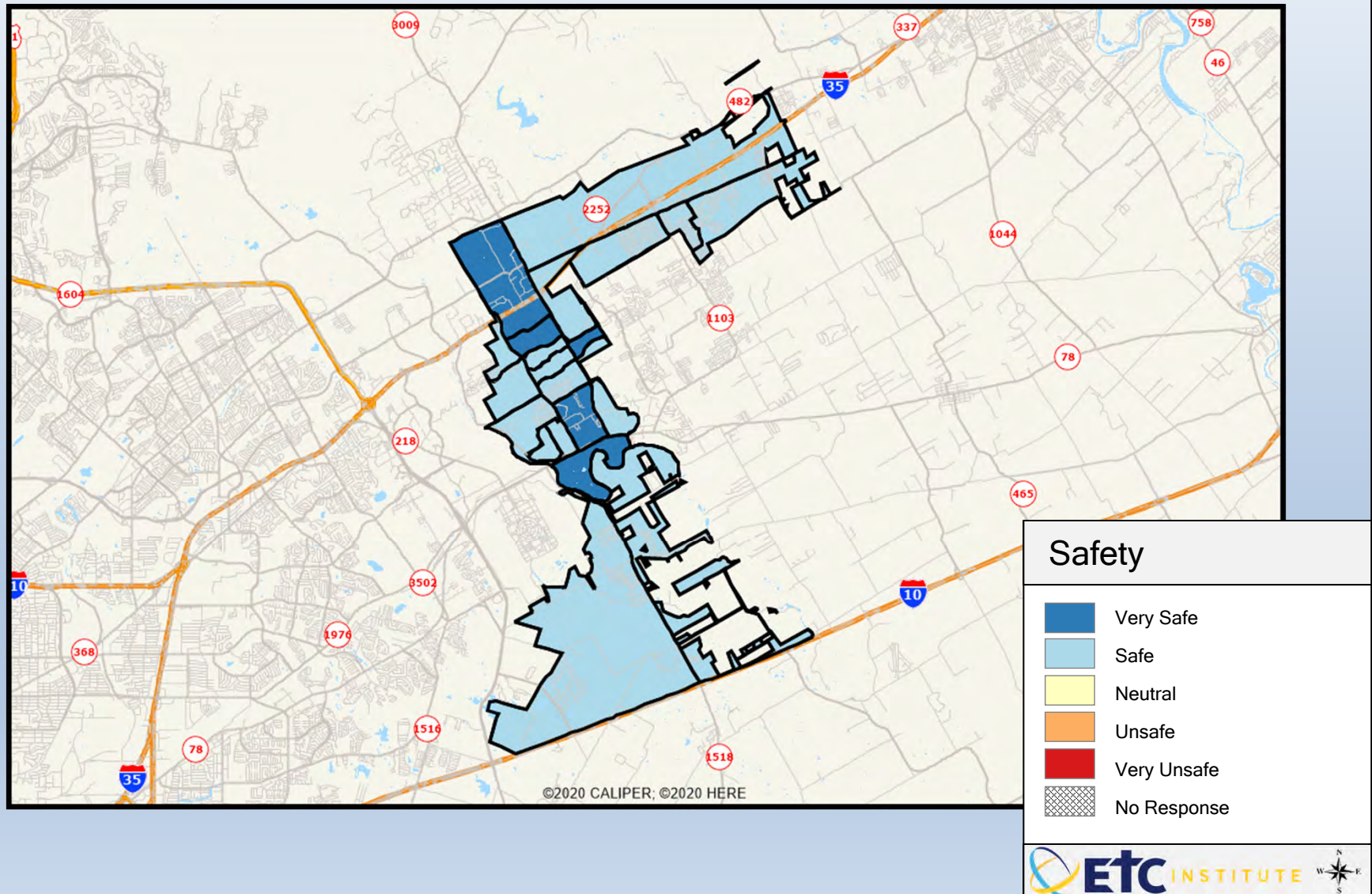
Q1-14. Civic and community centers



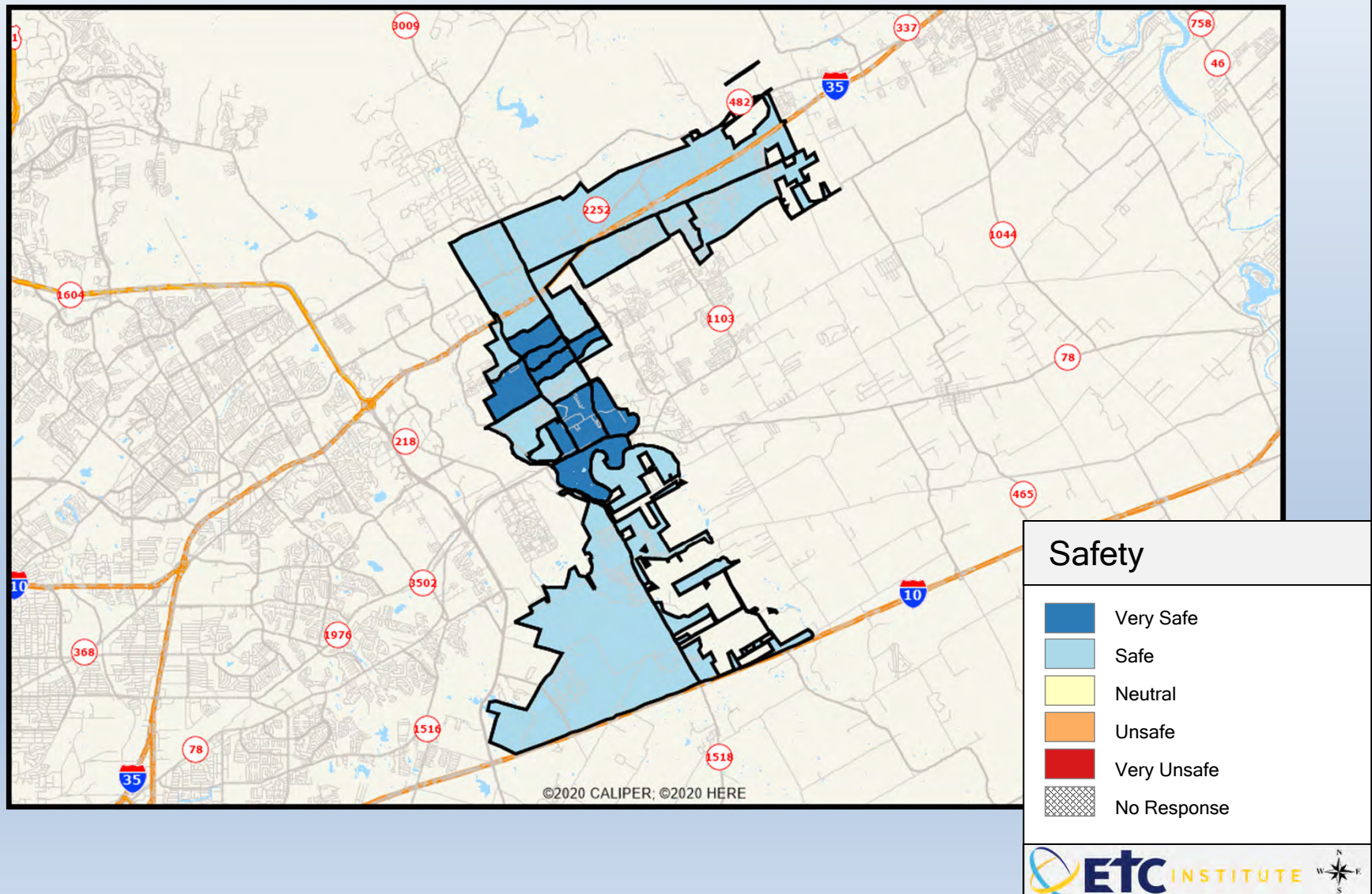
ETC Institute (2023)



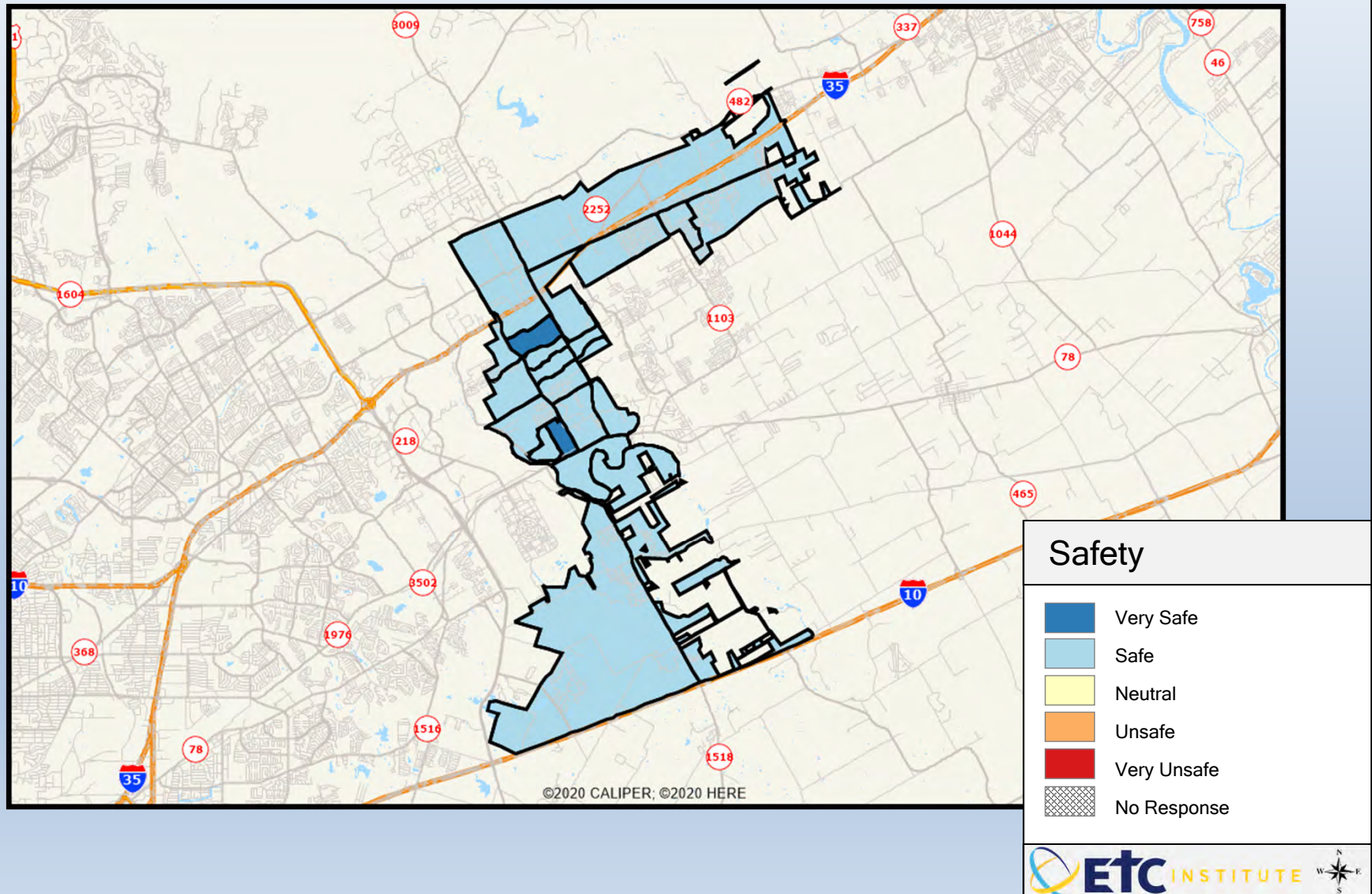
Q3-2. In your neighborhood at night



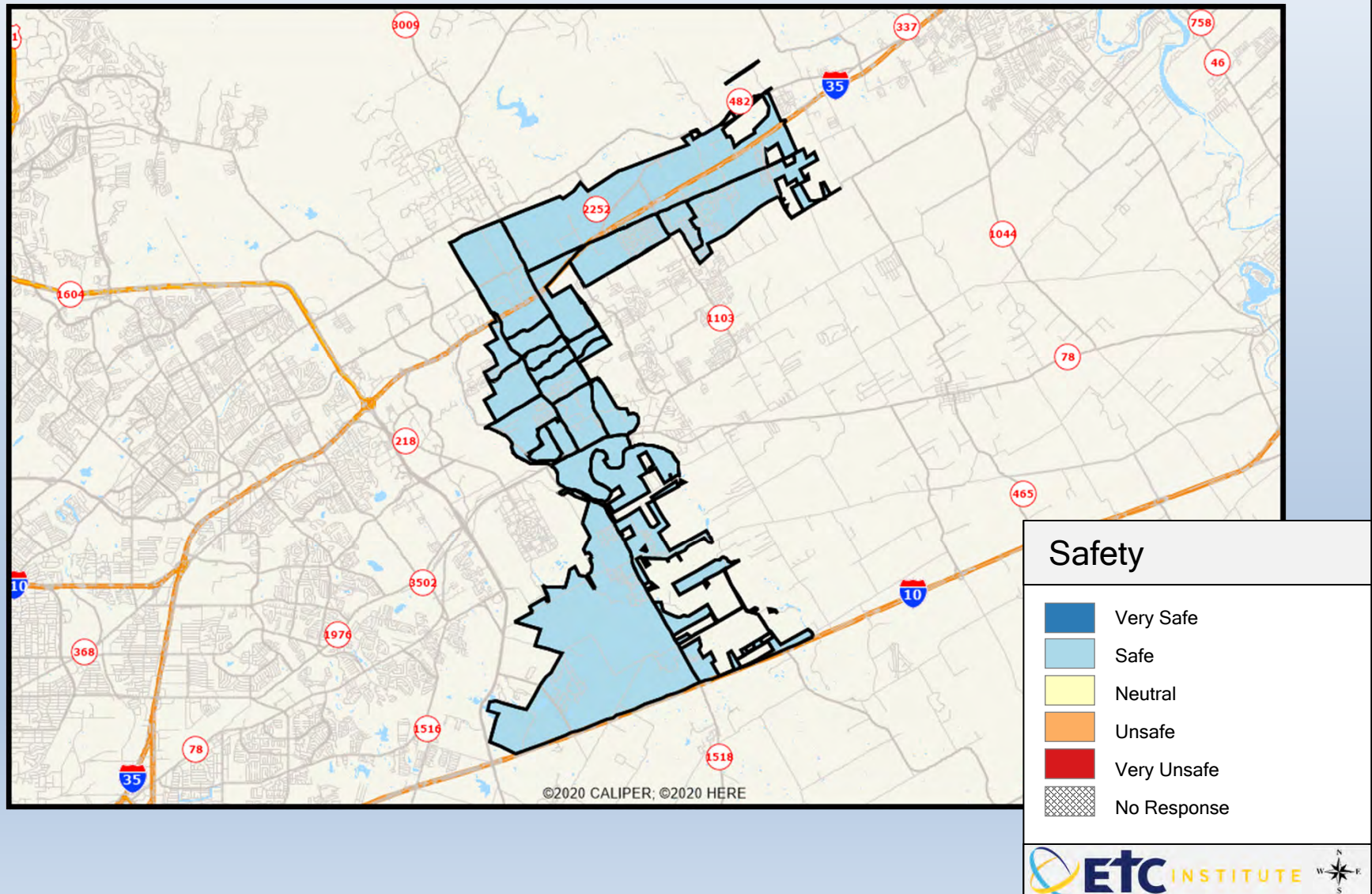
Q3-3. Overall feeling of safety in Schertz



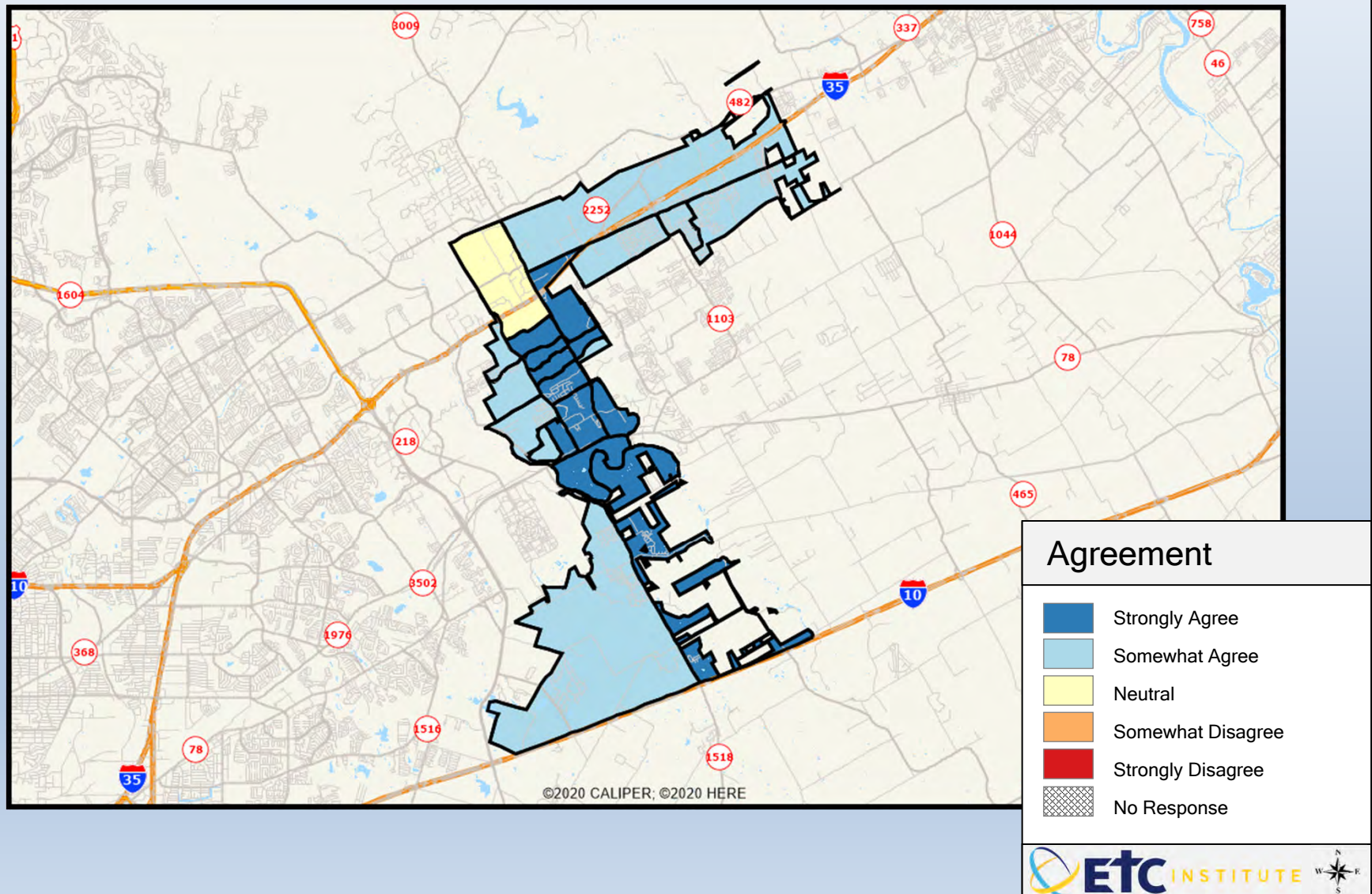
Q3-4. In City parks



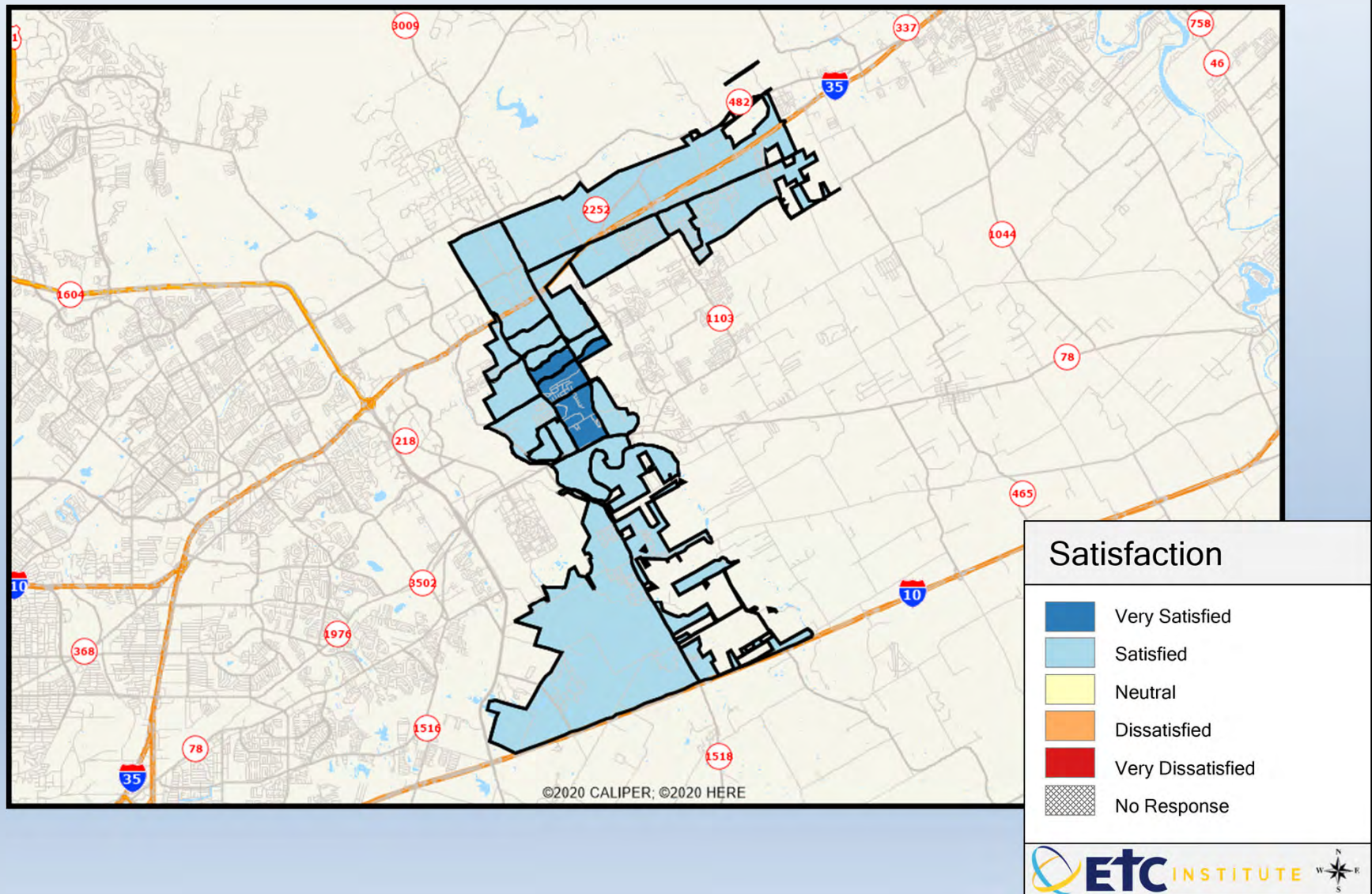
Q3-5. In commercial and retail areas



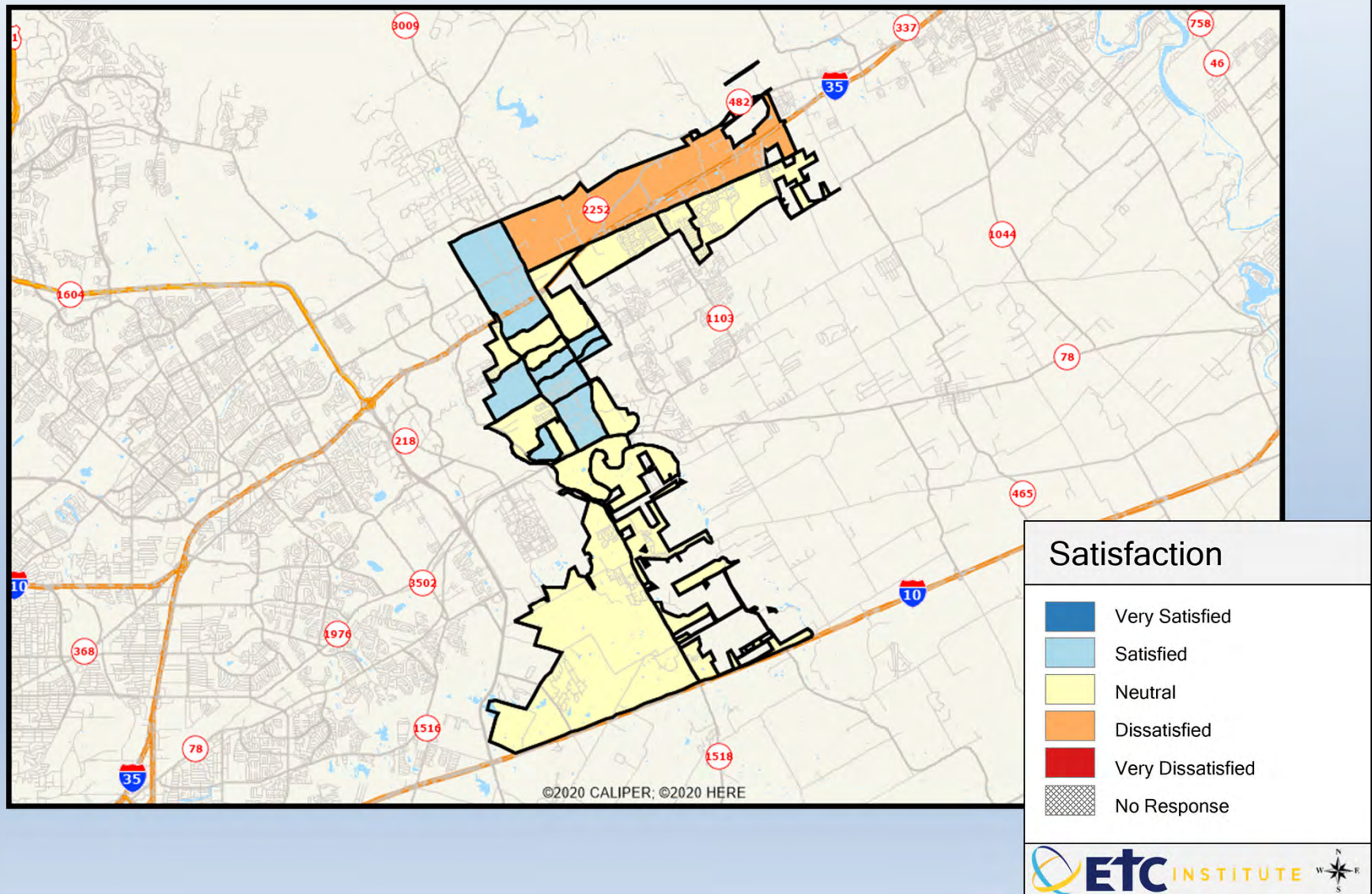
Q4. Schertz Police Officers work with transparency and accountability



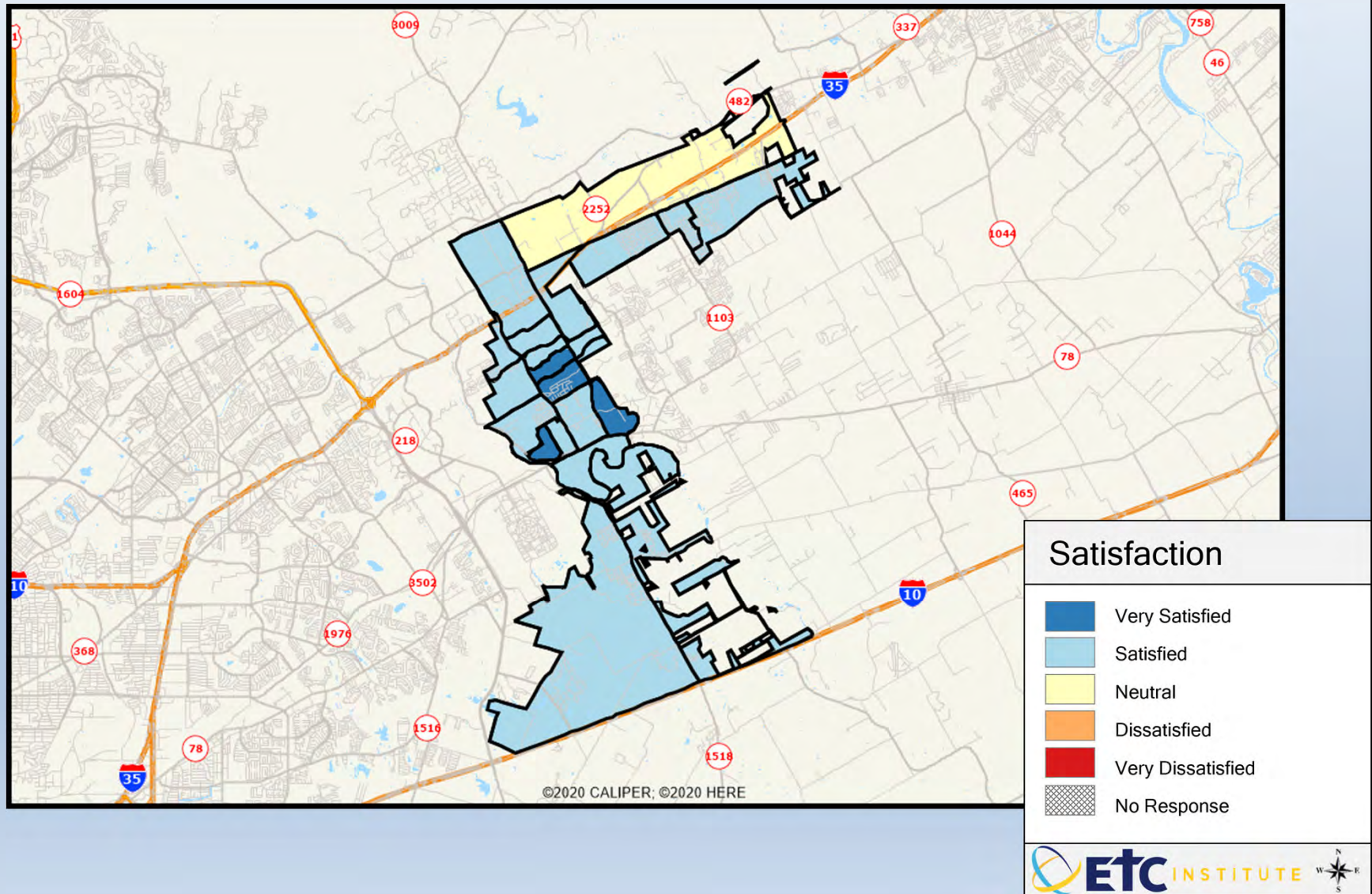
Q5-1. Overall quality of services provided by the City



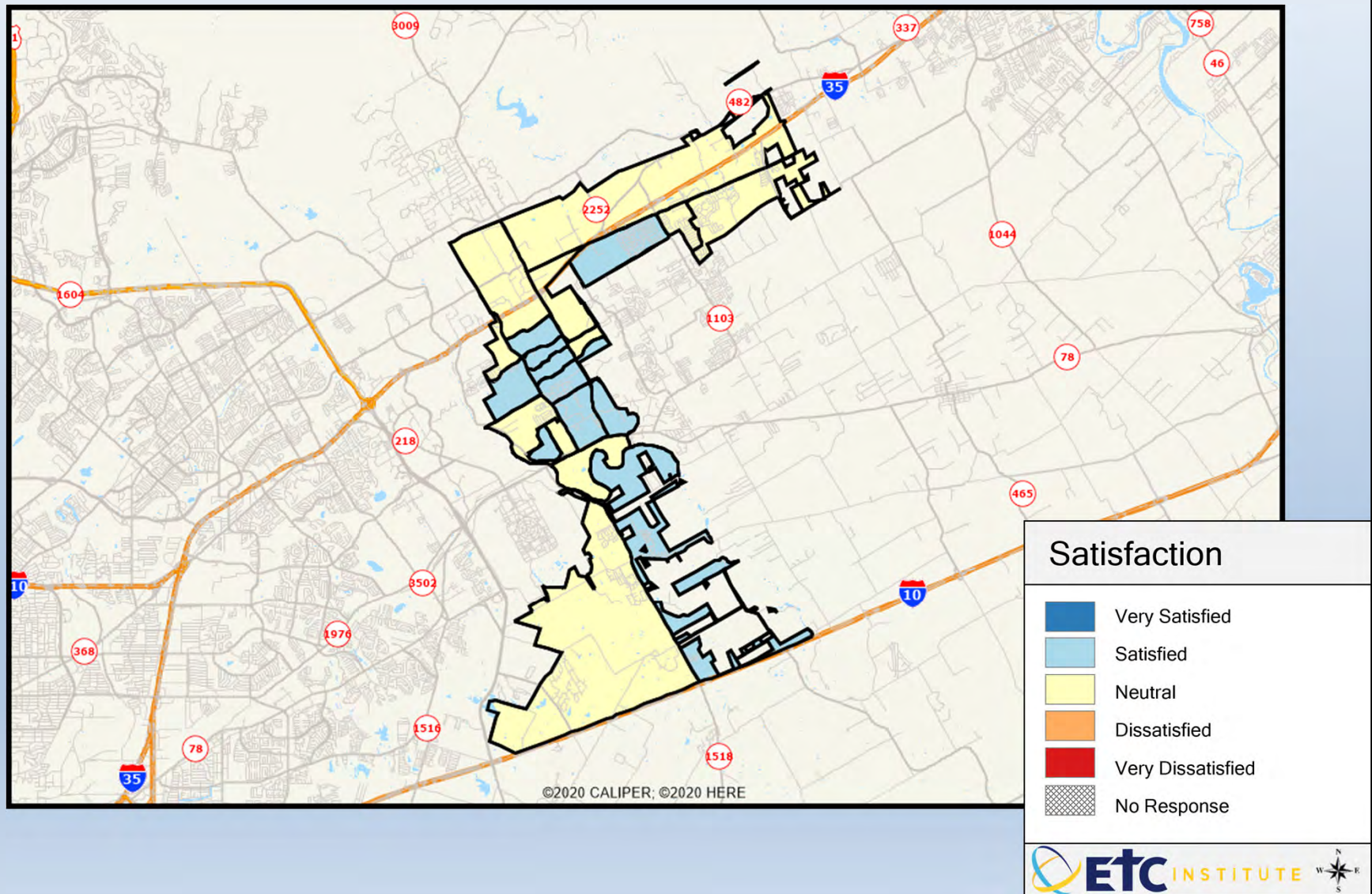
Q5-2. How well the City is keeping up with growth



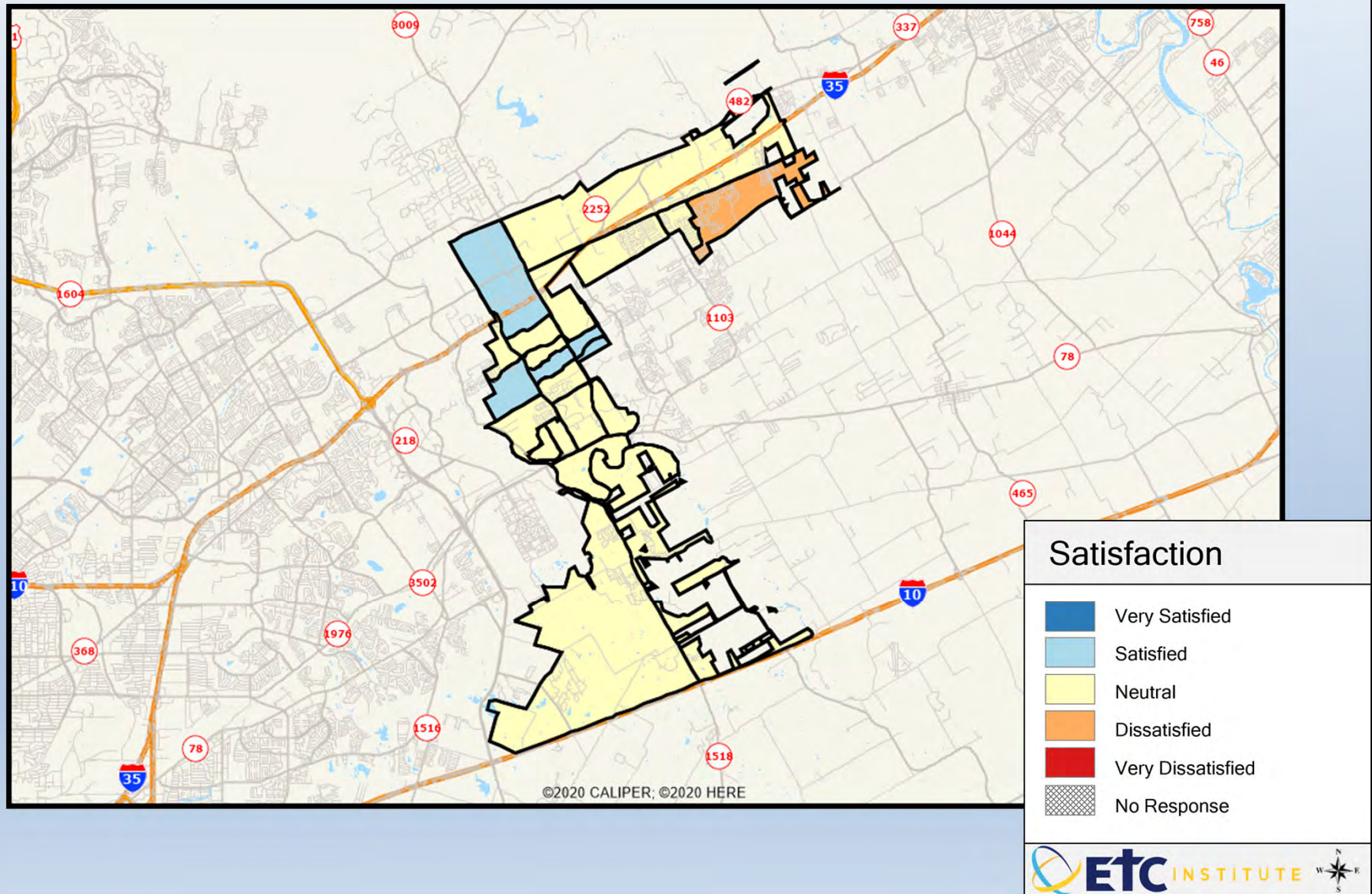
Q5-3. Overall quality of life in the City



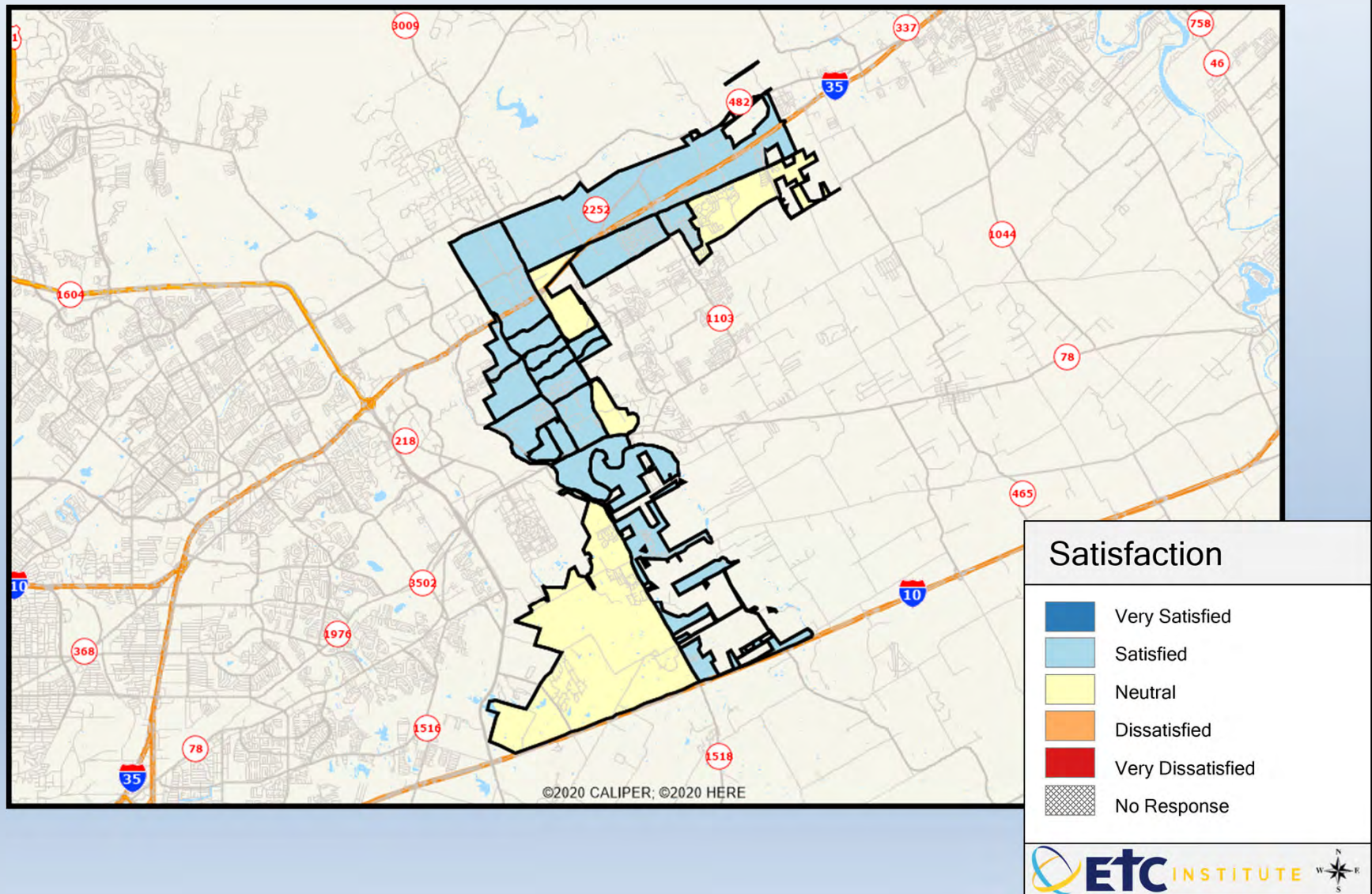
Q5-4. Overall value you receive for City taxes and fees



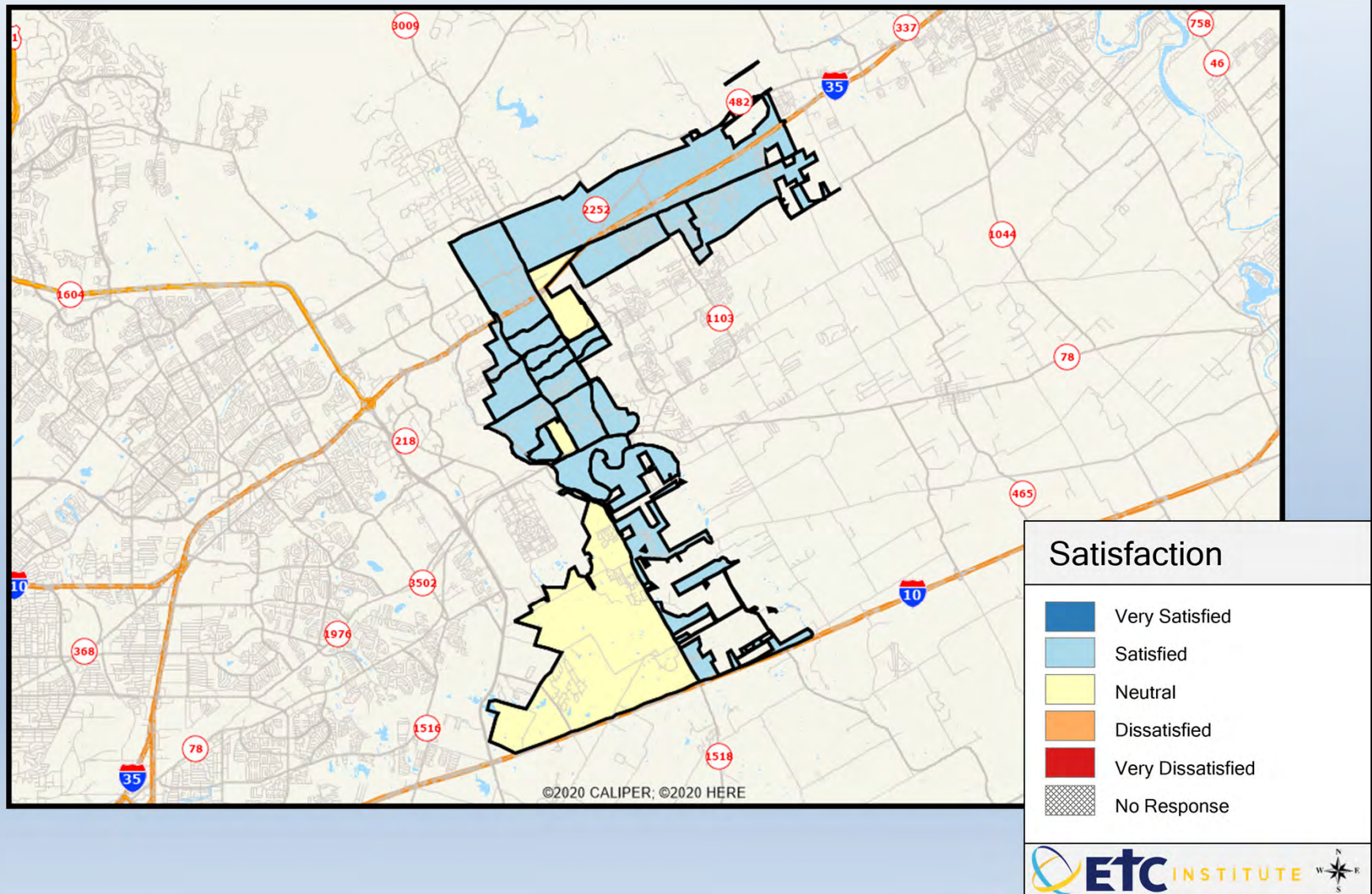
Q5-5. Overall quality of new development



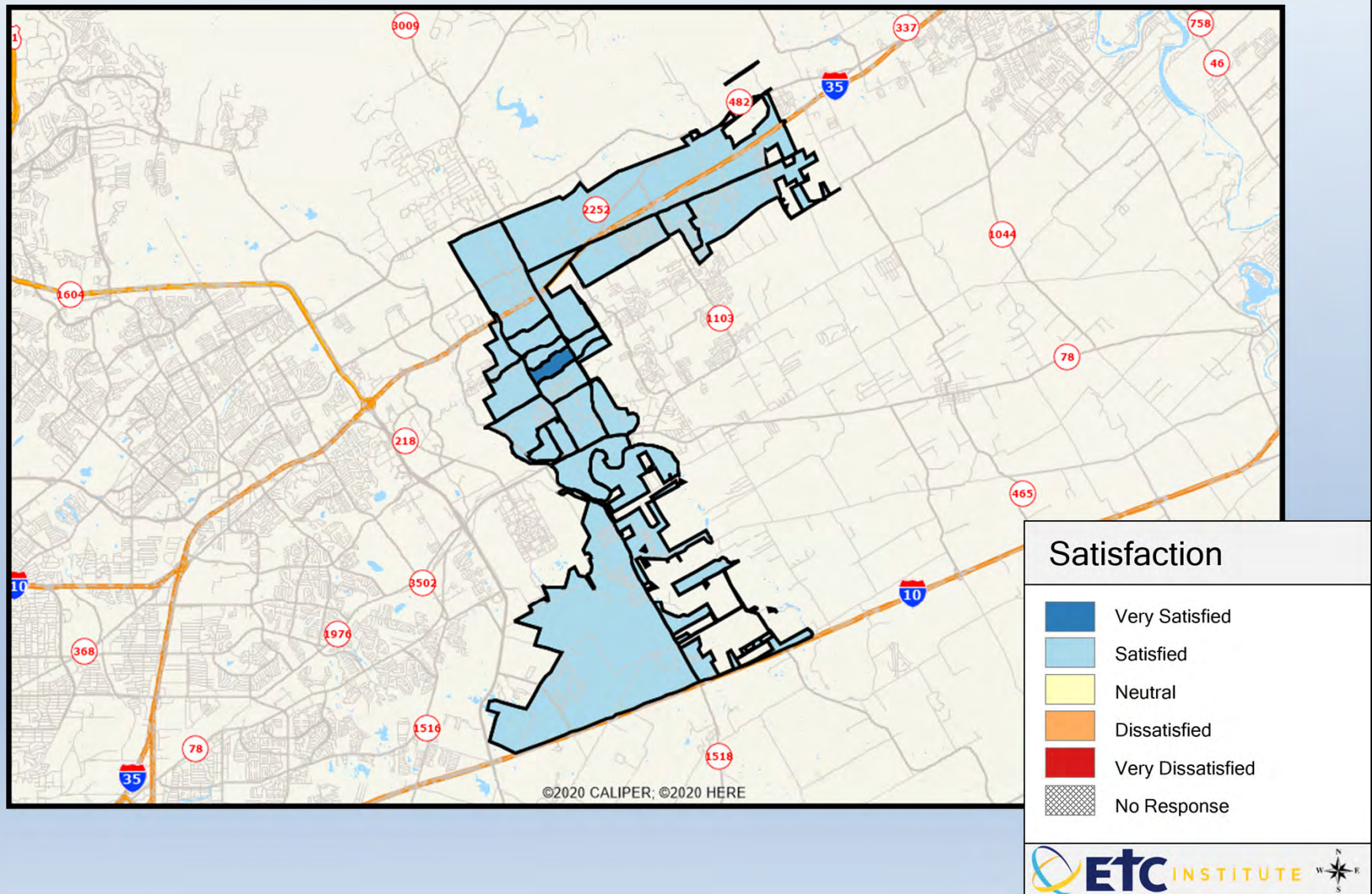
Q5-6. Appearance of residential property in the City



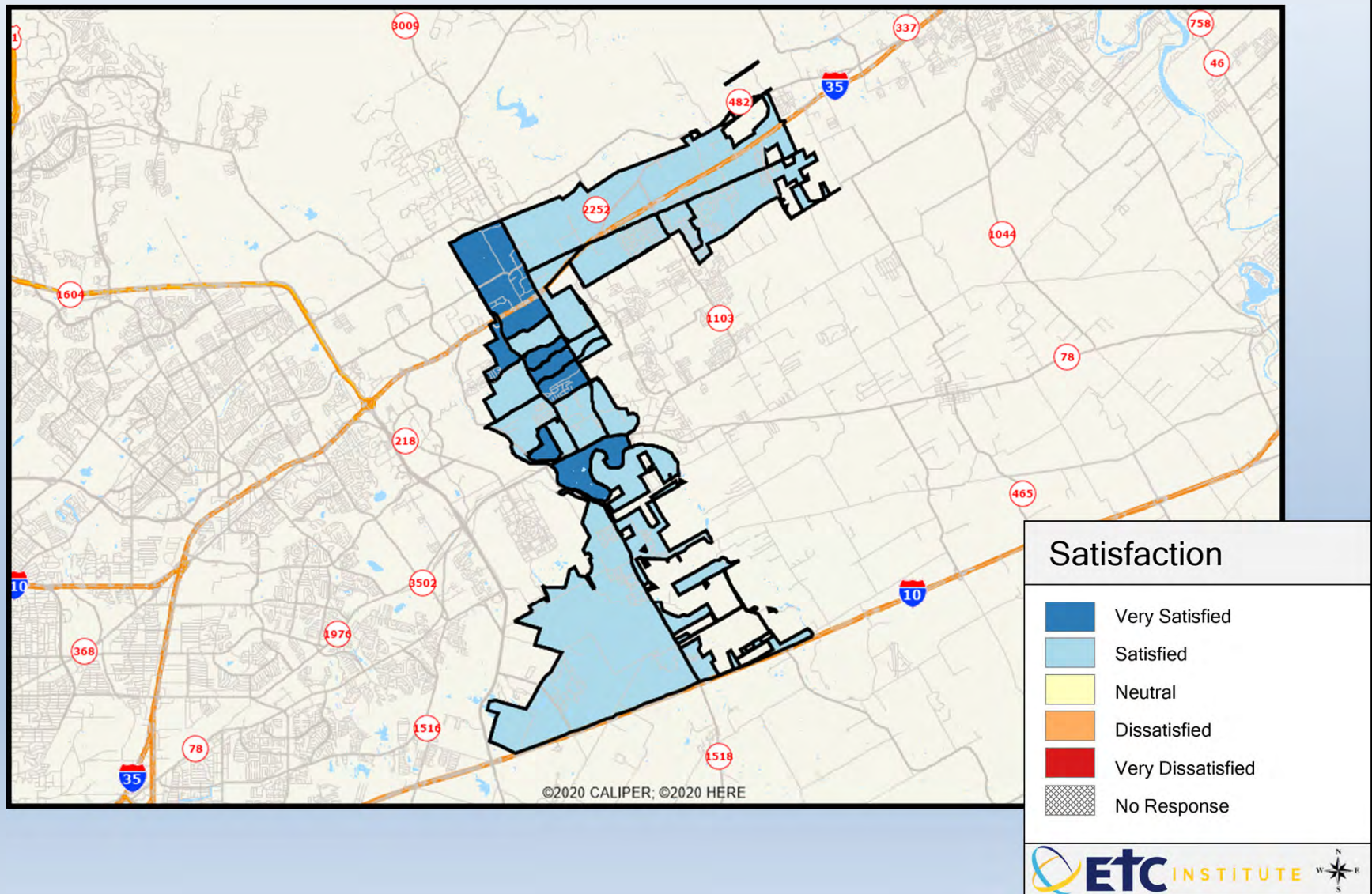
Q5-7. Appearance of commercial property in the City



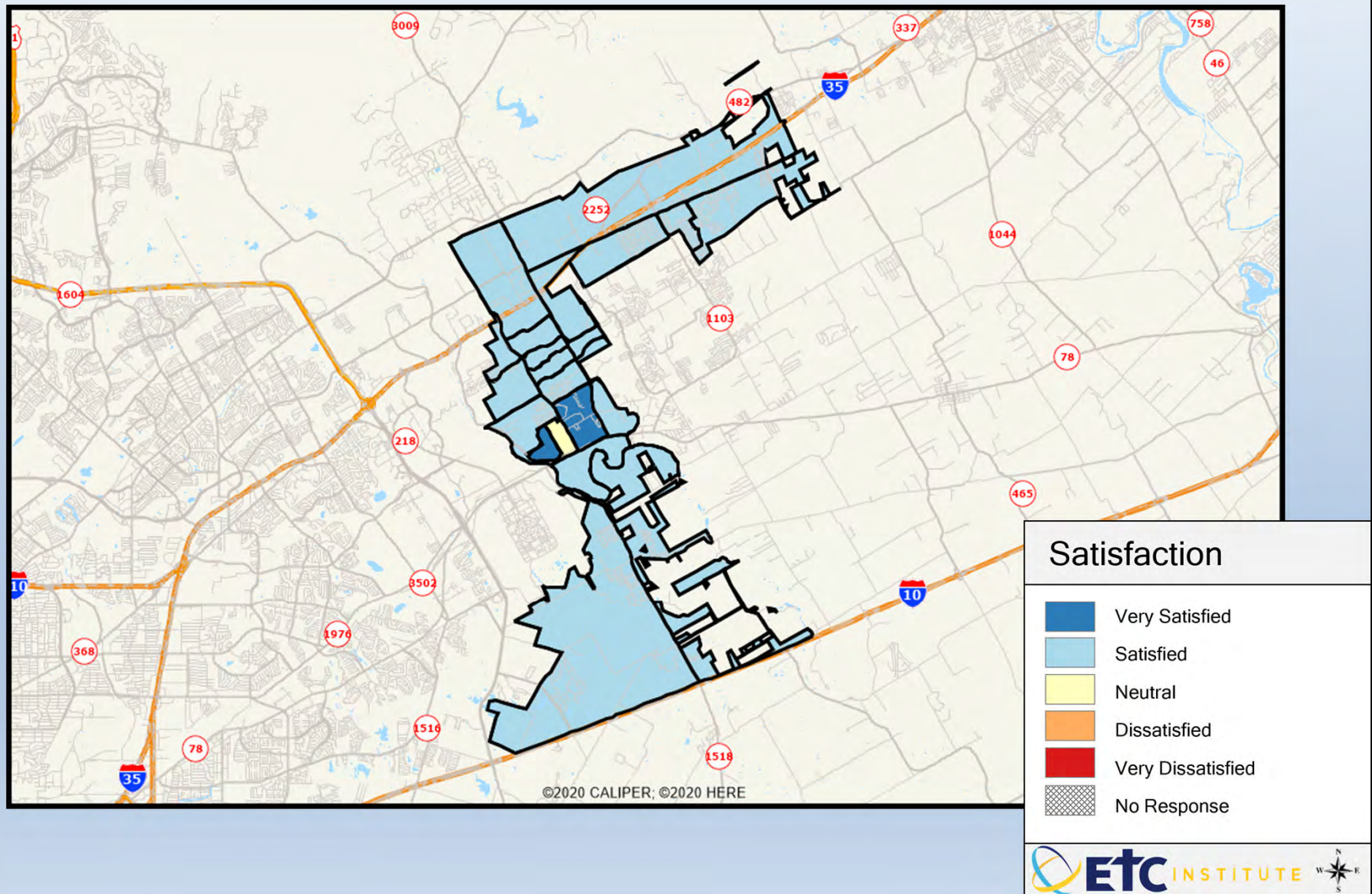
Q5-8. Overall appearance of the City



Q6-1. Maintenance and appearance of existing City parks



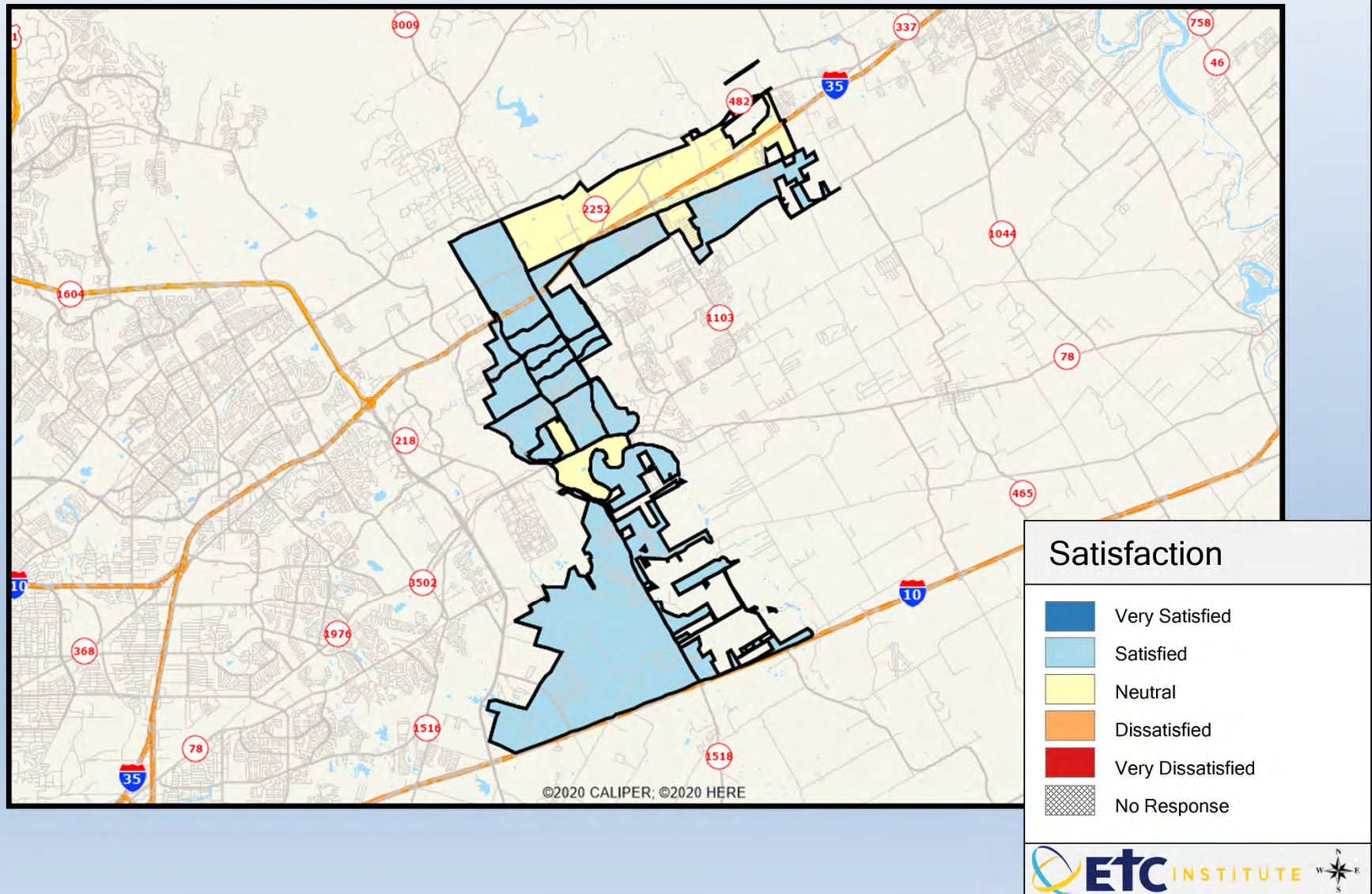
Q6-2. Number of City parks



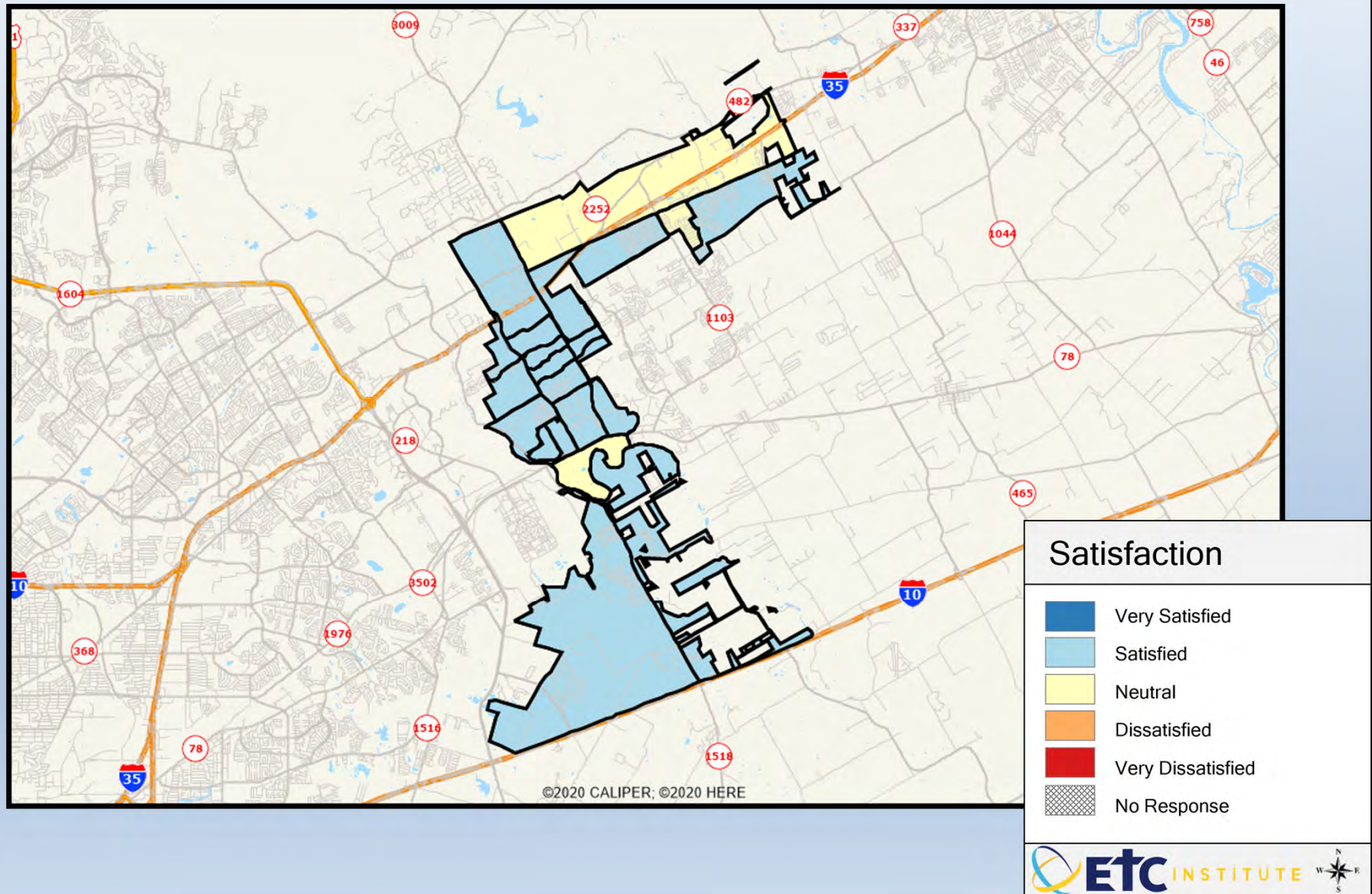
ETC Institute (2023)



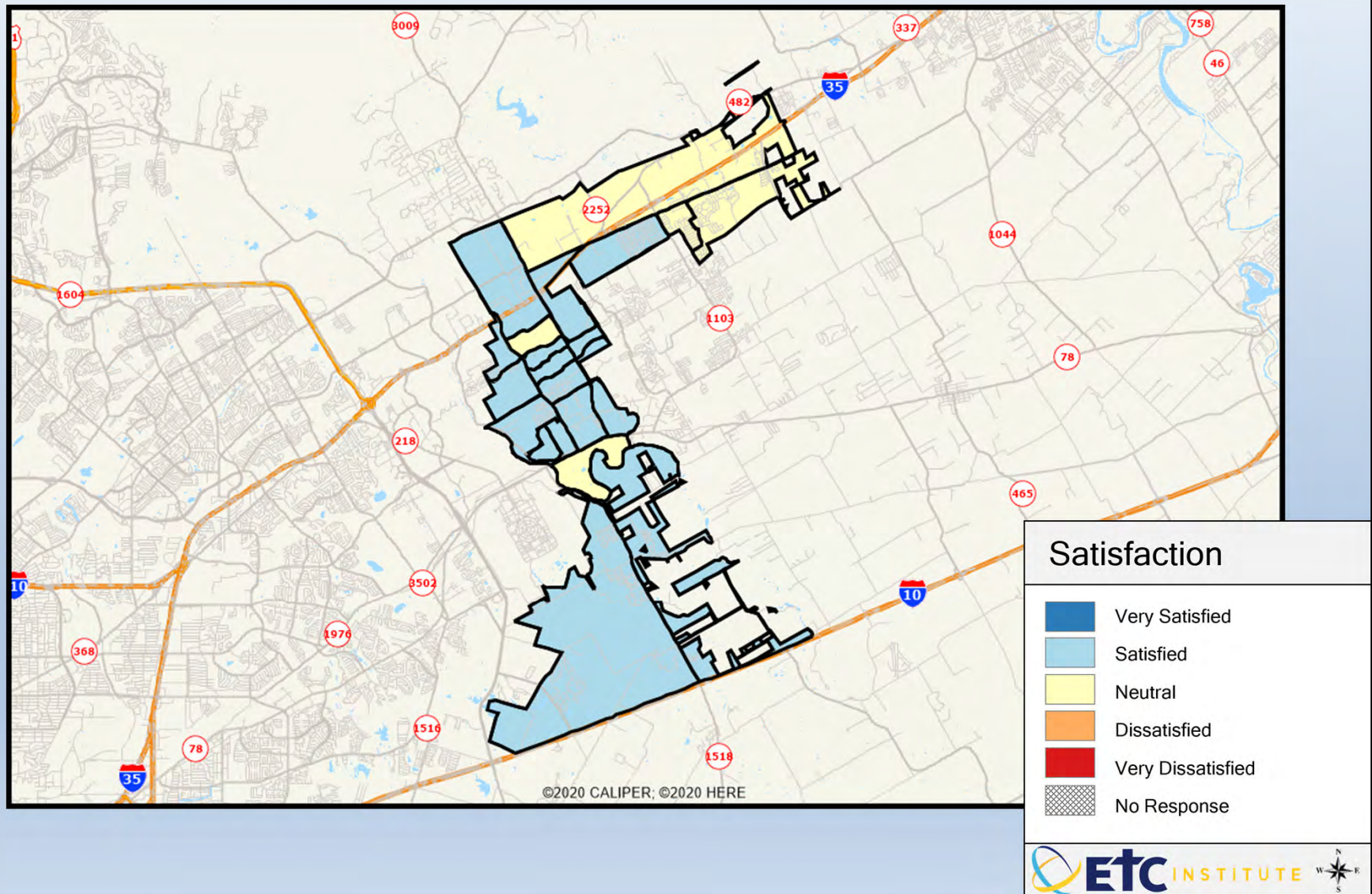
Q6-4. Recreation Center



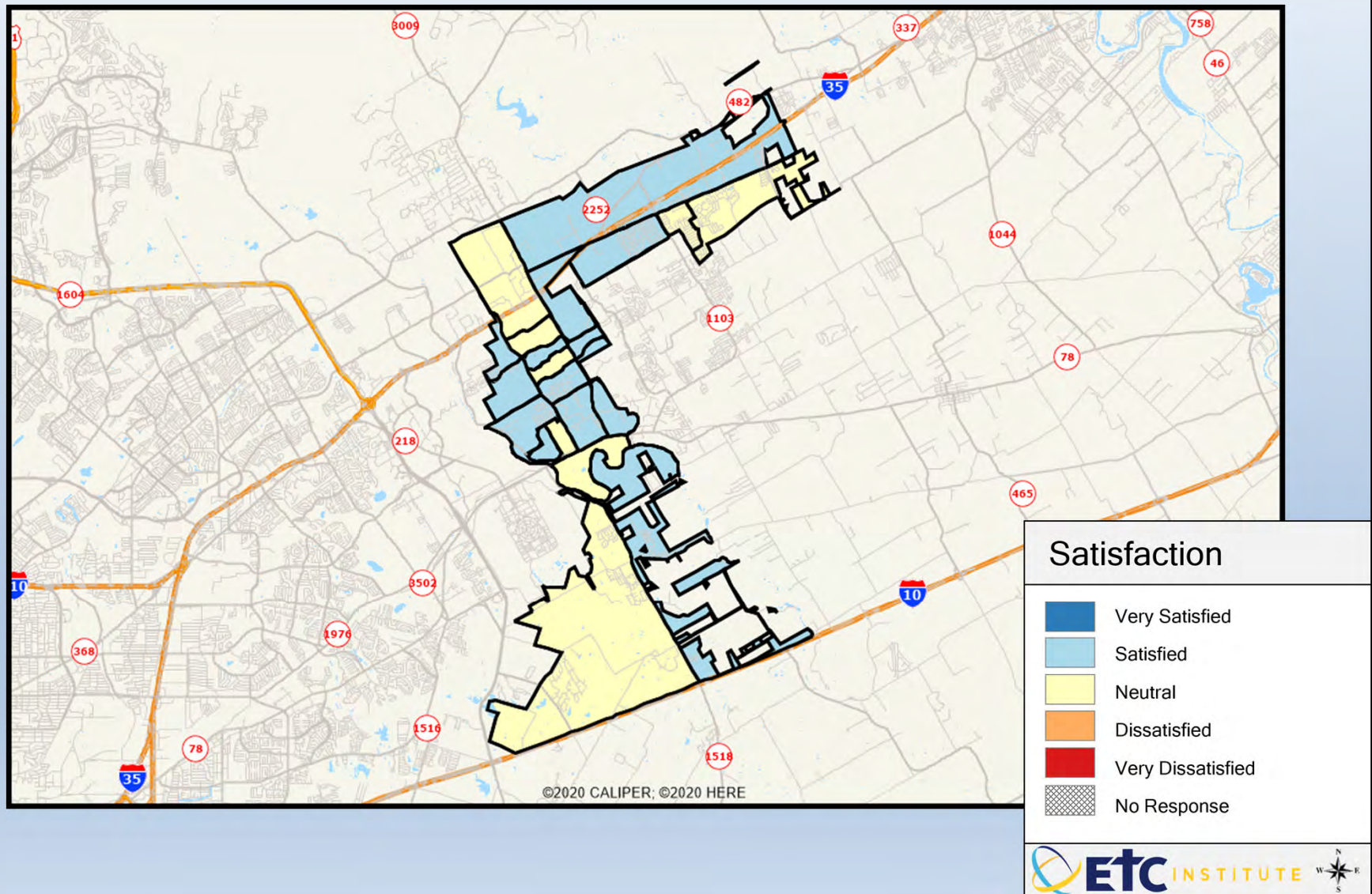
Q6-5. City swimming pools



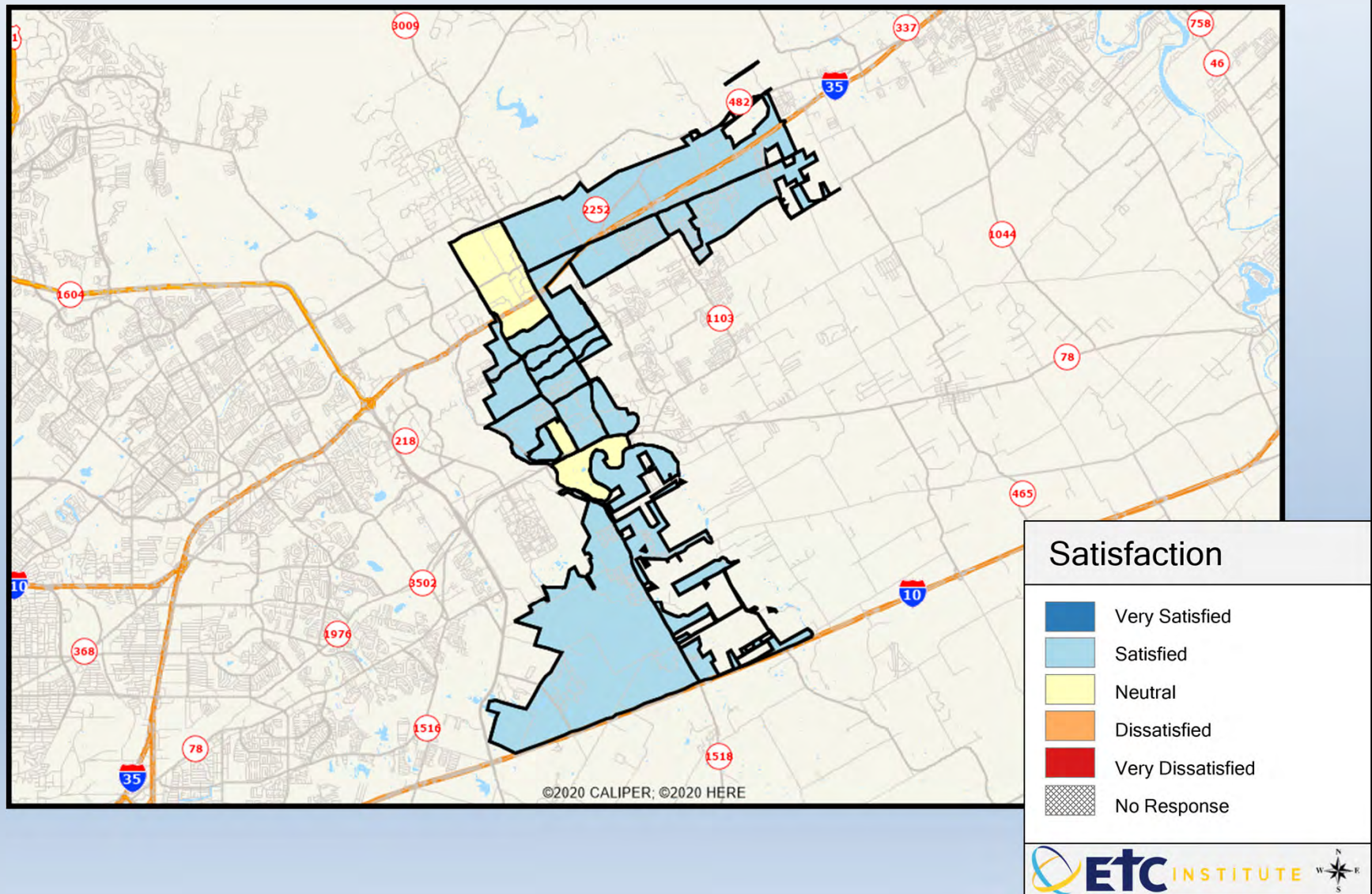
Q6-6. Availability of youth recreation programs



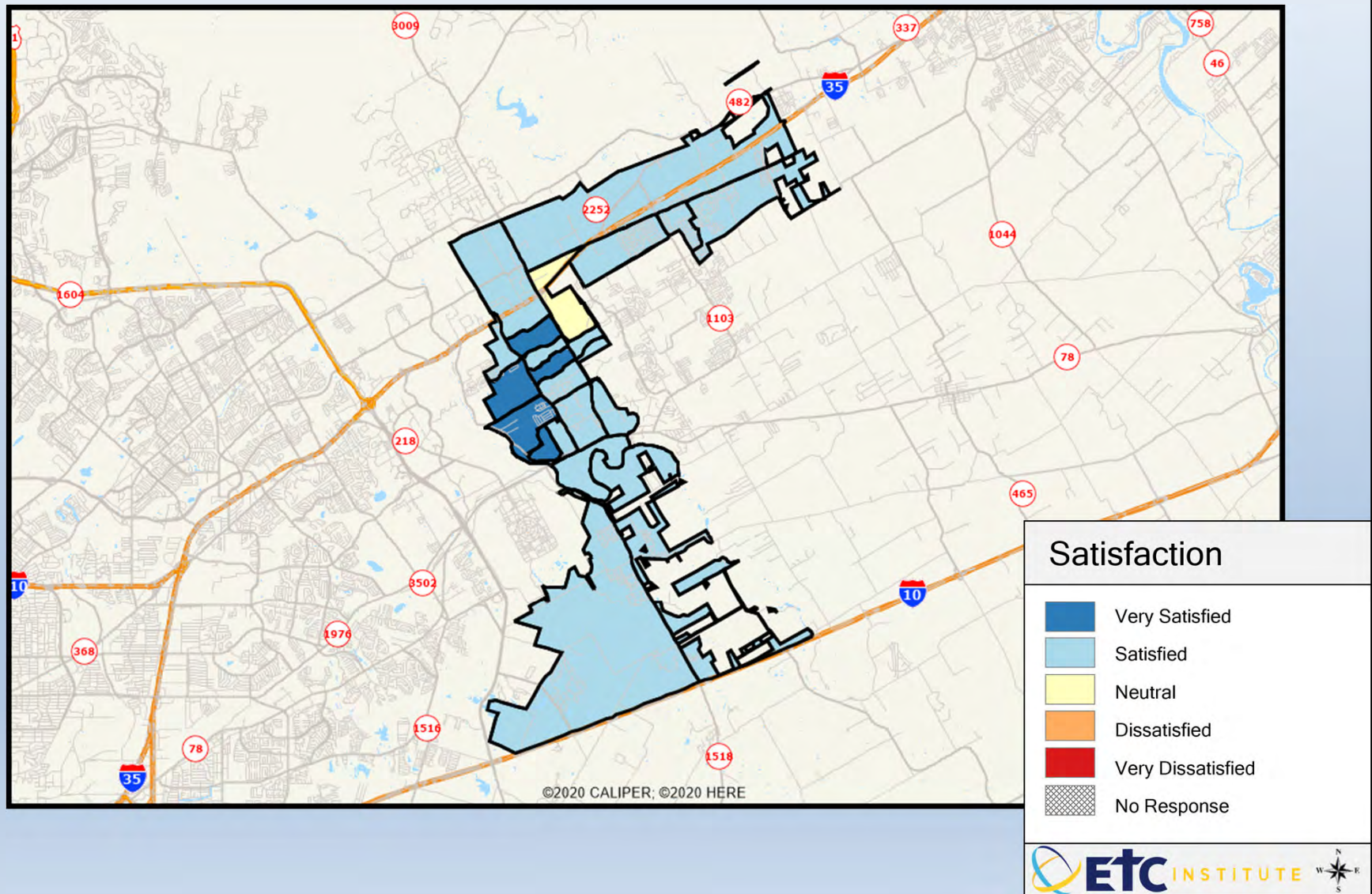
Q6-7. Availability of adult recreation programs



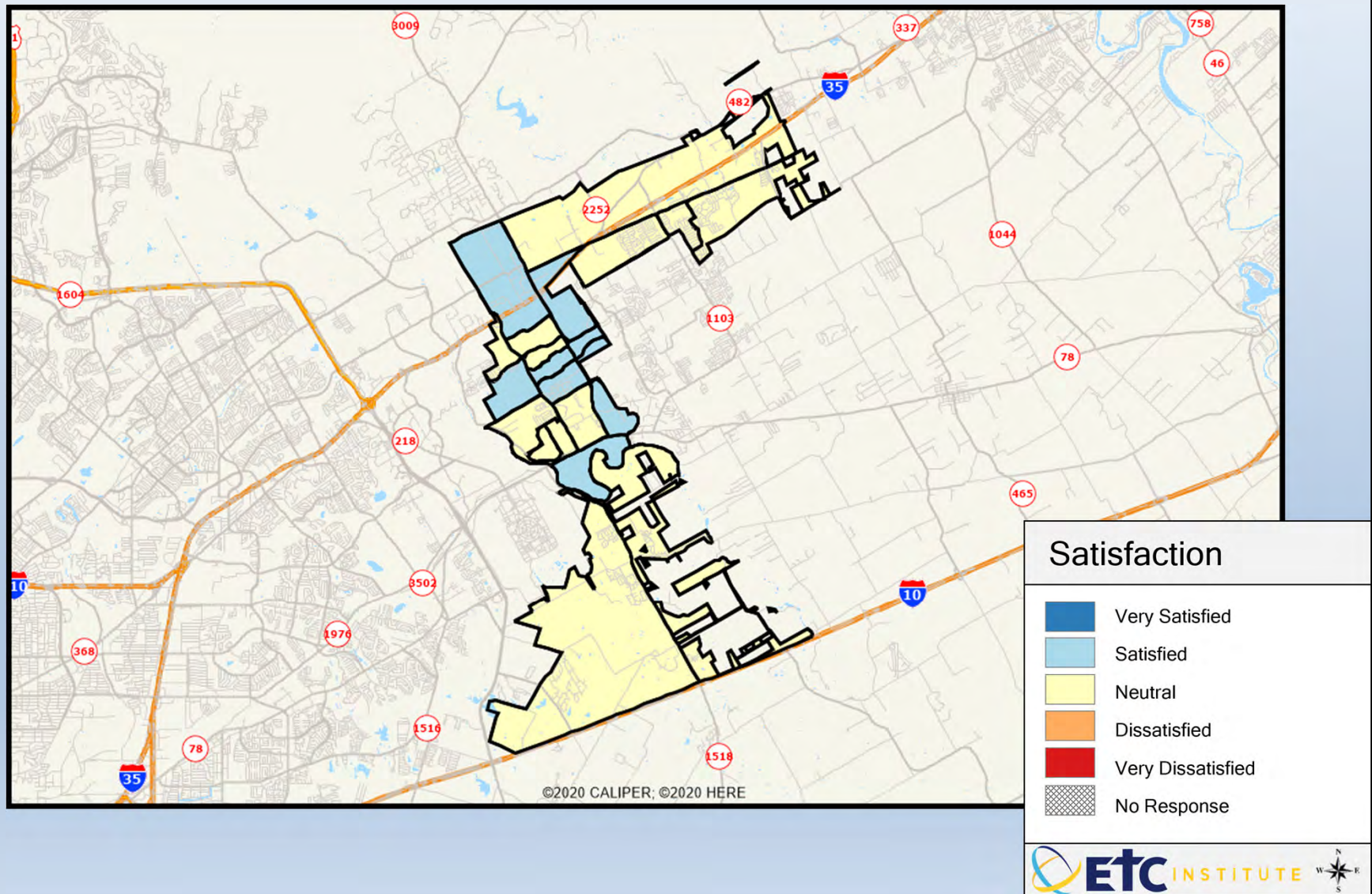
Q6-8. Quality of outdoor athletic facilities



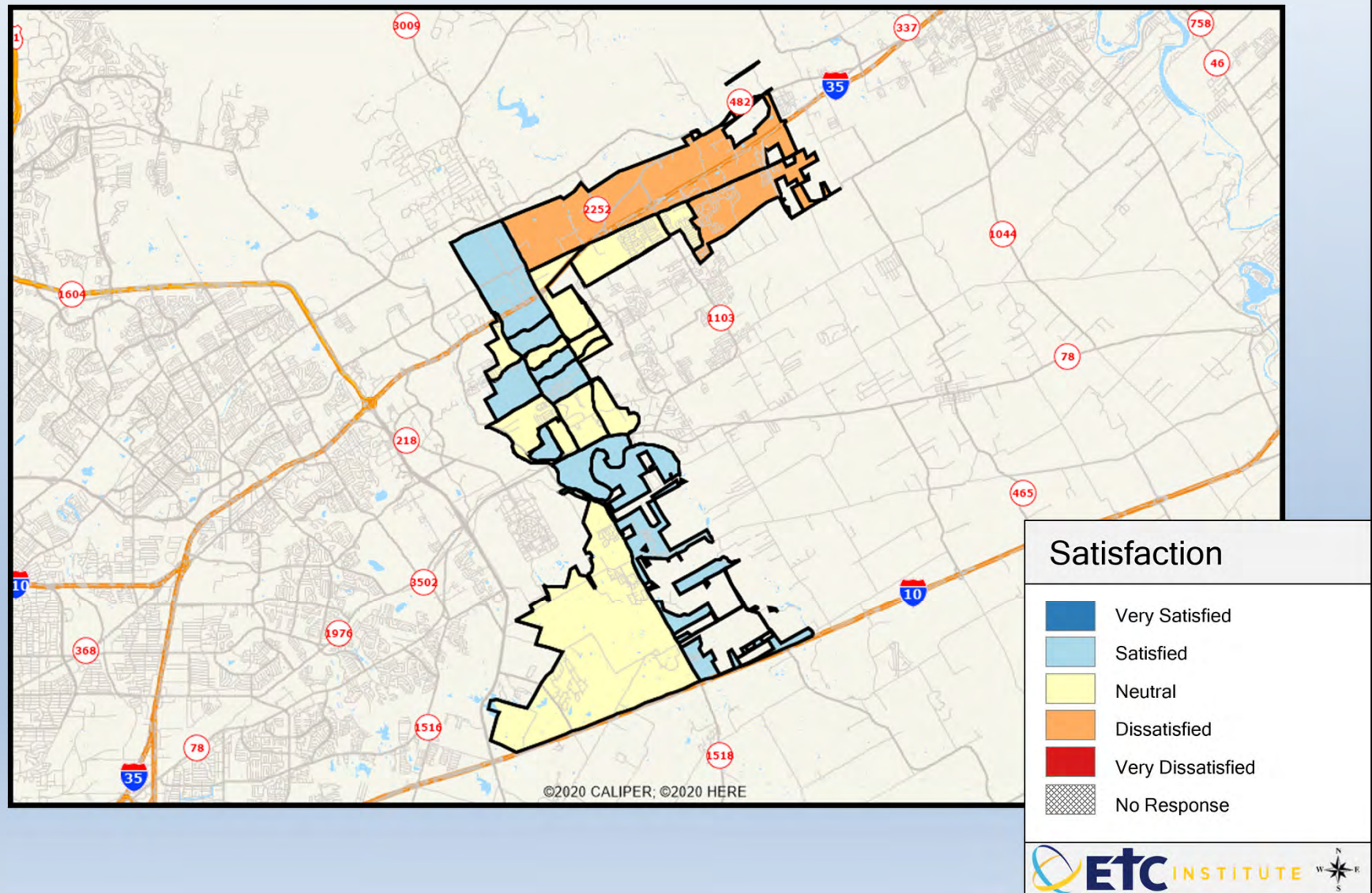
Q6-9. Mowing and trimming of City parks



Q8-1. Enforcement of the clean-up of junk and debris on private property



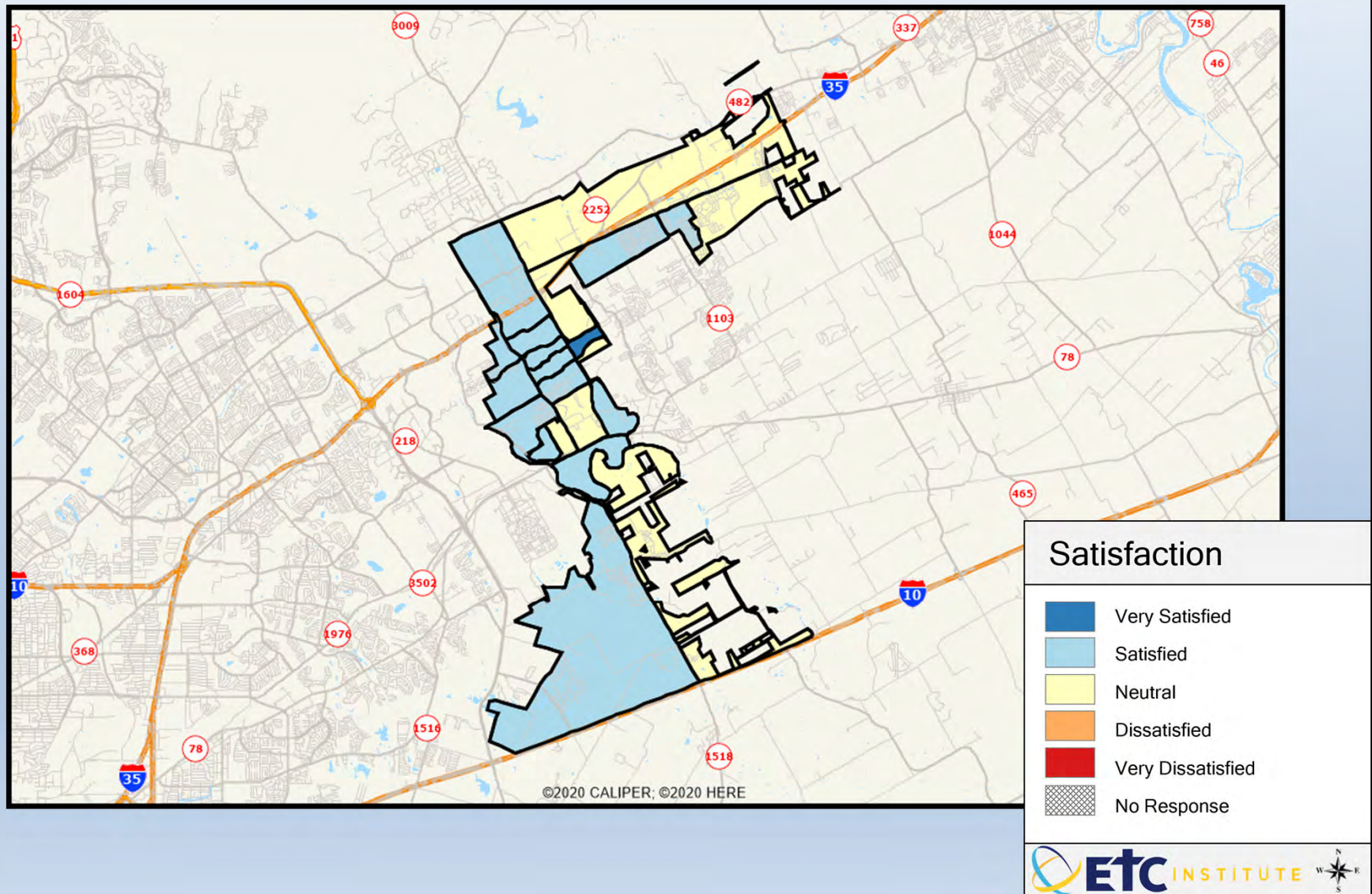
Q8-2. Enforcement of mowing of weeds and grass on private property



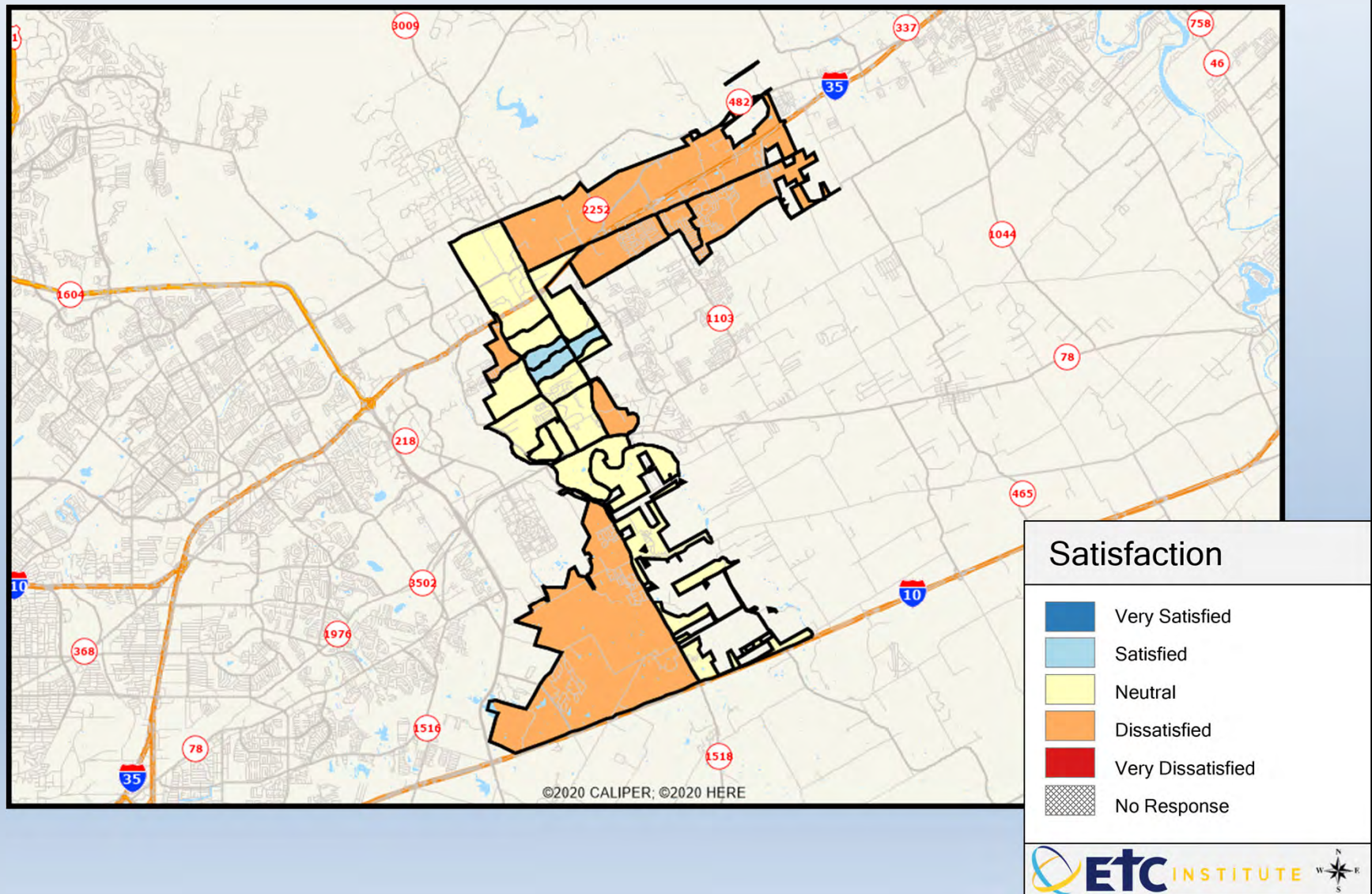
Page 42



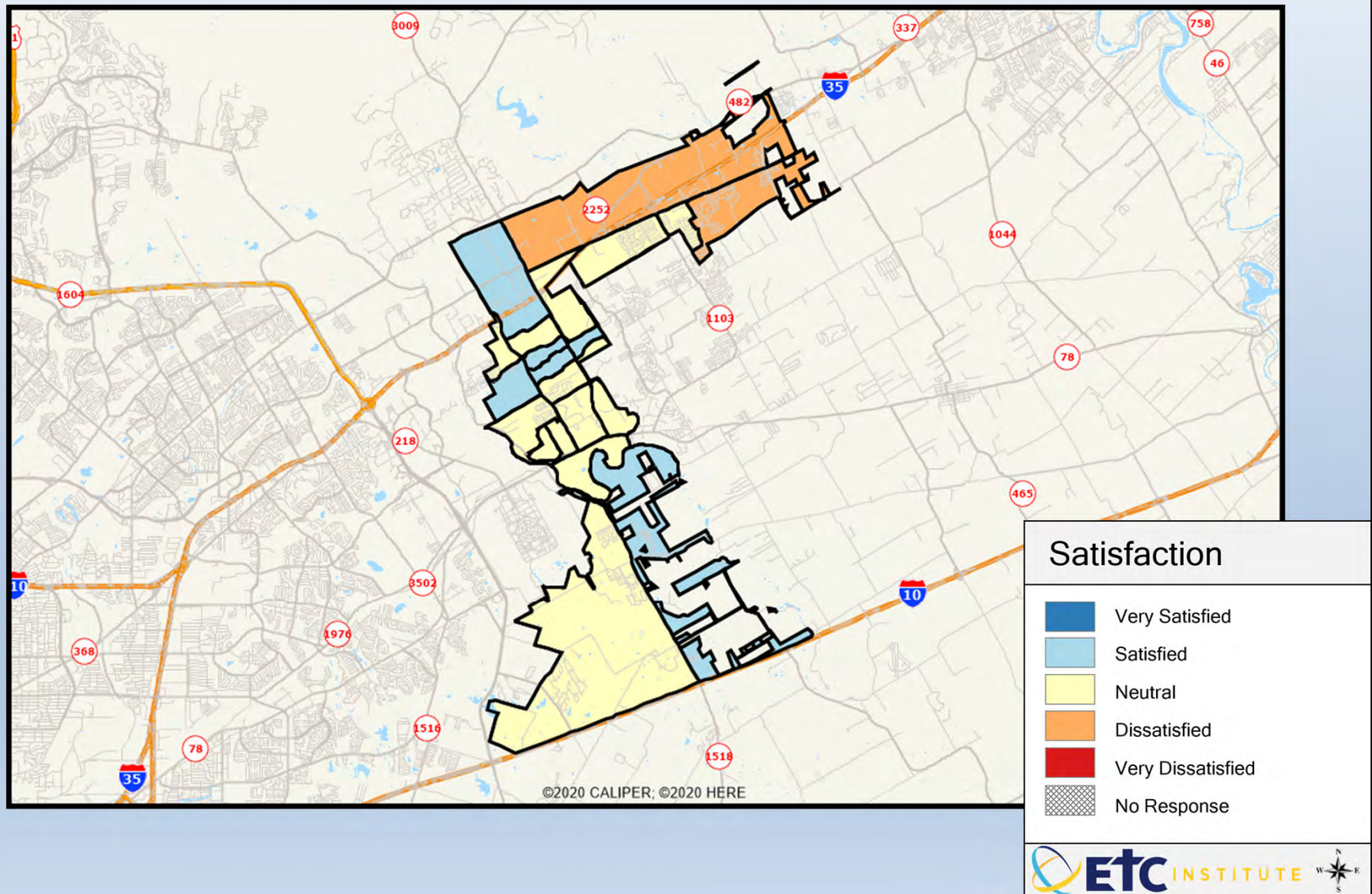
Q8-4. Enforcement of graffiti regulations



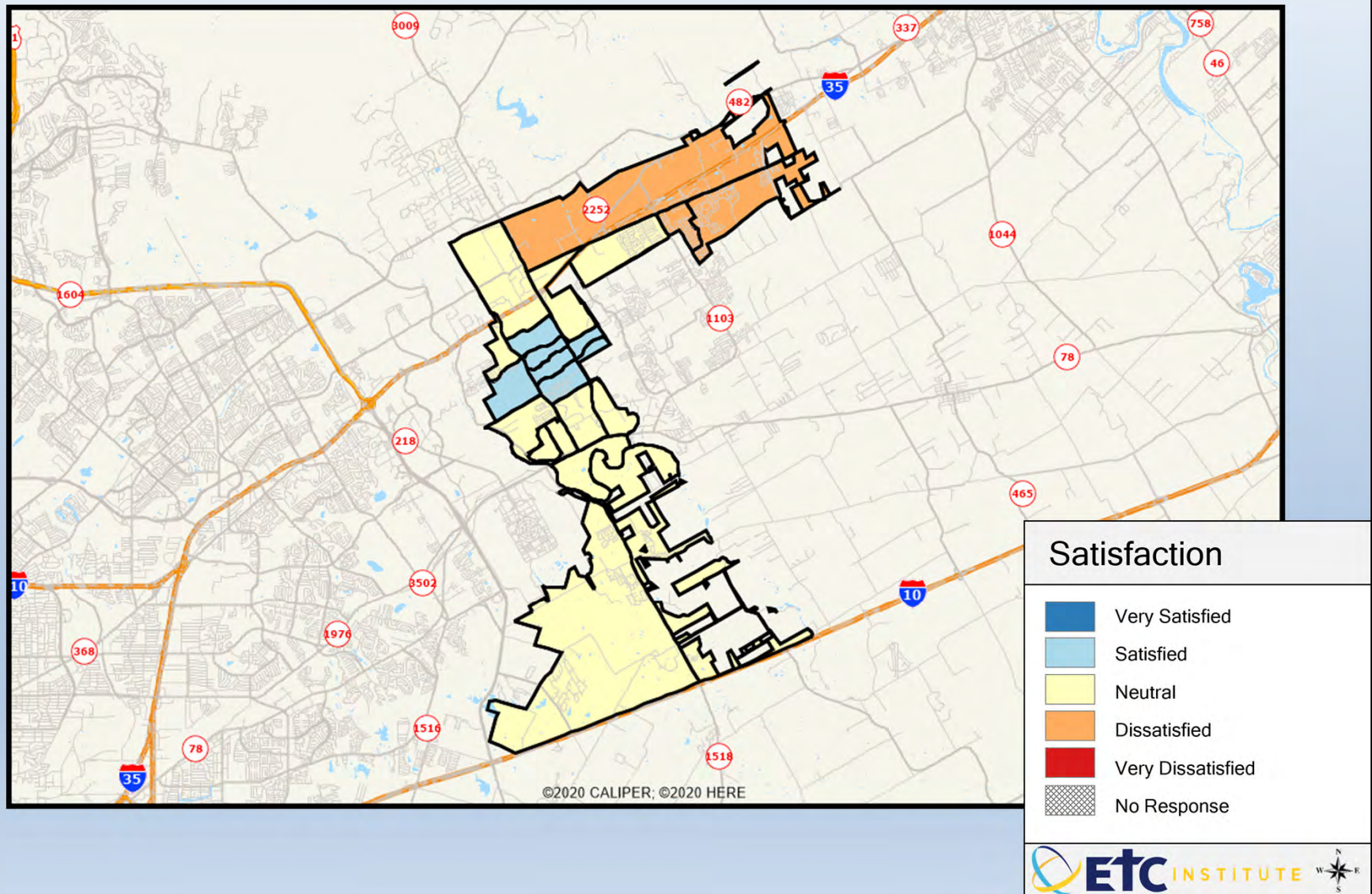
Q10-1. Maintenance of major TxDOT roadways



Q10-2. Maintenance of major City streets



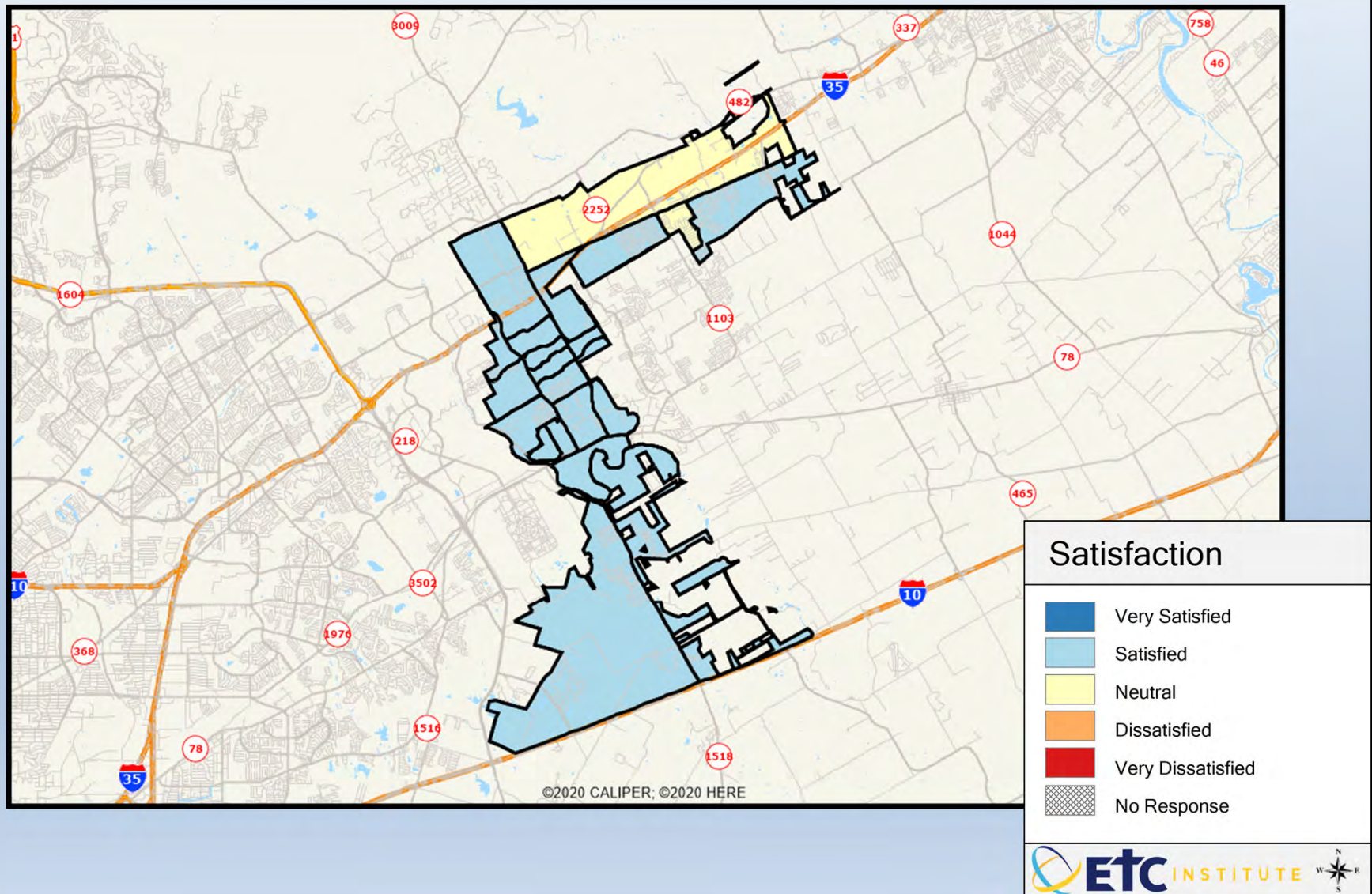
Q10-3. Maintenance of streets in your neighborhood



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Q10-5. Cleanliness of City streets and other public areas



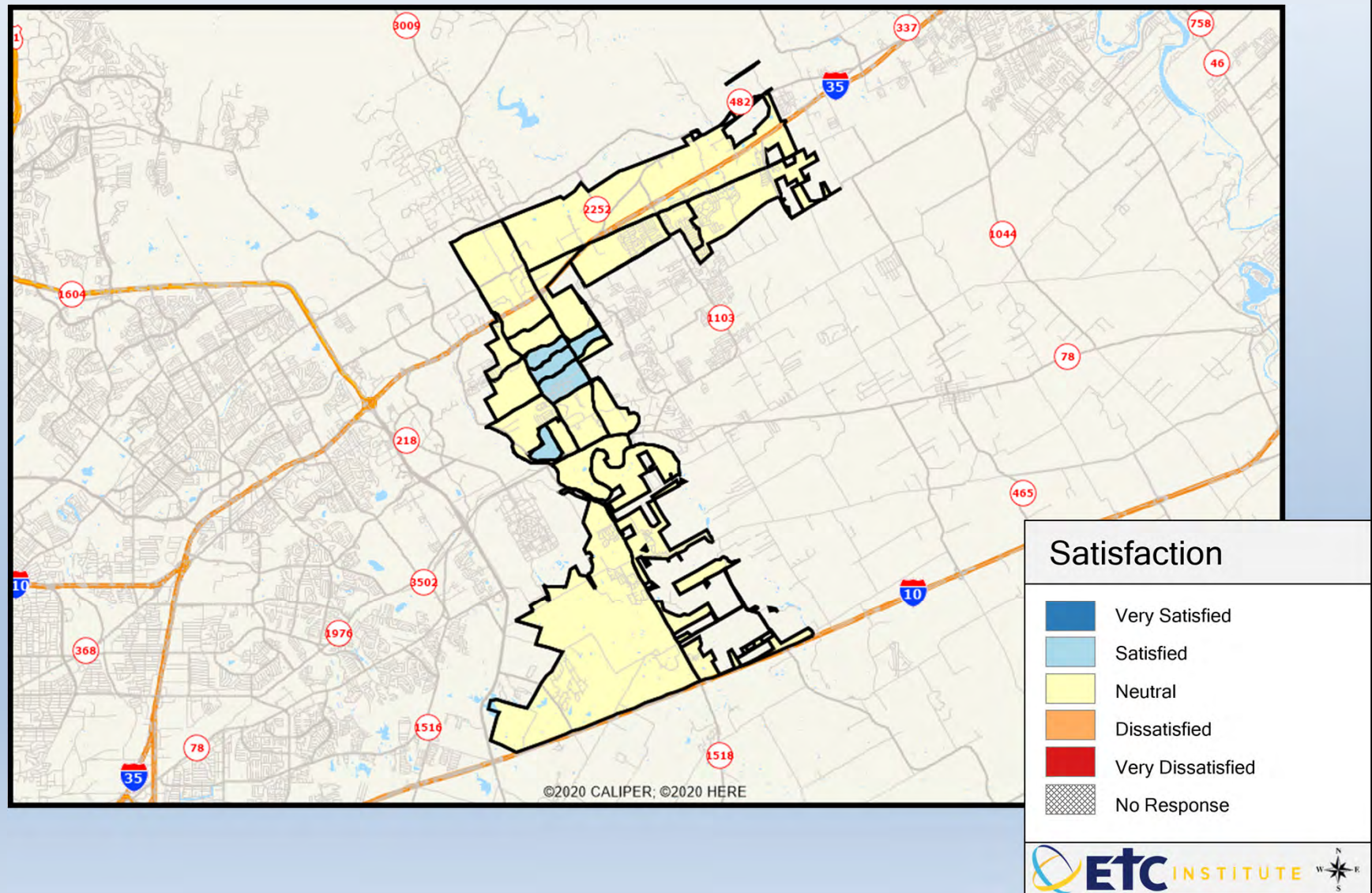
Page 49



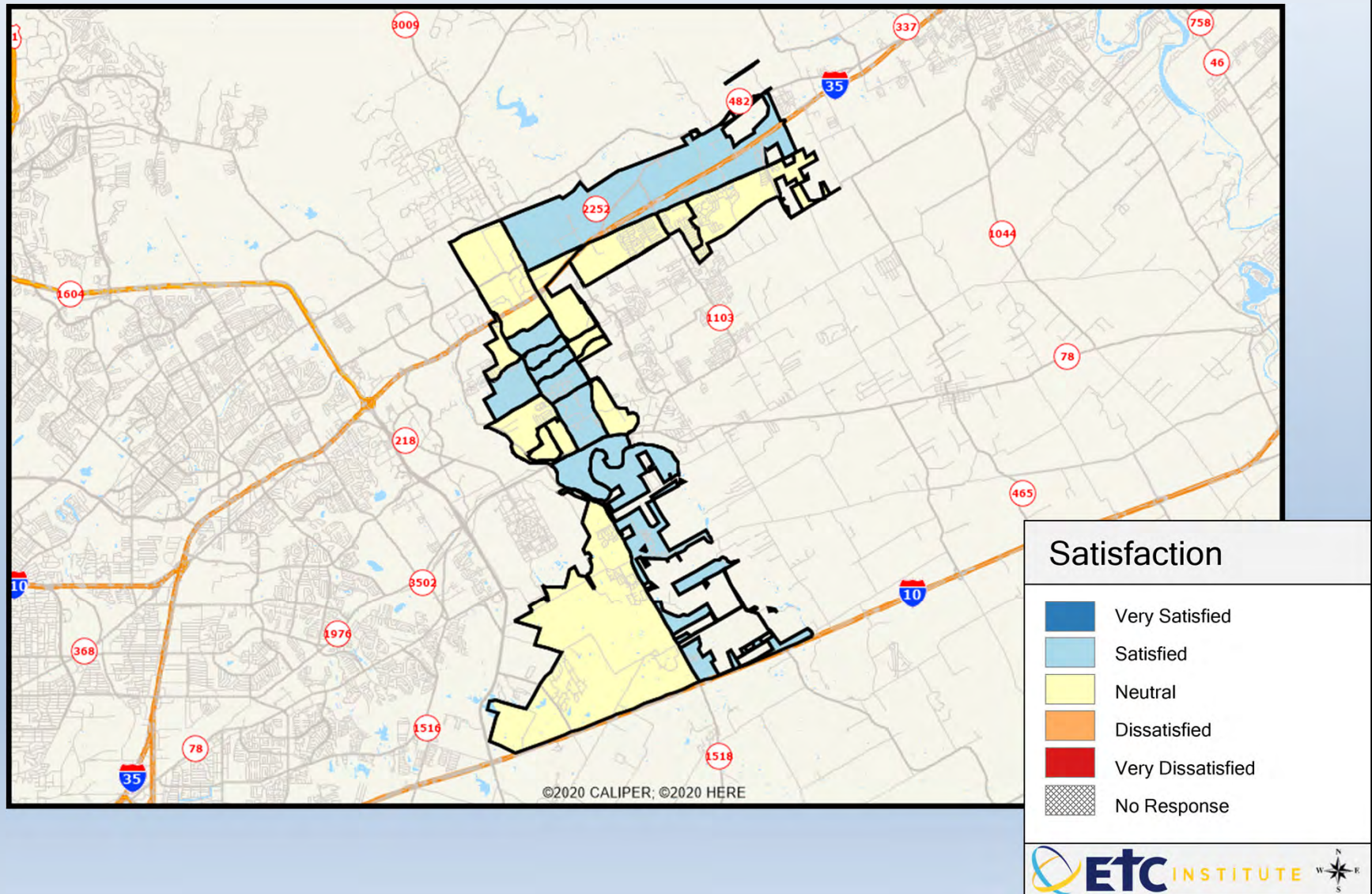
ETC Institute (2023)



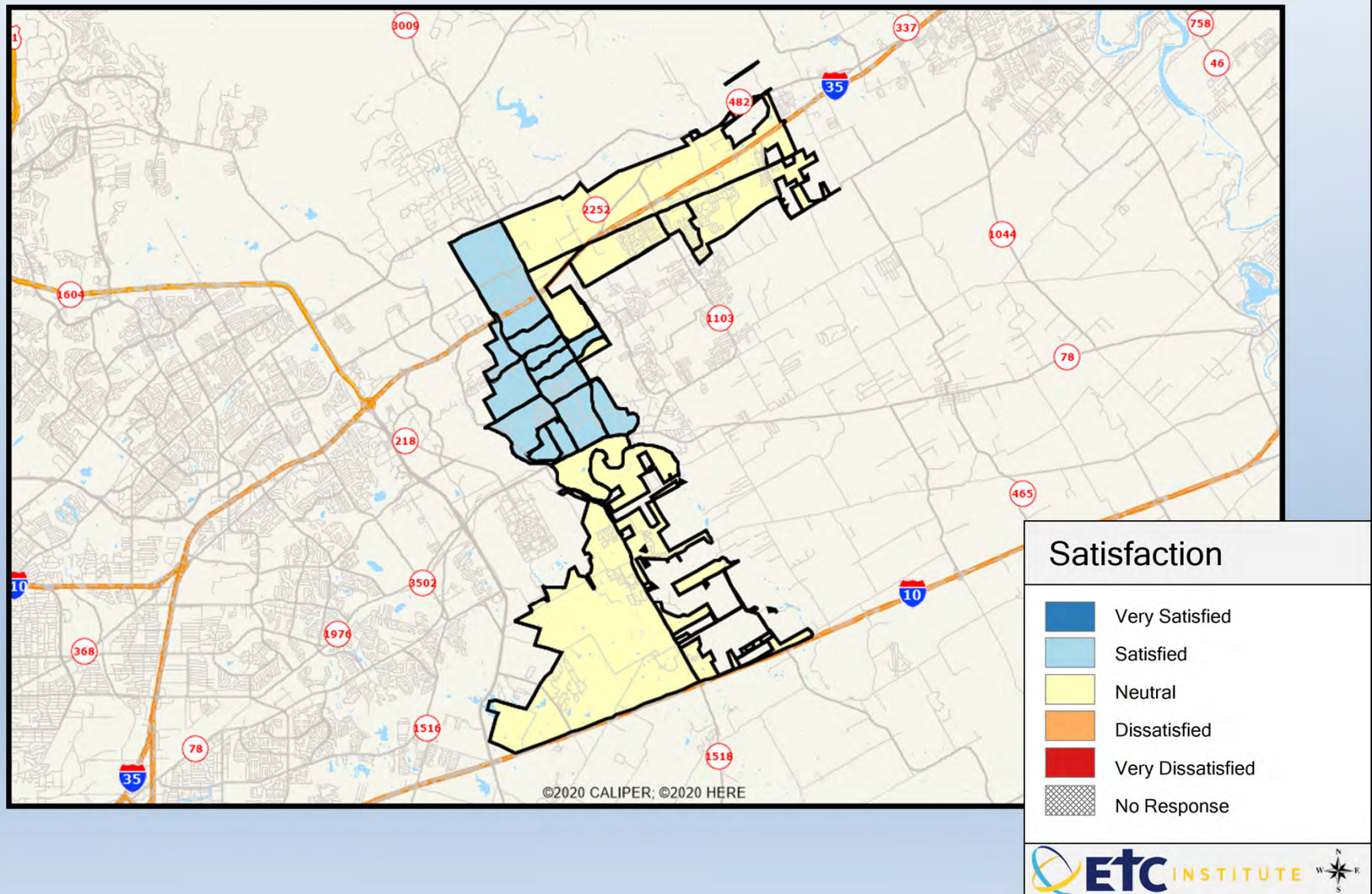
Q10-8. Availability of bike lanes



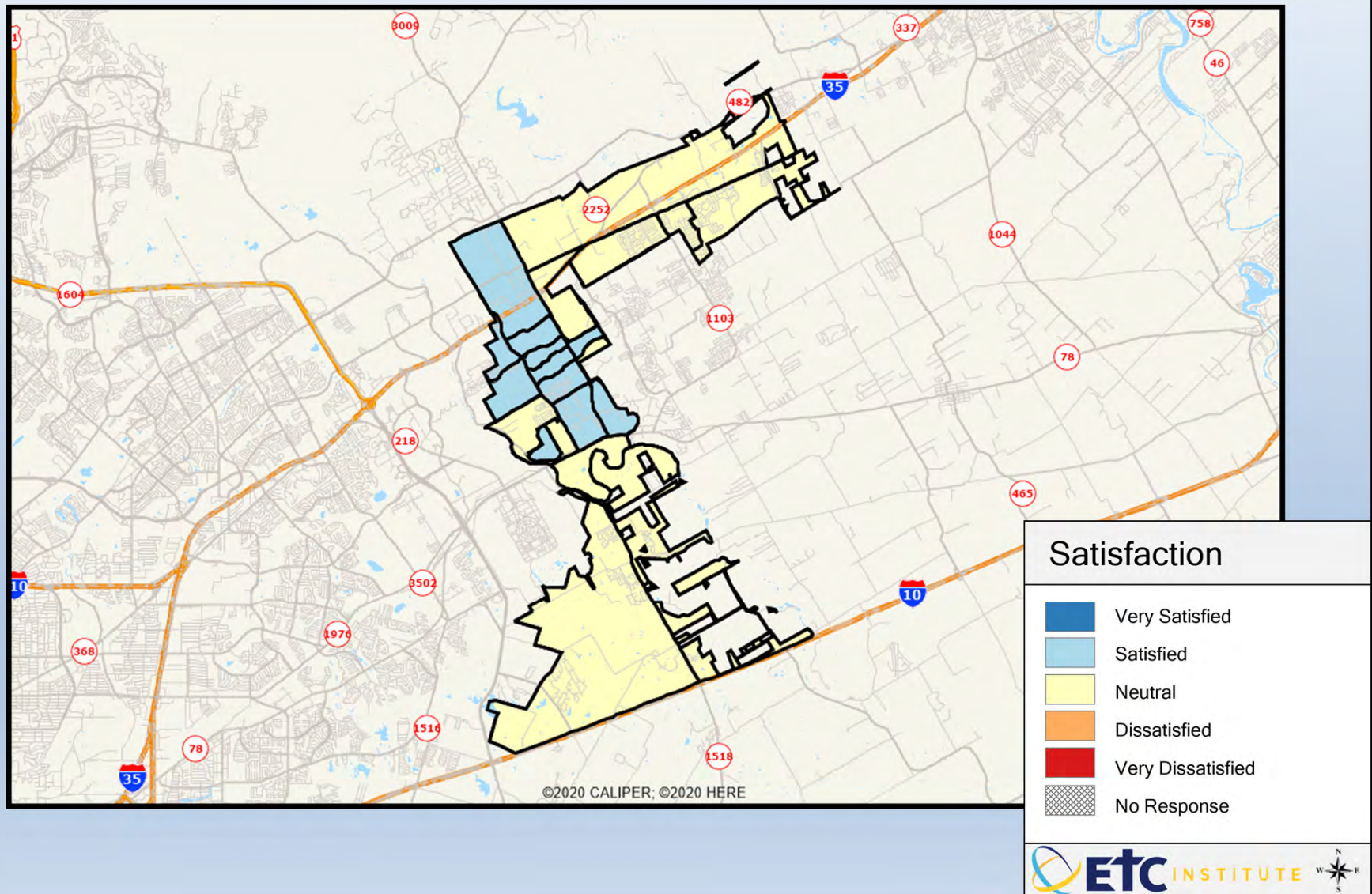
Q10-9. Adequacy of City street lighting



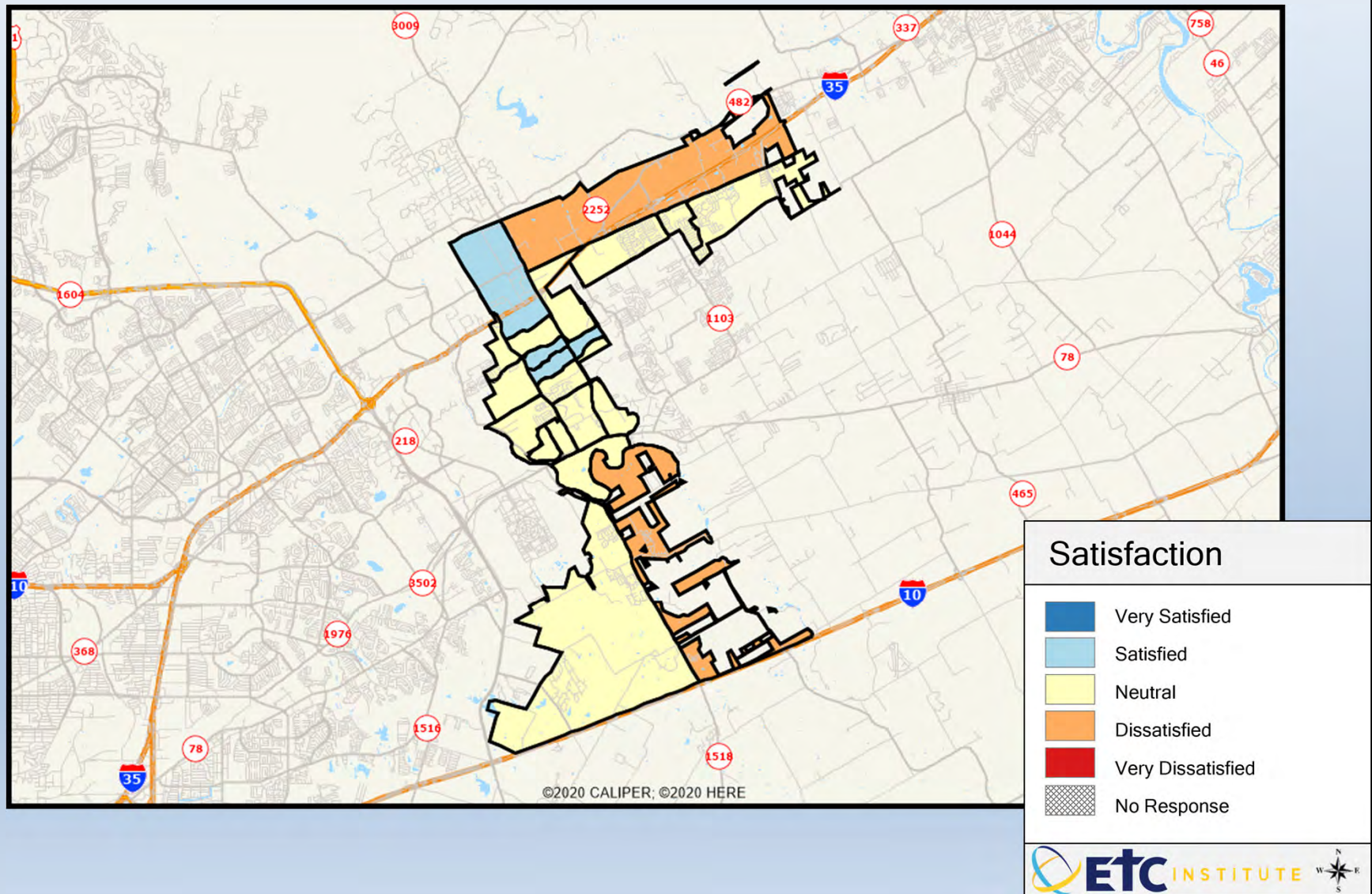
Q12-1. The availability of information about government operations



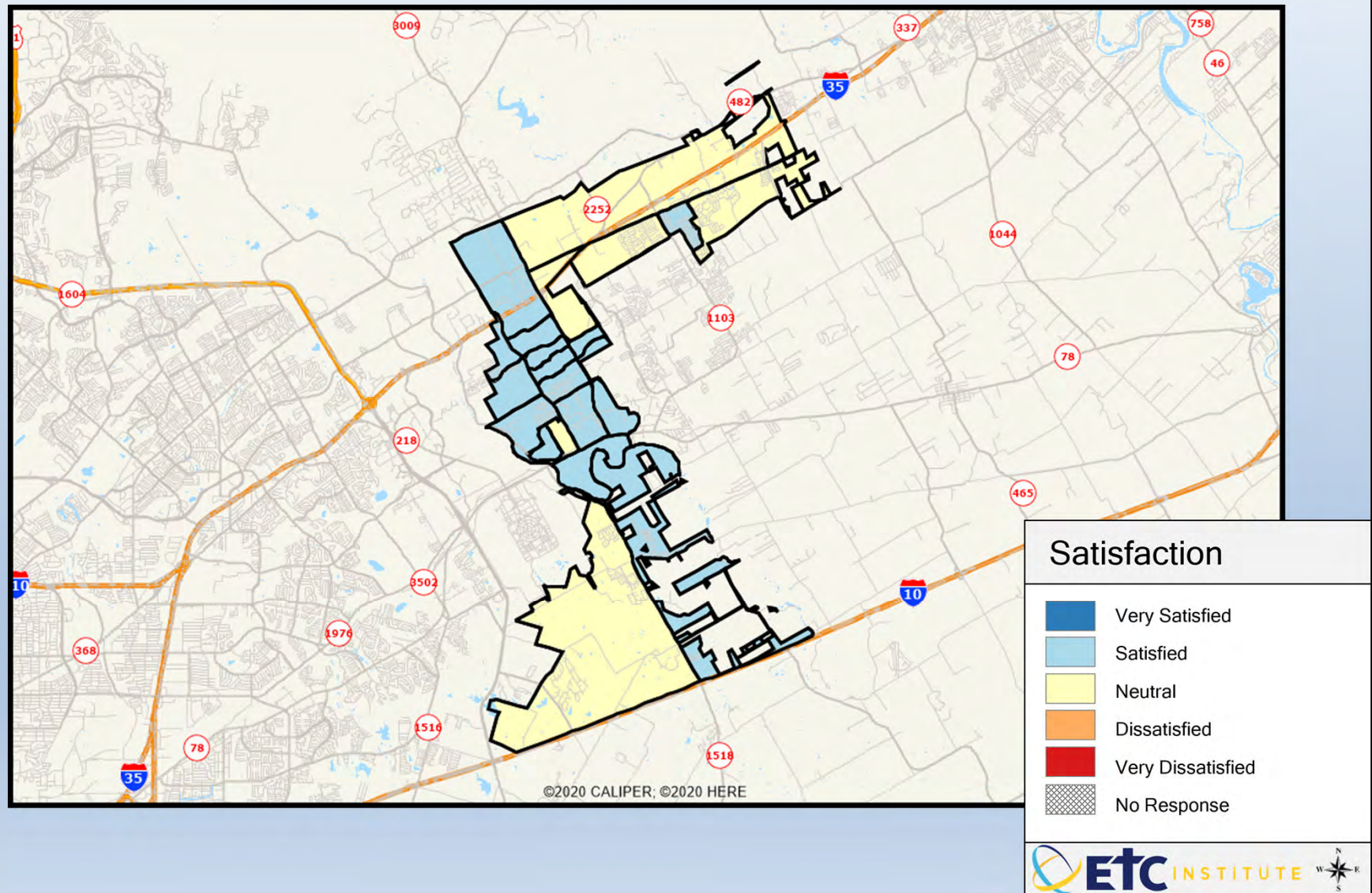
Q12-2. City efforts to keep residents informed about local issues



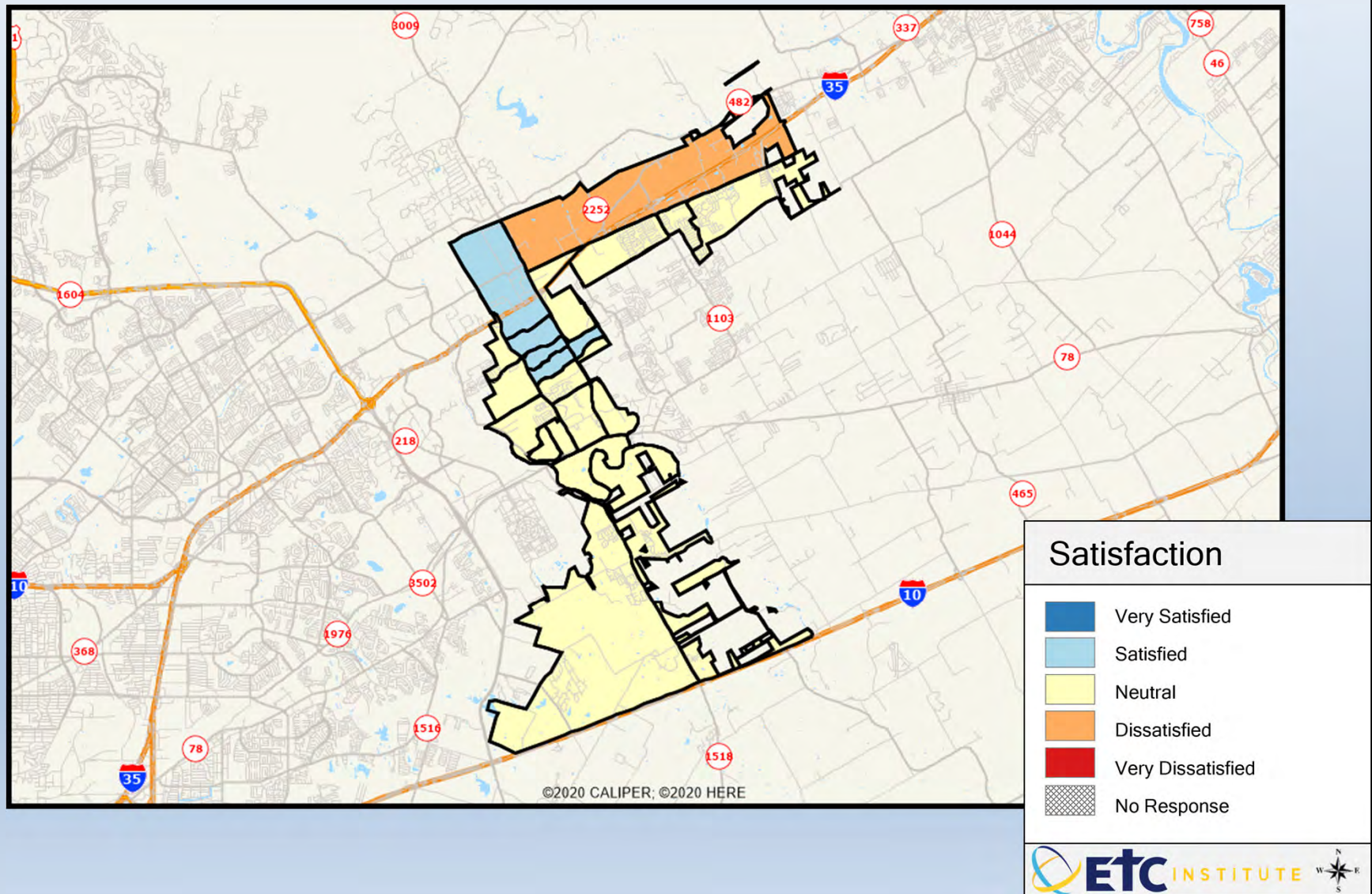
Q12-3. The level of public involvement in City decision-making



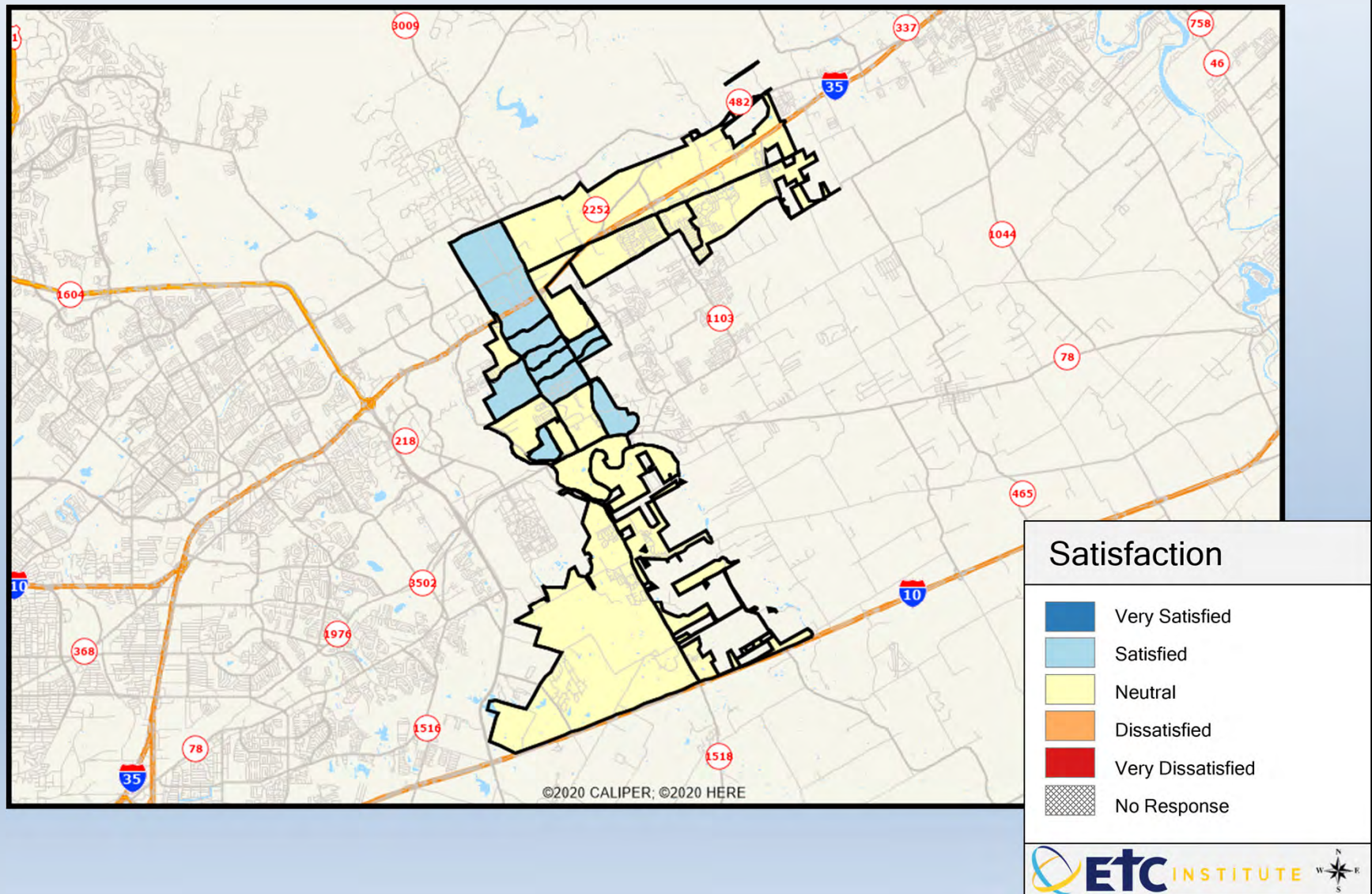
Q12-4. Usefulness of the information that is available on the City's website



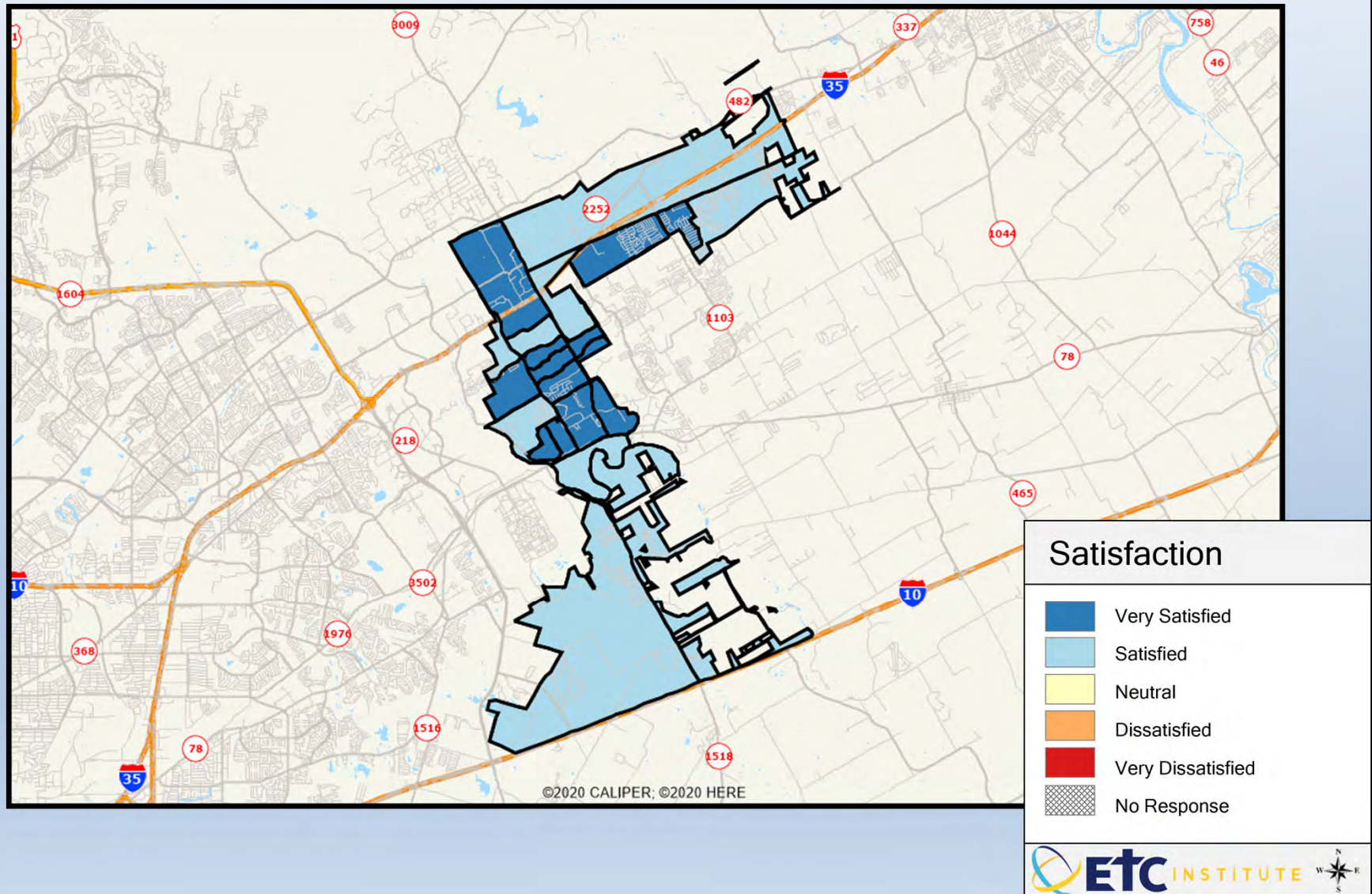
Q12-5. How well the City listens and responds to the needs of citizens



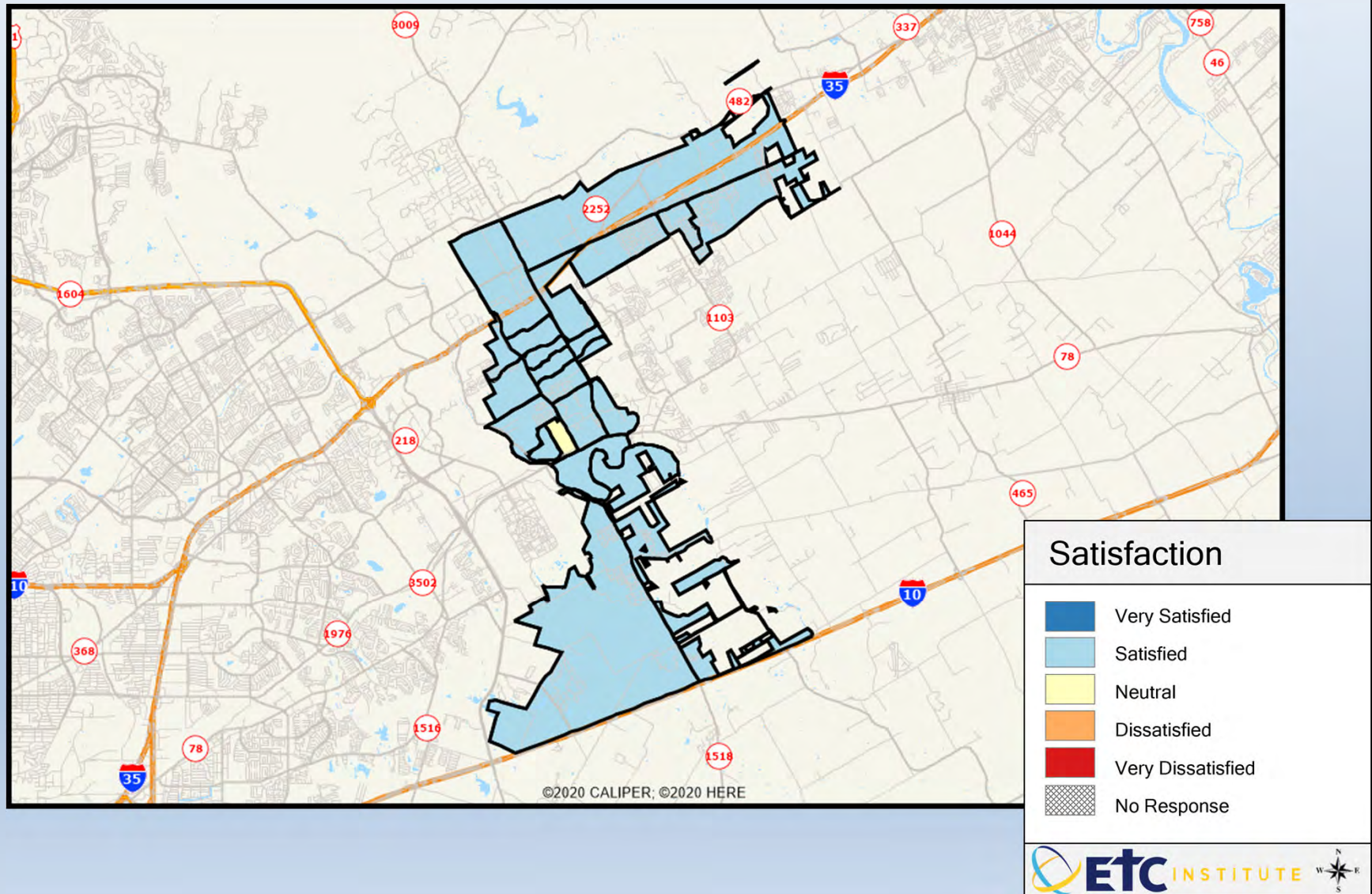
Q12-6. The level of fiscal transparency



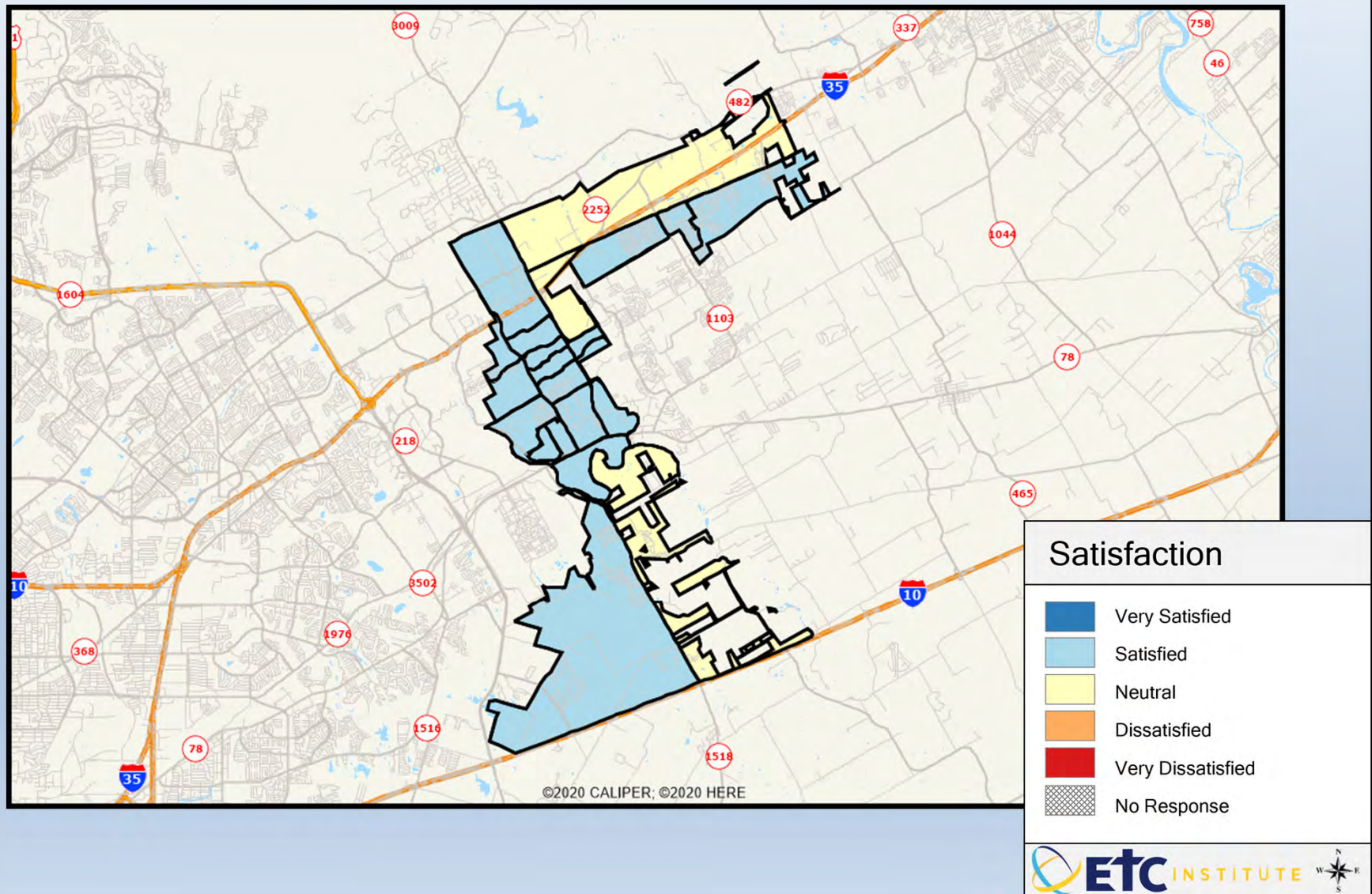
Q12-7. Schertz Magazine



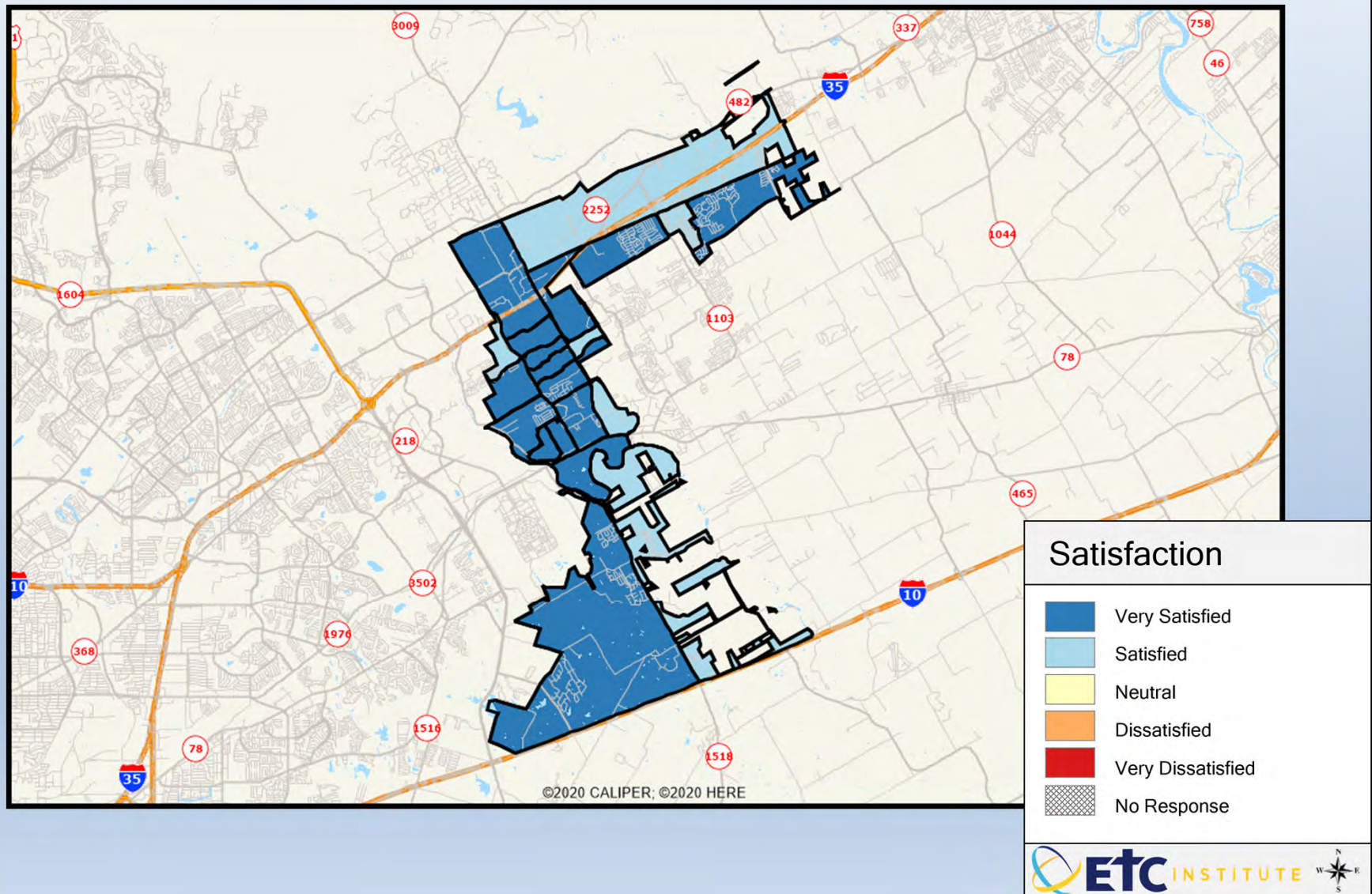
Q12-8. The City's social media pages



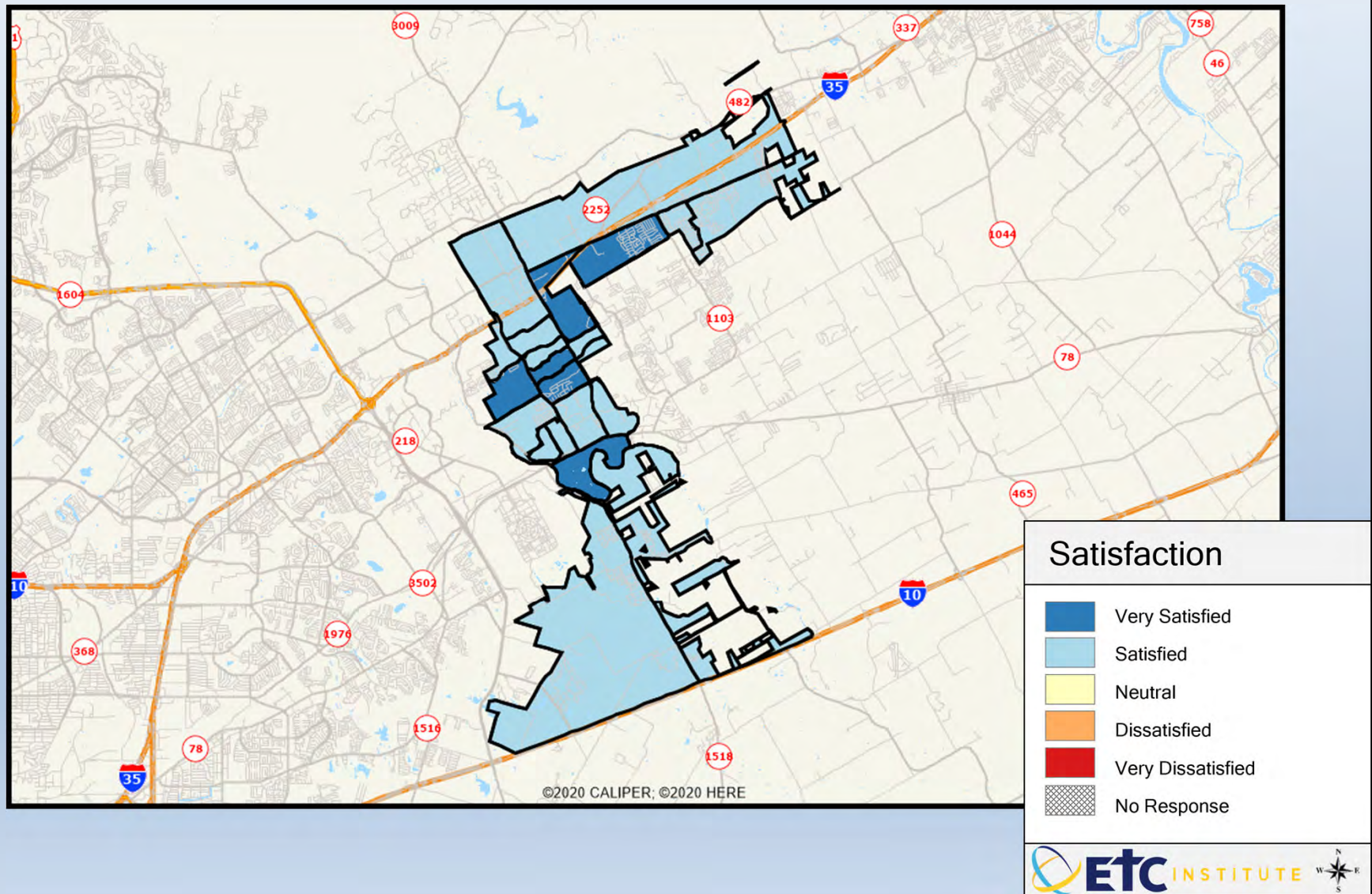
Q12-9. The City's biweekly electronic newsletter



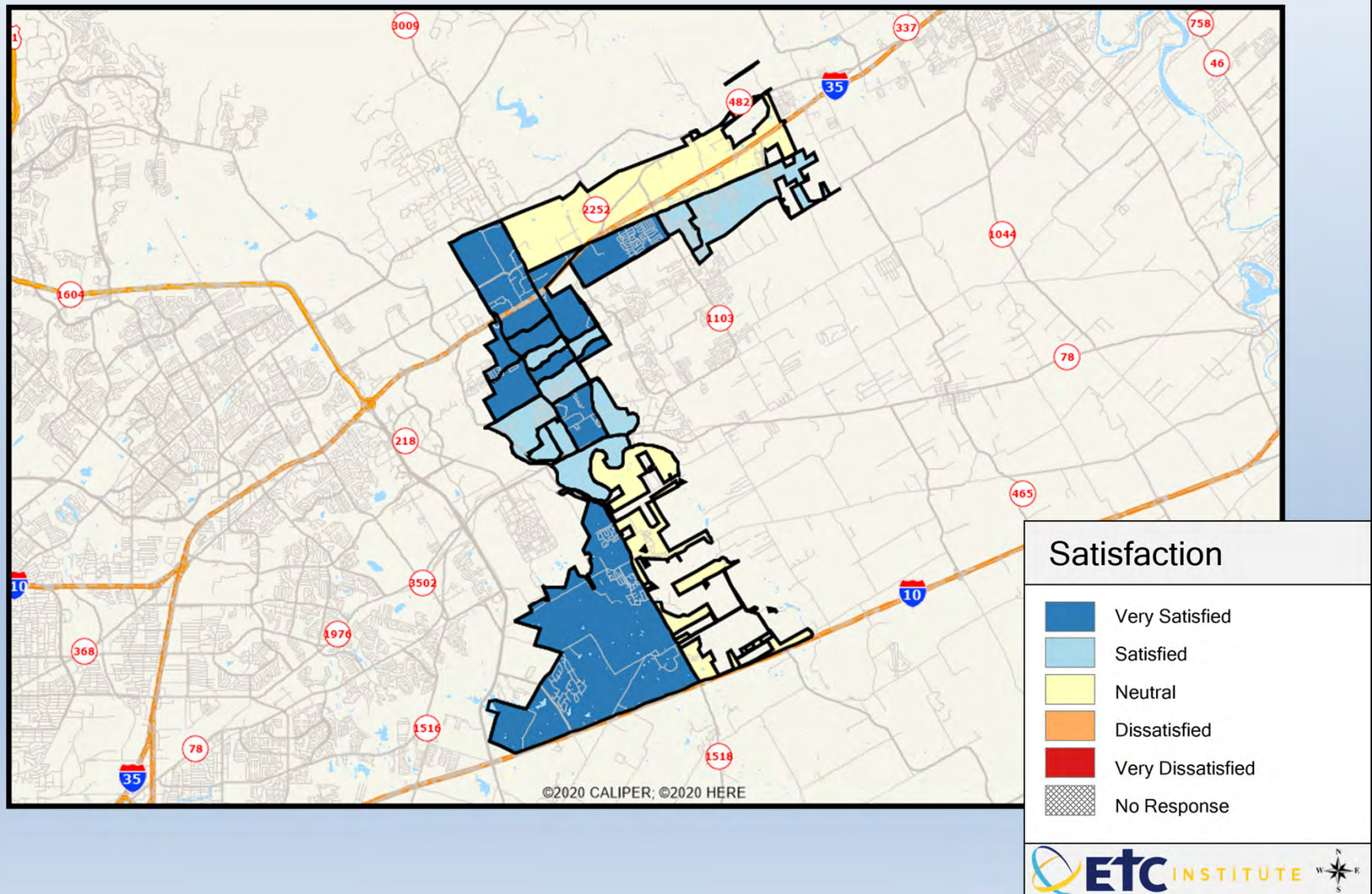
Q20-1. Residential trash (garbage) collection services



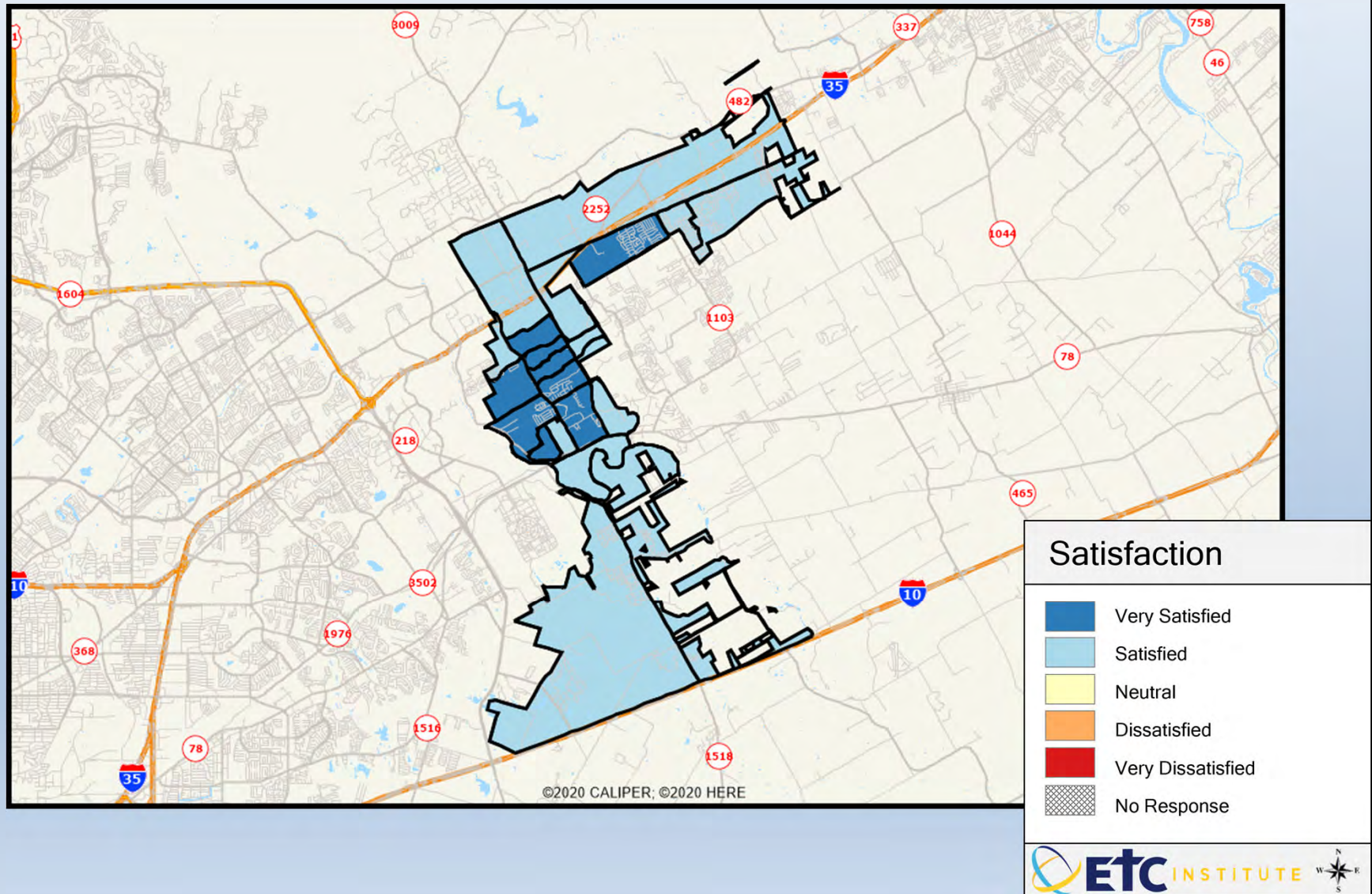
Q20-2. Bulky item pickup and removal services



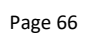
Q20-3. Recycling services



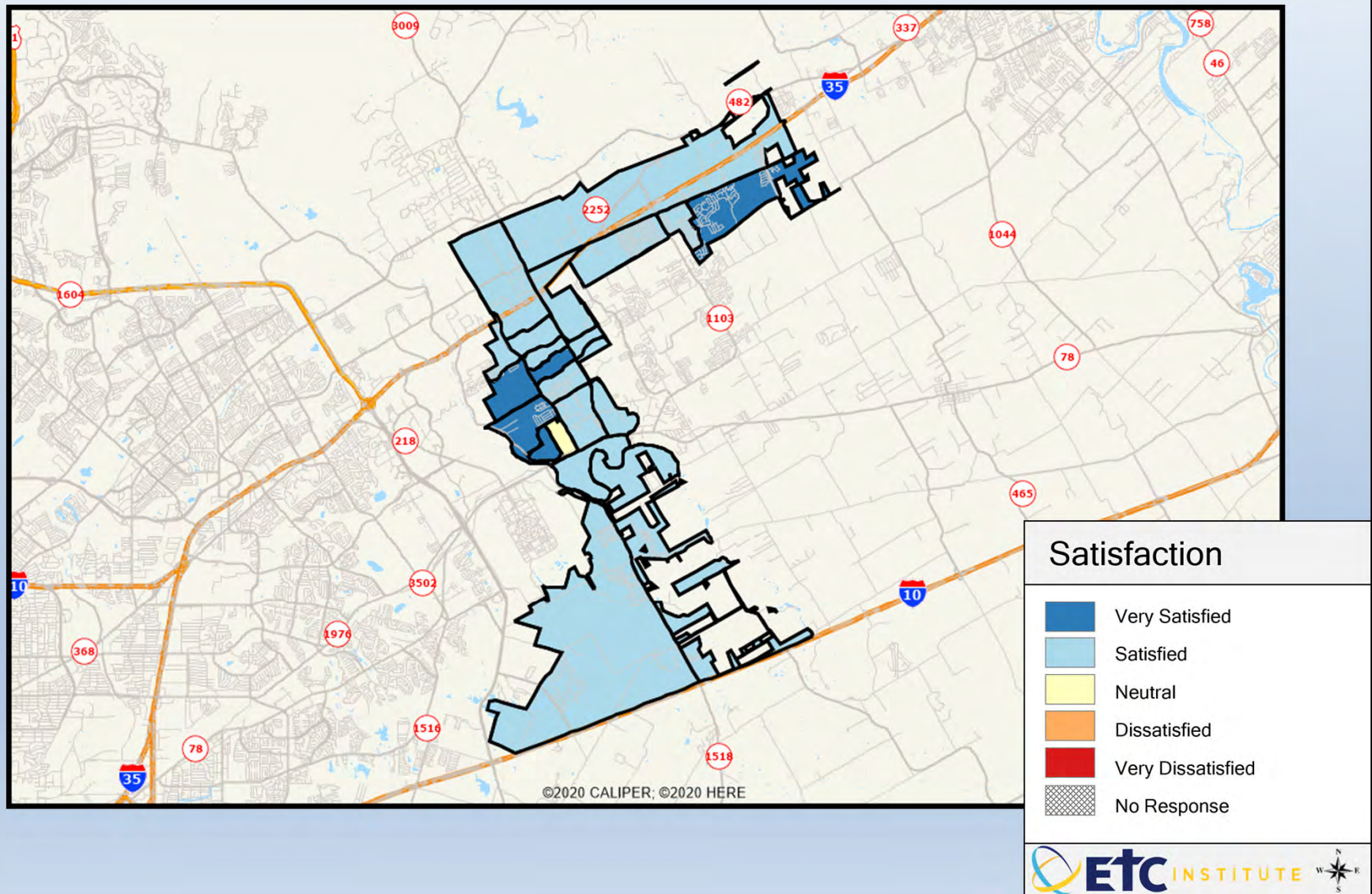
Q20-4. Water services



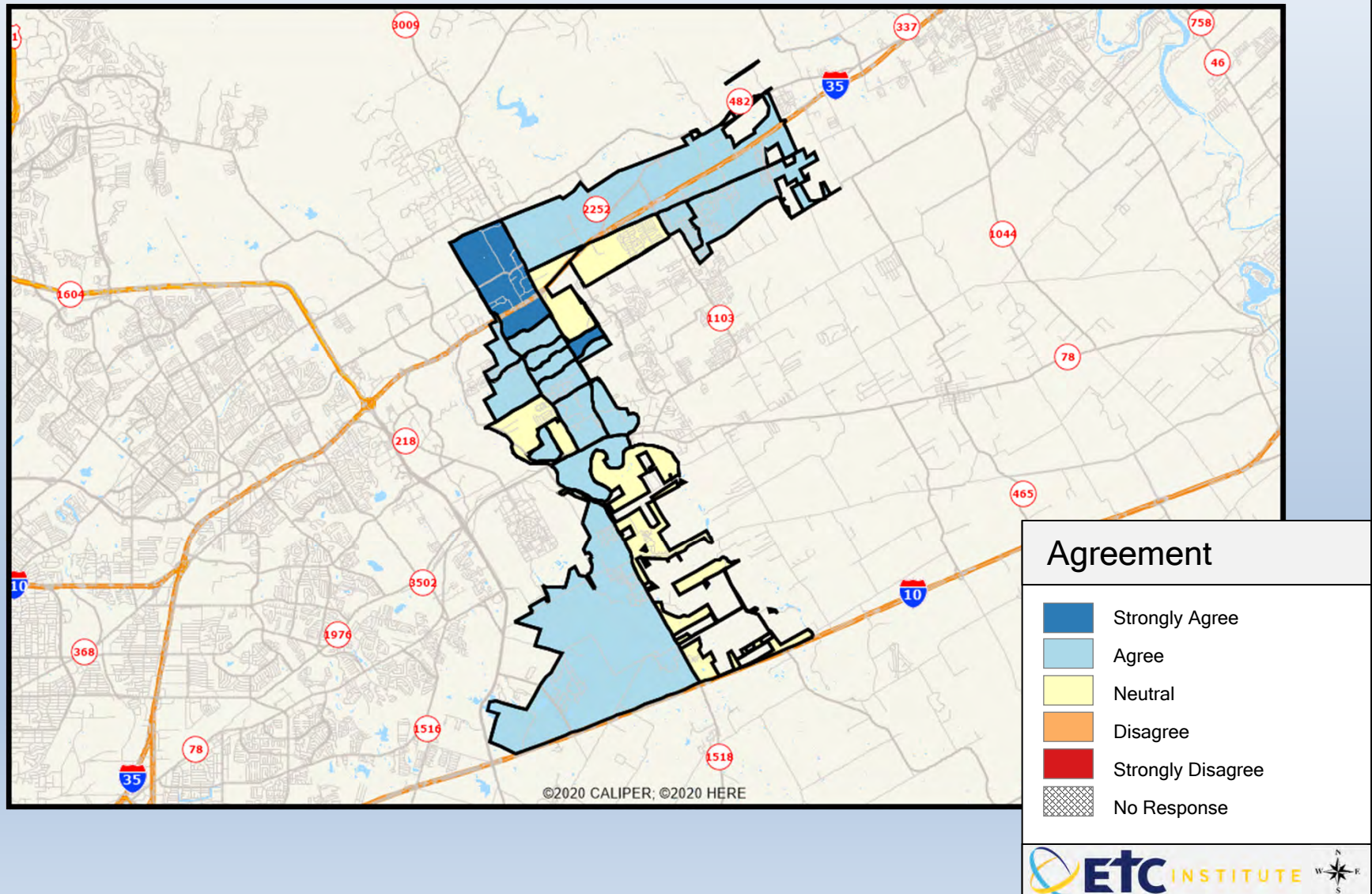
ETC Institute (2023)



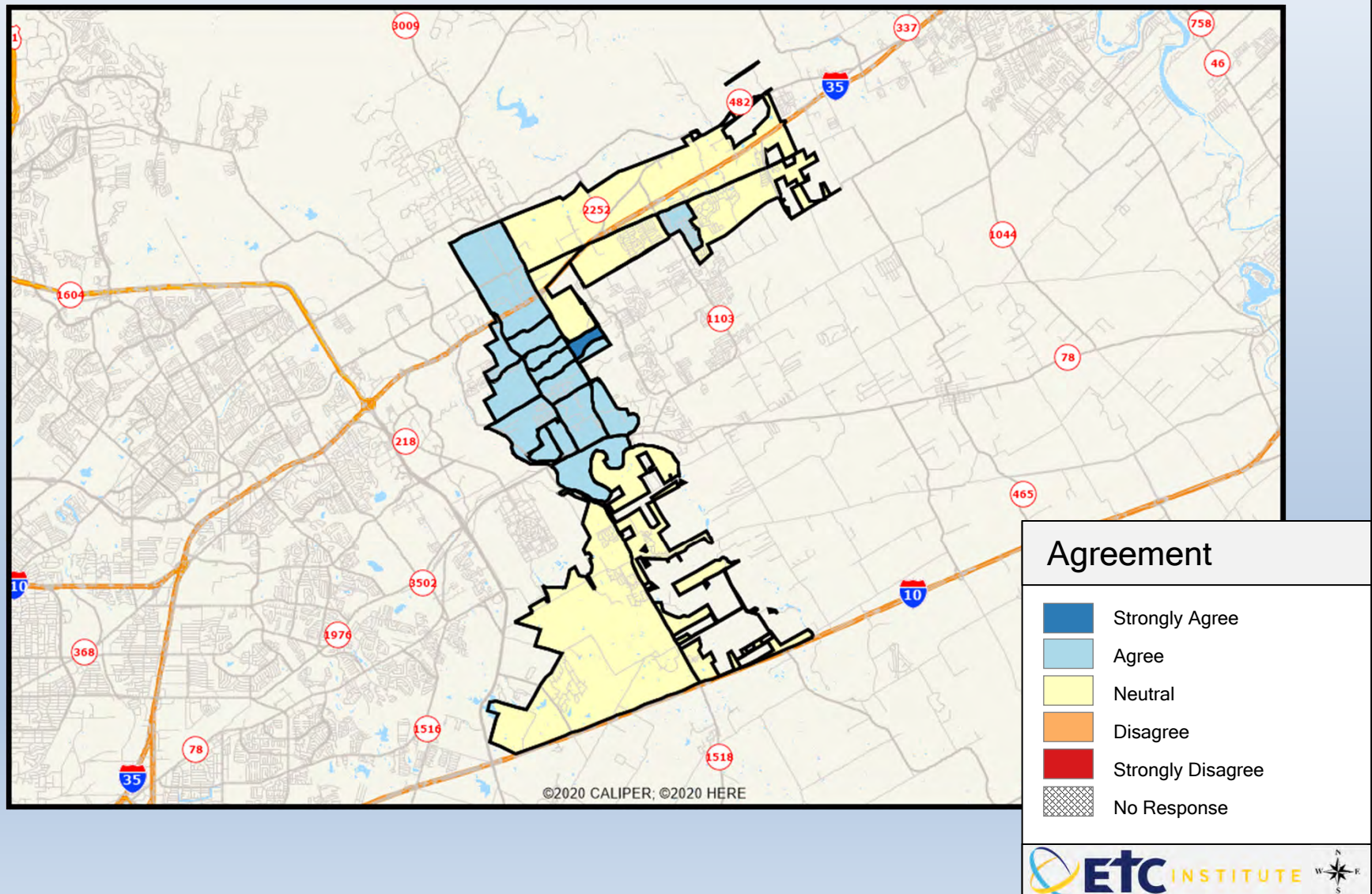
Q20-6. Utility billing



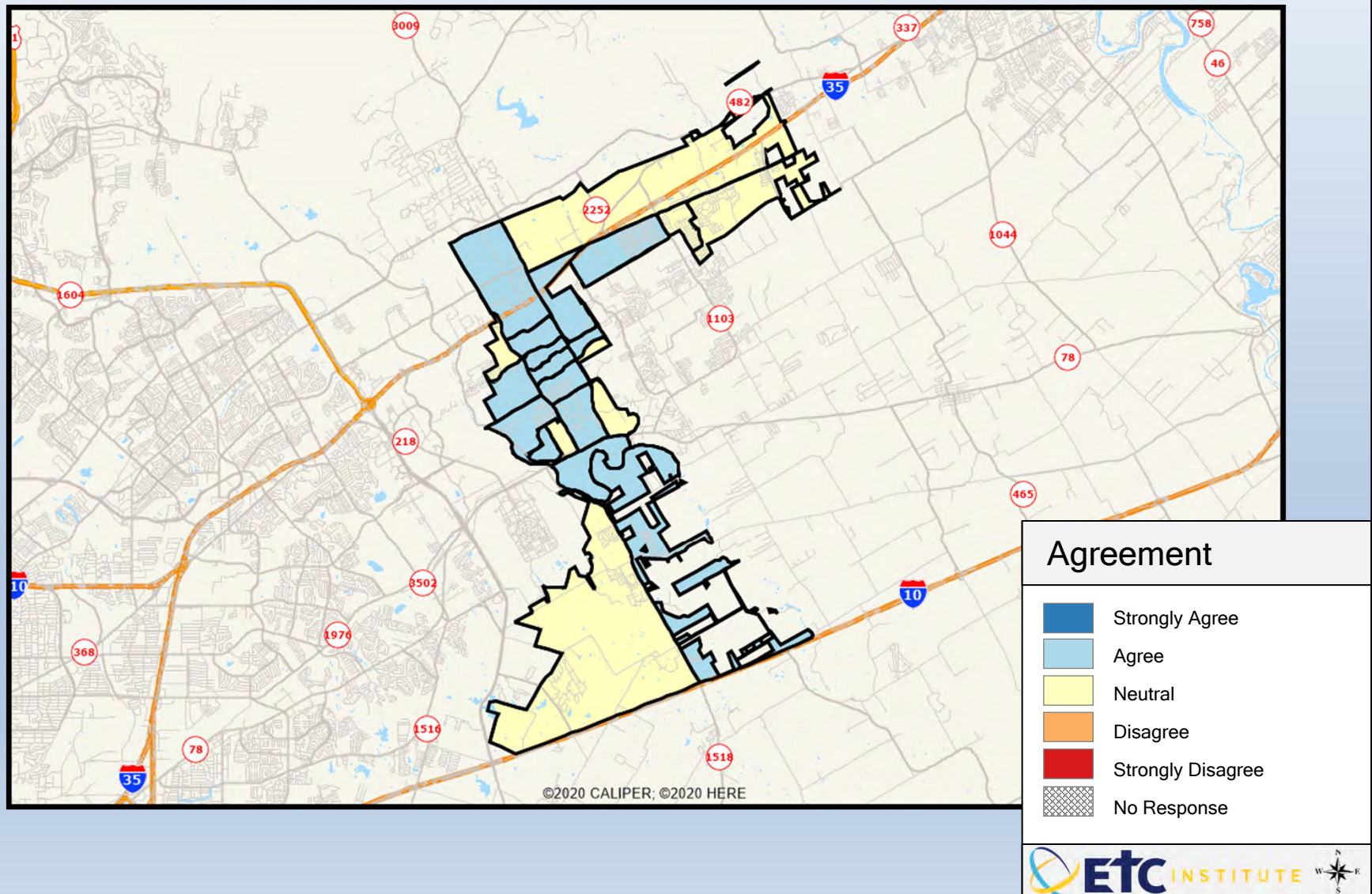
Q25-1. I have confidence in the City's finances



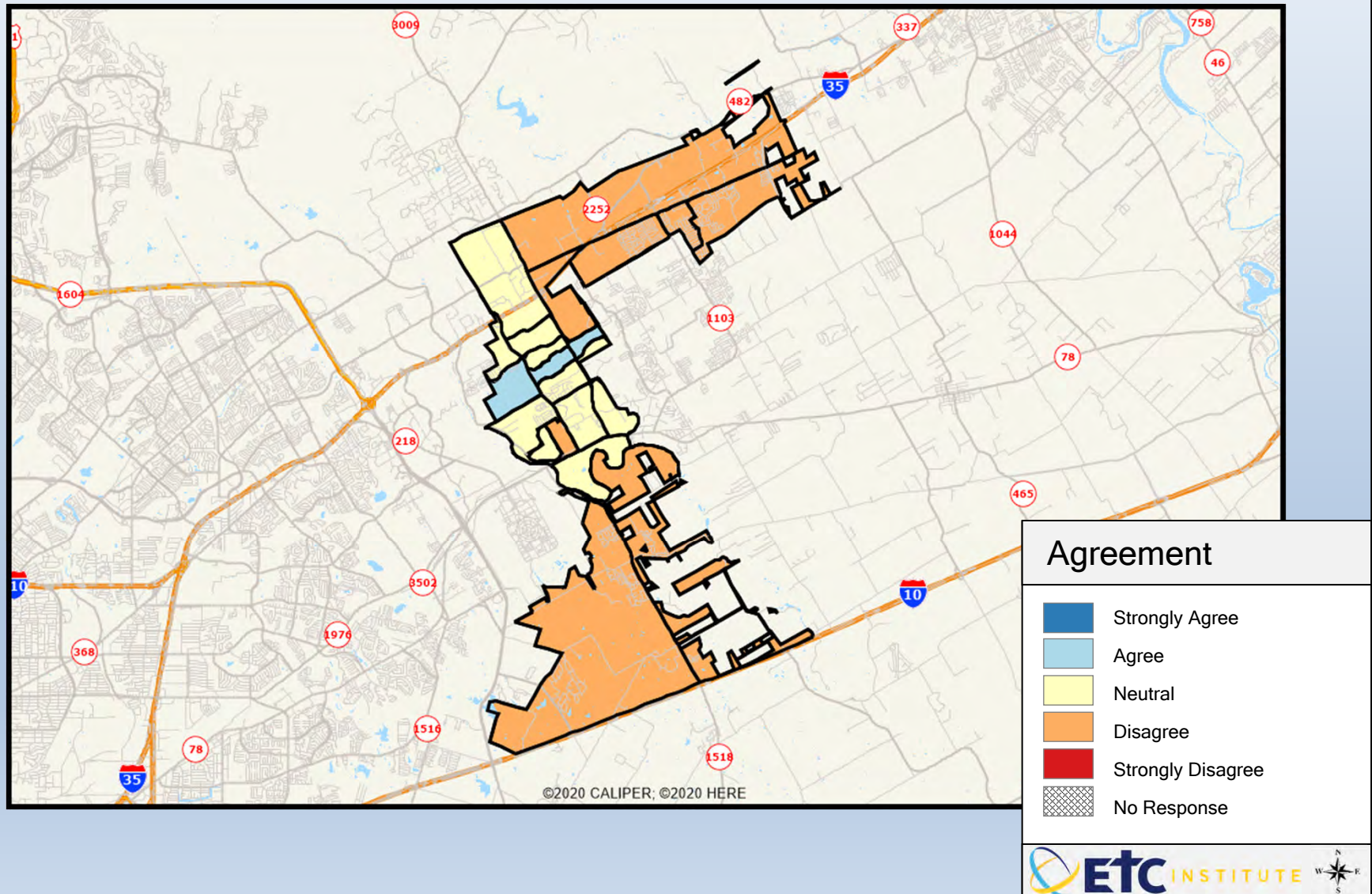
Q25-2. The City is ensuring that there is adequate long-term affordable water



Q25-3. The City is doing a good job of beautification within the community



Q25-4. The City is doing a good job planning for current and future transportation and infrastructure needs



Q25-5. The City is committed to the health and wellness of its citizens

